



# Collegio alla Querce

AUBERGE RESORTS COLLECTION  
FIRENZE

## CONTRACT 2026 Rates and Conditions

Between **Leeu Italy S.P.A.** , Via della Piazzuola 46, 50133 Florence, Italy , VAT reg. No: 14153361002 Tel +39 055 4049000, caq.reservations@aubgeresorts.com and

Name NUBA EXPEDICIONES S.L. including  
NUBA EXPEDICIONES DE MEXICO, S. DE R.L. DE C.V.,  
Nuba USA, Inc.

Address **Goldsmith 60, Polanco, Mexico City, 11590, Mexico**

Telephone Number **+34 917454745** VAT/Reg. Number

Head of Contracting: **Alessandra Girardi**, Global Product Director E-mail:**alessandra.girardi@nuba.net**

### A. RATES & EXCLUSIVE OFFERS

#### Dynamic Rates

It is agreed and understood that NUBA will receive the following conditions:

20% commission on BAR rates

Procedure for Applying Discounts and Payments:

If the payment is handled by NUBA: NUBA will pay the net amount (BAR minus 20%).

If the clients pay with their own card: The clients pay the gross amount, and the hotel will pay the 15% commission to NUBA upon the client's checkout.

#### **Rate & Yieldability Information:**

Yieldable Net Rates are current as of the date of the Agreement and subject to change. Hotel reserves the right to increase or decrease rates. The hotel reserves the right to increase, decrease or cease making guest rooms available at any time; this applies to free sell, on request, or any other method that the Hotel chooses to make rooms available to you, your Channels or your B2B contractors. Prior notice will be given to you of any rate or availability changes. Any reservation(s) made prior to a rate or availability change as detailed must be reported and confirmed to the Hotel within 24 hours of the rate of availability change notification. The hotel has no obligation to honor any reservation(s) that are reported outside the 24-hour timeframe. Withholding booked rooms, holding rooms without a confirmed booking, or other such behavior to take advantage of rate or availability changes will be considered a material breach of this Agreement which, without limiting any of Hotel's other rights, shall entitle Hotel to terminate this Agreement. The agreed rates mentioned above are applicable for the purpose of this Contract (Wholesale Contract – 2026 Rates and Conditions), quoted in Euros, per room, per night, inclusive of breakfast for double occupancy and exclusive of 10% VAT\* & Florence City Tax.

\*The percentage specified is subject to change by government regulation and may be payable by you on the margin applied to the guest rooms over and above the room rate and subject to other terms and conditions of the applicable rate plan.

#### **Child Policy**

Children up to 12 years are accommodated free of charge in the room of the parents with an extra bed on complimentary basis if the room type allows.

Children from 13 years onwards are considered adults.

Children up to 18 years of age must be accompanied by a legal tutor or parent and are not allowed to stay on their own as



# Collegio alla Querce

AUBERGE RESORTS COLLECTION  
FIRENZE

per Italian law.

## B. TERMS & CONDITIONS

### 1. Reservation Procedure

Reservation written confirmation of reservations will be forwarded by the Wholesaler to the Hotel as confirmation of the booking. It is agreed that once the reservation confirmation is received by the Hotel the same will be considered as fully confirmed only when the Hotel responds with a reference number to the Wholesaler.

**Hotel main switchboard** Tel +39 055 4049000

Email [caq.reservations@auberge.com](mailto:caq.reservations@auberge.com)

Hotel postal address

Collegio Alla Querce

Via delle Forbici 21B,

50133 Florence (FI)

Italy

**Reservations** Tel +39 055 0931514

[caq.reservations@auberge.com](mailto:caq.reservations@auberge.com)

### 2. Check-in / Check-out Time

Standard check-in time is at 03:00 pm on the date of arrival and check-out at 12:00 pm on the date of departure, unless otherwise stated, as a result of a special arrangement with the hotel. Guaranteed early check-in or late check-out is charged at 50% of the room rate until 4 pm or at full room rate after that time, and is subject to availability.

### 3. Exclusive Offers

Collegio Alla Querce may occasionally issue exclusive offers to the Wholesale to promote with their clients. The terms and conditions of these offers will be the same as per this contract. Exclusive Offers must be clearly marked on all rooming lists / requests / vouchers, to be valid. Exclusive Offers cannot be combined, unless specifically stated.

### 4. Billing Instructions

Full payment will be made directly by the Wholesale Agency through a bank transfer or credit card **at least 7 days prior to the arrival** of the guest at the hotel, unless otherwise agreed upon confirmation of the reservation. In case the payment has not been received, the Hotel reserves the right to claim the outstanding amount directly from the guest.

Furthermore, in the event of the Wholesale Agency failing to make payment in accordance with the terms of clause four [4], the hotel shall be under no obligation to accommodate future guests and shall be entitled to serve notice to suspend the agreement with immediate effect.

#### PAYMENT TERMS:

Full payment will be charged at the time of booking confirmation.

VISA, MASTERCARD and AMERICAN EXPRESS credit cards are accepted.

It is hereby agreed that invoices may be sent via e-mail.

Kindly provide Accounting department contact details:



# Collegio alla Querce

AUBERGE RESORTS COLLECTION  
FIRENZE

**NAME** ..... Aurora Martino .....  
**COMPANY** ... LEEU ITALY S.P.A. ....  
**ADDRESS** ...Via delle Forbici 21B .....  
**TEL**.....  
.....  
**E-MAIL** [aurora.martino@auberge.com](mailto:aurora.martino@auberge.com)

## Bank Account details

Bank Name:  
Address:  
Beneficiary:  
Acc. No:  
IBAN:  
Swift Code:

## Invoice Details

Tax Number: 14153361002  
Tax Office:

All transfers to be made in EUROS, exchange and bank charges paid by the sender.

