
MARRIOTT INTERNATIONAL

★ STARS & LUMINOUSSM

SINGLE SIGN-ON WITH MI PARTNER PRIVILEGES

Step-by-step instructions for
seamless account setup



Nekajui, a Ritz-Carlton Reserve Residences

INTRODUCING MI PARTNER PRIVILEGES SINGLE SIGN-ON

Starting **27th April 2026**, we are updating how you login to the STARS & LUMINOUS website.

Why the Change?

Using the MI Partner Privileges Single Sign-On (SSO) will streamline your experience across all our Intermediary Partner program websites, such as STARS & LUMINOUS, and Hotel Excellence! No more juggling multiple usernames and passwords.

NOTE: the STARS & LUMINOUS website will be offline between the hours of 6am – 8am ET on 27th April for updates and scheduled maintenance.



W Punta Cana, Adult All-Inclusive



HOW TO SIGN IN TO STARS & LUMINOUS USING MI PARTNER PRIVILEGES

STEP 1: STARS & LUMINOUS Sign In Screen

- Go to the STARS & LUMINOUS website:
<https://mi.bookmarriott.com/stars>
 - Click the “**Sign In**” button.
 - You are redirected to the MI Partner Privileges single-sign-on page.
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MI Partner Privileges provides access to all of Marriott's Intermediary Partner programs with a single secure account.

A screenshot of the MI Partner Privileges sign-in page. The page has a dark grey background. At the top, there are three tabs: "SIGN IN" (which is highlighted with a white underline), "FIRST TIME/REGISTER", and "HELP". Below the tabs, there are two input fields: "Email" with a person icon and "Password" with a key icon. Below the password field, there is a checkbox labeled "Show Password" and a link labeled "Reset Password". A large, light grey "SIGN IN" button is centered below the input fields. At the bottom of the page, there is a line of text: "By continuing, you agree to our [Terms of Use](#) and [Privacy Policy](#)." and another line: "California Residents: [Notice of Financial Incentive](#)".

HOW TO SIGN IN TO STARS & LUMINOUS USING MI PARTNER PRIVILEGES

STEP 2: Enter Your MI Partner Privileges Credentials

Enter the email and password you use with MI Partner Privileges and click the “**Sign In**” button.

NOTE: Password Reset Option

If you have forgotten your MI Partner Privileges password, simply click on the “**Reset Password**” link and follow the on-screen instructions.

HOW TO SIGN IN TO STARS & LUMINOUS USING MI PARTNER PRIVILEGES

STEP 3: Profile Review & Communications Preferences

- Your profile page appears after you've signed in using your MIPP credentials.
- Review the pre-populated details for accuracy and make any required changes.
- Select “**Yes**” to receive STARS & LUMINOUS communications and program updates.
- Click the “**Continue**” button once all required fields are correctly filled.

NOTE: Red warning text appears when required fields are left empty and need to be completed.

STEP 4: STARS & LUMINOUS Homepage

After the system authenticates your email and password, you are redirected to the STARS & LUMINOUS homepage.

The screenshot shows the 'Register' page for MI Partner Privileges. At the top, there are navigation tabs for 'SIGN IN', 'FIRST TIME/REGISTER', and 'HELP'. Below these are five steps: Step 1 Registration, Step 2 Privacy Notice, Step 3 Use Email, Step 4 Verify Email, and Step 5 Create Password. The main form is titled 'Register' and includes a welcome message: 'Welcome to MI Partner Privileges. Please take a moment to complete your profile using English / Western characters.'

The form is divided into several sections:

- Individual:** Fields for Prefix (dropdown), First Name (George), Middle (Washington), Last Name (Carver), and Suffix (dropdown). Below this is the 'Your Email Address' field with the value 'karen85@claresco.com'.
- Individual Industry Personal ID:** Radio buttons for 'ATA/IATAN ID', 'CLIA EMBARC ID', and 'No Industry Personal ID' (selected).
- Company / Agency:** Fields for Agency Name (Test Travel Agency), Telephone Number (555 123 1212), City (London), Country / Region (United Kingdom), State / Province (London), and Zip / Postal Code (ATA 282).
- Language:** A dropdown menu for 'Your Preferred Language' set to 'English'.
- Additional Information:** A radio button question 'Are you the Owner, Manager, or Senior Executive of this Company / Agency?' with 'No' selected.
- Communication Preferences:** A section highlighted with a red box, containing the text 'I would like to receive STARS & LUMINOUS communications including the leader board, newsletters and Luxury Group communications that provide important updates like new openings and events.' with 'Yes' selected.

At the bottom of the form is a green 'CONTINUE' button. Below the form, there is a small disclaimer: 'ATA, IATAN, and TIDS are trademarks of International Air Transport Association (ATA), which are protected by applicable laws of certain countries. All rights are reserved. If Marriott determines that any information you provide is false or inaccurate, then Marriott may suspend your access to MI Partner Privileges and terminate all related benefits. Additionally, Marriott reserves the right to exercise any available legal or equitable rights or remedies.'



The Ritz-Carlton, Bangkok

STARS & LUMINOUS SUPPORT

If you experience issues accessing the STARS & LUMINOUS website from 27th April onwards, please take the following steps:

1. Email the support team at stars@marriottluxurybrands.com
2. In your email, provide a brief description of the issue.
3. If you are seeing an error message, include a screenshot (if possible).

Our STARS & LUMINOUS coordinators will review the details and work with the team to resolve your issue.

Please accept our deepest thanks for your continued partnership and support of the STARS & LUMINOUS Program.
