



Contract 2025-2026

NUBA

NUBA, Goldsmith 60, Colonia Polanco, Ciudad de México, México, 11540

CAPRI TIBERIO PALACE	
ROOM TYPES	YEAR 2025-26 1 November – 31 October
Bellevue suite with private terrace and plunge pool - sea view	18%
Chantecler suite with garden and partial sea view	18%
Capri Suite sea view	18%
Dolce Vita Suite with sea view	18%
Anacapri Suite sea view	18%
One bedroom suite with sea view	18%
Terrace suite sea view	18%
Studio suite sea view	18%
Comfort suite private courtyard	18%
Deluxe room sea view	18%
Junior suite garden view	18%
Junior suite city view	18%
Junior suite internal courtyard view	18%
Superior room city view	18%

The rates are per room, per night, for a maximum occupancy of 1 or 2 people. VAT is included. The rates include a full American buffet breakfast, Wi-Fi, minibar with soft drinks, water zone and pool entry, and transportation of 2 pieces of luggage per guest per way (any extra piece is charged € 25,00).

Commission is applicable to the rates gross of VAT.

Allotment	On request
Extra-person	Available on request only: € 160,00 (non-commissionable)
Crib	Free of charge.
Tiberio Spa	Free access to our indoor and outdoor swimming pool and Spa water zone (steam room, sauna, frigidarium and therapeutic showers)
Amenities	Welcome Amenity Honeymoon, VIP amenity in room upon arrival. Consortia amenities extension for members' reservations
Source Disclosure Clause	All the reservations confirmed in b2b with a travel agency involved must show the agency and the travel agent reference on the booking confirmation letter. If this information is missing, the commission applied will be automatically decreased to 10% gross of VAT.
Payment Policy	To follow the rate plan booked Payment policies may be subject to changes during the season
Cancellation policy	Cancellation by the Tour Operator: A booking may be cancelled by the tour operator by notifying the Hotelier by email, liable for the following cancellation charges, during different times of the year. Cancellation Policy: To follow the rate plan booked No show and early departures: 100% of the stay in penalty. Causes of force majeure (pandemic, adverse weather conditions): based on the severity of the event and the relevant government provisions, the possibility of cancellation will be evaluated. Cancellation by the Hotelier: the hotelier may cancel any booking by notifying the tour operator by email if payment has not been received by the payment terms. The Hotelier may at its discretion cancel a booking in exceptional circumstances including acts of God, strike, or other circumstances beyond his control. The hotelier may also terminate a booking at his discretion in the event of a guest behaving in an offensive or highly improper way and making significantly adverse use of the rooms. If the completion of the booking becomes impossible due to force majeure (acts of God, strike, lockout, war, official orders, etc.), the Hotelier may terminate the booking at any time without giving prior notice. Any claims for damages by the tour operator shall be excluded.
Parity clause	The Supplier hereby warrants and undertakes to maintain a parity rate guarantee, meaning that the commercial terms (pricing, cancellation policies and payment terms) offered to the Buyer shall be equal to those offered to any partner operating under similar conditions.



	<p>When SPECIAL OFFERS rates apply, payment and cancellation policy may vary accordingly.</p> <p>The Buyer is hereby authorized to offer the best available rate publicly advertised online for the same or comparable products and under similar commercial conditions. In order to exercise this right, the Buyer shall provide the Supplier with appropriate evidence, such as a dated screenshot or other verifiable documentation, clearly showing the competing offer.</p> <p>This provision applies exclusively to publicly available rates and expressly excludes any rates restricted to members of loyalty programs, subscription services, closed user groups, or other membership-based pricing schemes not accessible to the general public.</p>
Bank and company details:	<p>CAPRI TIBERIO PALACE Bank Name: INTESA SAN PAOLO SPA IBAN Code: IT17K0306939792100000005043 SWIFT Code: BCITITMM</p> <p>Gestioni Alberghiere Capresi srl con socio unico Via Nazionale, 200 - 00184 Roma. C.F. e P.I. 14957811004 – A4707H7 pec. gacapresi@pec.it</p>
Pets	<p>Accepted only small-size pets with Euro 50,00 per night. Access to the Restaurant, Pool, Spa and other public areas is not allowed.</p>
Reservation Procedure	<p>Bookings must be made directly to the hotel via e-mail to reservations@tiberiopallace.com. The hotel will reply with confirmation numbers.</p>
Group reservations	<p>The above rates are valid only for individual guests. For groups of 5 or more rooms please contact our sales dept. at reservations@tiberiopallace.com</p>
Hotel contacts	<p>Front Office Manager: Dario Di Tommaso fom@tiberiopallace.com Reservations : Annalisa Cimmino – rm@tiberiopallace.com; reservations@tiberiopallace.com</p>

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HOTEL VILÒN	
ROOM TYPES	YEAR 2025-26 1 November – 31 October
Vilòn Terrace Suite Garden	20%
Suite dell'Arancio	20%
Vilòn Suite	20%
Vilòn Junior Suite	20%
Vilòn Charming Terrace	20%
Vilòn Charming Garden	20%
Vilòn Charming	20%

The rates are per room, per night, for a maximum occupancy of 1 or 2 people. VAT is included. The rates include and include breakfast served at the Adelaide Restaurant, soft drinks from the minibar, Wi-Fi internet connection, local and international newspapers, Radio Tivoli Bluetooth, and an exclusive courtesy kit.

