

# BOOKING MATRIX

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2026

DIAMONDCLUB

DORCHESTER COLLECTION

# GUEST BENEFITS

## GUARANTEED UPGRADE MATRIX

As a valued Diamond Club advisor, your clients can enjoy a number of exclusive benefits when they stay at our hotels

- ∞ Complimentary round-trip transfers for all suites (one-bedroom & above)
- ∞ Guaranteed One-Tier Upgrade at time of booking for rooms in all hotels \*
- ∞ £100 / €100 / \$100 / 400AED hotel credit **per stay per rooms & junior suites**  
Any remaining balance will be credited to the final bill on check out †
- ∞ £100 / €100 / \$100 / 400AED hotel credit **per day per suite (one-bedroom & above)**  
Any remaining balance will be credited to the final bill on check out †
- ∞ Daily full breakfast for two in any outlet that serves breakfast, including in-room dining ††
- ∞ Unlimited complimentary highest speed Wi-Fi for an unlimited number of devices

### ON ARRIVAL:

- ∞ A warm welcome from the Guest Experience team
- ∞ Guests are personally escorted to their room on arrival
- ∞ A personalized handwritten welcome card on behalf of your travel agency from the general manager
- ∞ Diamond Club amenity offered on arrival
- ∞ Email from the Guest Experience team advising of guest's feedback on arrival

*\* Some exclusions apply*

*† Applies to Diamond Club Best Available and Plan in Advance rates*

*†† Excludes alcohol, caviar and truffle. Includes gratuity, taxes and service charge*

## THE DORCHESTER, LONDON

Category booked	Guaranteed upgrade level
Superior	Deluxe
Deluxe	Executive
Executive	Deluxe Park View
Deluxe Park View	Executive Park View*
Executive Park View	Upgrade subject to availability at time of arrival

\* Denotes the equivalent to a Jr. Suite

## 45 PARK LANE, LONDON

Category booked	Guaranteed upgrade level
Deluxe	Park View Studio*
Hyde Park Balcony	Park View Studio** - no balcony
Park View Studio	Upgrade subject to availability at time of arrival

\* Denotes a double-upgrade    \*\* Denotes the equivalent to a Jr. Suite

## COWORTH PARK, ASCOT

Roomcategory booked	Guaranteed upgrade level
Stable Superior	Stable Deluxe
Mansion Superior	Mansion Deluxe
Stable Deluxe Room	Stable Junior Suite
Mansion House Deluxe Room	Mansion House Junior Suite
Stable/ Mansion House Junior Suite	Upgrade subject to availability at time of arrival

## HÔTEL PLAZA ATHÉNÉE, PARIS

Category booked	Guaranteed upgrade level
Classic Single *	Superior
Superior	Deluxe
Deluxe	Junior Suite
Deluxe , Avenue Montaigne View	Deluxe Junior Suite (no view)**

\* Occupancy limit is 1

\*\* Denotes a double-upgrade

## LE MEURICE, PARIS

Category booked	Guaranteed upgrade level
Classic	Superior
Superior	Deluxe
Deluxe	Executive
Executive	Executive Park View* or Jr. Suite*
Superior Park View with Balcony	Executive Park View* or Jr. Suite* (no view)
Executive Park View	Junior Suite (no view)**
Executive Park View with Balcony	Junior Suite (no view)

\* Room type choice subject to availability

\*\* Denotes a double-upgrade

## HOTEL PRINCIPE DI SAVOIA, MILAN

Category booked	Guaranteed upgrade level
Deluxe	Mosaic*
Mosaic	Premium
Premium	Junior Suite
Junior Suite	Upgrade subject to availability at time of arrival

*\* Denotes a double-upgrade*

## HOTEL EDEN, ROME

Category booked	Guaranteed upgrade level
Classic	Prestige
Prestige	Classic with View
Classic with View	Prestige with View *
Prestige with View	Junior Suite (no view)*
Junior Suite	Upgrade subject to availability at time of arrival

