

A STAR ALLIANCE MEMBER 



# economy *skycouch*<sup>TM</sup>

now available through your GDS  
Sabre Booking Guide

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# economy skycouch™

The **Economy Skycouch™** is available on our 777-300ER long-haul services, flying daily between Auckland, Los Angeles and London. It will soon be available on our new fleet of Boeing 787-9 Dreamliners and our upgraded Boeing 777-200ERs.

The Skycouch is a row of three seats that easily converts into a flat surface for rest, relaxation and play, giving families the flexibility to travel in a way never before possible in Economy.

- > The Skycouch can be used as a row of three seats, or a flat surface
- > Each seat has a leg rest independently adjustable to two positions: 60° and 90°
- > The couch space measures 5'1" long. The seats are 17.1" wide, with a pitch of 33°. They recline 5"
- > 9" HD capacitive touch screen, shared in-seat power and a USB connection.

## SKYCOUCH DIMENSIONS:

- > Length of the Economy Skycouch with the side wall armrest up is 1.55m (5ft 1").
- > Depth of the cushion and leg rest combined is approx 74cm (29") (measured from the centre of the seat cushion at the back to the front edge of the leg rest).



# Booking with *sabre*

Economy Skycouch is now available for sales through your GDS. Economy Skycouch is to be issued as an ancillary product in your GDS by issuing an Electronic Miscellaneous Document (EMD) for payment.

Provided there are Economy Skycouch seats available, you can book & hold an Economy Skycouch within the advised time limit.

Air Extras can be booked at any time – when the itinerary is initially created or at a later stage. Before an EMD can be issued as payment for the Air Extra, the PNR must be e-ticketed.

## Selling Air Extras at the same time as the itinerary:

Create the PNR first so that an NZ record locator is attached. Use normal pricing entries (e.g. WP) and then WP\*AE to display the list of available Air Extra products e.g.

WP\*AE will show a list of products for the booked itinerary e.g.

WP*AE<			
AIR EXTRAS			
BG-BAGGAGE			
1	ADT-2ND	CHECKED BAG	
2	ADT-3RD	CHECKED BAG	
3	ADT-2ND	CHECKED BAG	
4	ADT-3RD	CHECKED BAG	
IE-IN-FLIGHT ENTERTAINMENT			
5	ADT-SKYCOUCH	1 PSGR	
6	ADT-SKYCOUCH	2 PSGR	
7	ADT-SKYCOUCH	3 PSGR	
8	ADT-SKYCOUCH	1 PSGR	
9	ADT-SKYCOUCH	2 PSGR	
10	ADT-SKYCOUCH	3 PSGR	
CXR	SEG/CPA		FEE
NZ	1-AKLLAX		95.00 X
NZ	1-AKLLAX		145.00 X
NZ	2-LAXAKL		95.00 X
NZ	2-LAXAKL		145.00 X
CXR	SEG/CPA		FEE
NZ	1-AKLLAX		1599.00 X
NZ	1-AKLLAX		799.00 X
NZ	1-AKLLAX		200.00 X
NZ	2-LAXAKL		1399.00 X
NZ	2-LAXAKL		699.00 X
NZ	2-LAXAKL		200.00 X

Alternatively entry; **WPAE**

This entry will price the itinerary and at the bottom of the pricing response, a list of available Air Extras will be included.

Sell Air Extras:

The Skycouch prices are listed as a “per couch” price for the total number of passengers (adults and children) that will occupy the Skycouch i.e.

1 Adult and 1 Child, purchase a Skycouch for 2 PSGR.

2 Adults and 1 Child purchase a Skycouch for 3 PSGR etc.

Then the Skycouch is purchased for one passenger only e.g.

3SMITH/A MR/B MRS/C MSTR

2 Adults and 1 Child will be seated in the Skycouch so purchase a Skycouch 3 PSGR.

Request a Skycouch for 3 passengers associated to passenger 1 only (Mr Smith)

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## IMPORTANT

If you don't specify a passenger number Sabre will apply the product to all passengers. For Skycouch, you must specify the passenger number.

**AE¥1A1¥N1.1** sell 1 item line 1 passenger number 1.1

**AE¥1A1¥N1.1,2.1** sell 1 item line 1 passengers 1.1 and 2.1

After the Air Extras are sold they appear as a list of requests

For example:

**AE¥1A6,9¥N1.1** sell a Skycouch both outbound and inbound - line 6 and 9 for passenger 1.1.

```
AE¥1A6/9¥N1.1<
ANCILLARY SERVICES
1. SKYCOUCH 2 PSGR                1.1 SMITH/SAM MR
  STATUS - HNI/REQUESTED
  AMOUNT - 799.00NZD
  TOTAL - 799.00NZD
  FLIGHT - NZ0002H04DECAKLLAX
  DOC/CF -
2. SKYCOUCH 2 PSGR                1.1 SMITH/SAM MR
  STATUS - HNI/REQUESTED
  AMOUNT - 699.00NZD
  TOTAL - 699.00NZD
  FLIGHT - NZ0001V10DECLAKL
  DOC/CF -
```

If you need to cancel Air Extras from the PNR use the following entries:

**AE¥X1** \_\_\_\_\_ just item 1  
**AE¥X1,3** \_\_\_\_\_ items 1 and 3  
**AE¥XALL** \_\_\_\_\_ all AE items

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## To sell an Air Extra product and issue an EMD to an existing PNR

Display Air Extras for ticket field items 2 and 4: **WPAE\*T2/4**

Or a range of tickets: **WPAE\*T1-5**

Display all Air Extra products: **WP\*AE**

Sell 1 product lines 1 and 4 of the Air Extra display for name number 1.1

**AE¥(number of items)A(air extra item number)¥N(name number)**

**AE¥1A1,4¥N1.1**



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After the EMD is issued successfully, in the PNR you can see the EMD document numbers following the ET document numbers.

\*T«

TKT/TIME LIMIT

1.T-19JUL-OL62\*AMG

2.TE 0862845896352-NZ BROWN/B OLXX\*AMG 0927/19JUL\*1

3.ME 0869910659957-NZ BROWN/B OLXX\*AMG 0955/19JUL\*A

4.ME 0869910659958-NZ BROWN/B OLXX\*AMG 0955/19JUL\*A

## Display EMD document from PNR

To display the EMD document from the ticket field to view details;

**WEMD\*3** display EMD from line 3 of \*T entry:

Response:

ELECTRONIC MISCELLANEOUS DOCUMENT RECORD

INV: CUST: PNR:ZXDUIJ  
EMD:0869910659957 ISSUED:19JUL11 PCC:OXXX IATA:24300XXX  
NAME:BROWN/BOBBY MR FF:  
NAME REF: TOUR ID:  
FOP: CASH  
CPN A/L BRDOFF D ATE QTY AIR EXTRA STAT  
1 N/A AKLLAX N/A 1 BAGGAGE OPEN

CPN SERVICE DETAIL

1 PRE PAID BAGGAGE

BASE TTL NZD60.00

EMD TTL NZD60.00

AKL NZ LAX 60.00 END

ASSOCIATED ELECTRONIC TICKET NUM: 0862845896352

CPN ASSOCIATION

ET CPN - EMD CPN

For full details, FAQs and the GDS booking guide, please visit [airnzagent.co.nz](http://airnzagent.co.nz)

Three seats or a couch?

***the choice  
is yours.***



