

BOOKING PROCESS

Here's what we need to get started:

- Destination
- Dates (and flexibility)
- Number of guests (plus breakdown: adults, kids, etc.)
- Bedrooms needed
- Budget
- Any special occasion or preferences (e.g. beachfront, chef service, etc.)

PAYMENTS

- 50% at time of booking
- 50% due 60 days before check-in

CANCELLATION POLICY

- **Flexible:** Full refund if canceled 60+ days before arrival
- **Strict:** No refund if canceled within 60 days, no-shows, or early departures
- **Festive & High Season:** Non-refundable policy applies

SECURITY DEPOSIT

- Typically, a **minimum of 1,000 USD** or its equivalent to the cost of a **one-night stay** (some homes have their own policies)
- Paid with the final rental payment — **60 days** before check-in
- Held by Tripwix for a maximum of **30 days** post-checkout
- (then released if no damages)

INQUIRIES AND QUOTES

partnerships@tripwix.com