*\* Denotes a double-upgrade*

## THE BEVERLY HILLS HOTEL, BEVERLY HILLS

Category booked	Guaranteed upgrade level
Superior	Superior with Balcony
Superior with Balcony	Deluxe (no balcony)
Deluxe	Bungalow
Bungalow	Deluxe with Balcony
Deluxe with Balcony	Deluxe with Patio
Deluxe with Patio	Bungalow Studio with Balcony
Bungalow Studio with Balcony	Bungalow with Patio
Bungalow with Patio	Junior Suite (no patio)
Junior Suite	Upgrade subject to availability at time of arrival

## HOTEL BEL-AIR, LOS ANGELES

Category booked	Guaranteed upgrade level
Superior	Deluxe
Deluxe	Deluxe with Patio
Deluxe with Patio	Grand Deluxe with Patio & Fireplace
Grand Deluxe with Patio & Fireplace	JuniorSuite*
Junior Suite	Upgrade subject to availability at time of arrival

*\* Denotes a double-upgrade*

# THE LANA, DUBAI

Category booked	Guaranteed upgrade level
Horizon	Sunrise
Sunrise	Sunrise Sky
Sunrise Sky	Marina
Marina	Marina Sky
Marina Sky	Marina Junior Suite*
Marina Junior Suite	Marina Sky Junior Suite
Junior Suite	Upgrade subject to availability at time of arrival

*\* Denotes a double-upgrade*

# GUEST BENEFITS TRANSFER MATRIX

Black out dates do not apply.

Supplemental vehicles available, applicable to hotel credit..

- ∞ London | The Dorchester & 45 Park Lane: Complimentary round-trip suite transfers (one-bedroom & above) in a Mercedes Benz S Class

Heathrow Airport	LHR	Train via Eurostar
London Gatwick Airport	LGW	
London Stansted Airport	STN	
London City Airport	LCY	
Farnborough Airport	FAB	

- ∞ Ascot | Coworth Park: Complimentary round-trip suite transfers (one-bedroom & above) in a Mercedes Benz E Class\*

Heathrow Airport	LHR	Train via Eurostar
Farnborough Airport	FAB	

\*No transfer packages from London Gatwick Airport to Coworth Park

- ∞ Paris | Le Meurice & Hôtel Plaza Athénée: Complimentary round-trip suite transfers (one-bedroom & above) in a Mercedes Benz S Class or V Class with VIP airside meet & greet on arrival

Paris Charles de Gaulle Airport	CDG	Train via Gare du Nord / Eurostar
Paris Orly Airport	ORY	
Paris Airport-Le Bourget	LBG	

# GUEST BENEFITS TRANSFER MATRIX

Black out dates do not apply.

Supplemental vehicles available, applicable to hotel credit..

- ∞ Milan | Hotel Principe di Savoia: Complimentary round-trip suite transfers (one-bedroom & above) in a Mercedes Benz Sedan

Milan Linate Airport	LIN	Train via Milano Centrale
Milano Malpensa Airport	MXP	

- ∞ Rome | Hotel Eden: Complimentary round-trip suite transfers (one-bedroom & above) in a Mercedes Benz E Class or Mercedes Benz Viano

Leonardo da Vinci-Rome Fiumicino Airport	FCO	Train via Termini Train Station
Giovan Battista Pastine International Airport	CIA	

- ∞ Los Angeles | The Beverly Hills Hotel & Hotel Bel-Air: Complimentary round-trip suite transfers (one-bedroom & above) in a Sedan

Los Angeles International Airport	LAX
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The Beverly Hills Hotel: Lucid Air Sedan; Hotel Bel-Air: Cadillac Sedan

- ∞ Dubai | The Lana: Complimentary round-trip suite transfers (one-bedroom & above) in a Mercedes Benz Viano or Rolls Royce

Dubai International Airport	DXB
Al Maktoum International Airport	DWC
Sharjah International Airport	SHJ

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