## 5. Cancellation Policy

For accommodation canceled within:

- 7 days or less prior to confirmed arrival date (high season)
- 2 days or less prior to confirmed arrival date (mid and low season)

The Wholesale Agency agrees to pay the hotel cancellation charges amounting to the value of 100% of the reserved total stay.  
No show and early departures = 100% of total accommodation charges or remaining accommodation balance.  
For "Book in Advance" reservations full payment is non-refundable.

### 5a. Seasonality for Cancellation Policy

#### Low Season:

January 1 - March 31, 2026  
November 1 - December 20, 2026

#### Mid Season:

April 1 - 30, 2026  
October 1 - 31, 2026

#### High Season:

May 1 - September 30, 2026  
December 21 - 31, 2026



# Collegio alla Querce

AUBERGE RESORTS COLLECTION  
FIRENZE

## 6. Overbookings

The hotel agrees to take all reasonable steps to ensure that the accommodation reserved and confirmed to the Wholesale Agency is provided. In the event that the hotel is unable to provide the accommodation booked by and reconfirmed to the Wholesale Agency, it is understood that the hotel will advise the Wholesale Agency as soon as possible, making every effort to offer alternative accommodation within the hotel itself or, if not possible, at a comparable alternative hotel property of equal standards. In the event of an overbooking it is mutually agreed that the Wholesale Agency is responsible for full payment to Collegio alla Querce (Leeu Italy S.P.A.) and the Hotel (Collegio alla Querce) thereafter is responsible for settlement of the alternate property arrangement.

## 7. Complaints

It is agreed that the hotel will endeavor to deal promptly and efficiently with any complaints made by the Wholesale Agency's guests, directly to the hotel during their stay, in respect of any aspect of the services provided by the hotel. No claims for refunds or reductions shall be approved by the hotel unless such claims are based upon complaints which are lodged with the management during the guest's stay in the hotel.

## 8. Indemnification

The Wholesale Agency will indemnify, defend and hold harmless the Hotel from any claims, costs or damages resulting from Wholesale Agency or one of its partners' failure to clearly and conspicuously disclose to its consumer all mandatory fees and charges in advance.

## 9. Ground Handler / DMC name & details (if applicable)

In the event that the Wholesale Agency has appointed a Local Ground Handler / DMC, it is understood that the hotel will be provided with all necessary information as to the extent of the responsibilities in which the third parties will be involved.

NAME .....  
COMPANY .....  
ADDRESS .....  
TEL. ....  
FAX .....  
E-MAIL .....

## 10. Marketing Activities

The Wholesale Agency agrees, upon signature of this contract, to feature the hotel in its holiday brochure/magazine/website for the period of this contract's dates with at least one colored image together with an appropriate description of the hotel and its facilities. The hotel cannot be held liable for any incorrect description in the Wholesale Agency's brochure if the description has not been given written approval (official hotel stamp) by hotel management prior to printing of the brochure or website feature.

## 11. Suspension of Obligation for "Force Majeure"

The hotel shall not be held liable and shall not be deemed to have failed to fulfill its obligations in the event of non-execution of the totality or part of the obligations provided for in this Contract, if failure is due to circumstances of "force majeure" or to circumstances beyond its control and not resulting from fault or negligence on the part of the hotel. It is specified that "force majeure" include acts of God, fire, flood, riot, civil unrest, closure of local port/airport or labor disputes that may affect or result in a total or partial end to the obligations covered by this contract, or which may prevent their fulfillment.

## 12. Settlement of Disputes

In the event of a dispute over the interpretation or execution of this contract or the rights and obligations arising directly or indirectly from this Contract, the two parties agree to make every effort to reach an amicable agreement. The agreement shall be construed according to the substantive laws of Italy. The Courts and authorities of Florence shall have exclusive jurisdiction



## Collegio alla Querce

AUBERGE RESORTS COLLECTION  
FIRENZE

over all disputes which may arise under or in relation to this Contract.

### 13. Termination of Contract

If either party is not satisfied with the service of the other party, either party may terminate this Contract upon giving thirty (30) days' notice to the other party at any time during the duration of this Contract.

Thank you for choosing Collegio Alla Querce, Auberge Resorts Collection, and we look forward to a fruitful partnership.

#### SIGNED ON BEHALF OF

NUBA EXPEDICIONES DE MÉXICO, S. DE R.L. DE C.V. including Nuba USA, Inc.

Alessandra Girardi  
Global Product Director

SIGNED ON BEHALF OF Leeu Italy S.P.A.

---

Filippo Marongiu  
Regional Director of Leisure Sales - Europe

---

Lorenzo Maraviglia  
General Manager



# Collegio alla Querce

AUBERGE RESORTS COLLECTION  
FIRENZE

## Appendix A

Room Name	Max Occupants	N. of beds
Arcata King	2	1
Campagna King	2	1
Firenze King	2	1
Balcone King	2	1
Collegio Double	3	2
Principe King	3	1
Fiore One Bedroom Suite	3	1
Florentina One Bedroom Suite	3	1
Affreschi Suite	3	1
Suite dei Gigli	3	1
Santa Maria del Fiore Suite	3	1
Campanile Suite	3	1
Suite Giardino	3	1
Penthouse La Quercia	3	1