Commission is applicable to the rates gross of VAT.

Payment & Cancellation Policies

Allotment	On request
Extra-person	The third bed is available in specific room categories at the cost of € 160.00 for guests from age 4. Non-commissionable.
Crib	Free of charge (children from 0 to 3 years old), where applicable.
Amenities	Welcome Amenity Honeymoon, VIP amenity in room upon arrival. Consortia amenities extension for members' reservations
Payment Policy	To follow the rate plan booked Payment policies may be subject to changes during the season
Cancellation policy	Cancellation by the Tour Operator: A booking may be cancelled by the tour operator by notifying the Hotelier by email, liable for the following cancellation charges, during different times of the year. Cancellation Policy: No penalty for written cancellations received at least 7 days before arrival. In case of cancellation after the deadline, the penalty will be equal to 100% of the reservation. No show and early departures: 100% of the stay in penalty.

	<p>Causes of force majeure (pandemic, adverse weather conditions): based on the severity of the event and the relevant government provisions, the possibility of cancellation will be evaluated.</p> <p>Cancellation by the Hotelier: the hotelier may cancel any booking by notifying the tour operator by email if payment has not been received by the payment terms.</p> <p>The Hotelier may at its discretion cancel a booking in exceptional circumstances including acts of God, strike, or other circumstances beyond his control. The hotelier may also terminate a booking at his discretion in the event of a guest behaving in an offensive or highly improper way and making significantly adverse use of the rooms.</p> <p>If the completion of the booking becomes impossible due to force majeure (acts of God, strike, lockout, war, official orders, etc.), the Hotelier may terminate the booking at any time without giving prior notice. Any claims for damages by the tour operator shall be excluded.</p>
Source Disclosure Clause	<p>All the reservations confirmed in b2b with a travel agency involved must show the agency and the travel agent reference on the booking confirmation letter.</p> <p>If this information is missing, the commission applied will be automatically decreased to 10% gross of VAT.</p>
Parity clause	<p>The Supplier hereby warrants and undertakes to maintain a parity rate guarantee, meaning that the commercial terms (pricing, cancellation policies and payment terms) offered to the Buyer shall be equal to those offered to any partner operating under similar conditions.</p> <p>When SPECIAL OFFERS rates apply, payment and cancellation policy may vary accordingly.</p> <p>The Buyer is hereby authorized to offer the best available rate publicly advertised online for the same or comparable products and under similar commercial conditions. In order to exercise this right, the Buyer shall provide the Supplier with appropriate evidence, such as a dated screenshot or other verifiable documentation, clearly showing the competing offer.</p> <p>This provision applies exclusively to publicly available rates and expressly excludes any rates restricted to members of loyalty programs, subscription services, closed user groups, or other membership-based pricing schemes not accessible to the general public.</p>
Bank and company details:	<p>VILON S.R.L. Via Nazionale 200, Roma CF e P.IVA: 14160441003 - A4707H7 - PEC: vilonsrl@pec.it</p> <p>Monte dei Paschi Agenzia 53 - Via Stoppani 22/30 00197 Roma IBAN: IT20 U 01030 03253 000010073472 - SWIFT CODE: PASCITM1R53</p>
Pets	Accepted only small-size pets. Terms and conditions apply.
Reservation procedure	<p>Booking Requirements: All bookings must be named to be valid and unnamed bookings will not be accepted. Name changes will have to be notified to the Hotelier at least 24 hours before arrival, otherwise, the hotelier reserves the right to cancel the booking, charging a penalty equivalent to 100% of the reservation.</p>



	<p>It will be necessary that the number of guests corresponds to that communicated during booking. If this is not the case, the hotel reserves the right to charge additional costs and possibly cancel the reservation, charging a penalty equal to 100% of its value.</p> <p>Option: a reservation may be made and will be held in option for a maximum of 48 hours (2 days). After that time limit, if a credit card will not be provided, the Hotel reserves the right to release the room/rooms blocked.</p>
Group reservations	The above rates are valid only for individual guests up to 4 rooms. For groups of 5 or more rooms don't hesitate to get in touch with our sales dept. at sales@shedircollection.com ;
Hotel contacts	Front Office Manager: Benedetta De Pascale fom@hotelvilon.com Reservations: reservations@hotelvilon.com

HOTEL MAALOT	
ROOM TYPES	YEAR 2025-26 1 November – 31 October
Terrace Suite	20%
Donizetti Suite	20%
One Bedroom Suite	20%
Junior Suite	20%
Prestige Room	20%
Deluxe Room	20%
Superior Room	20%

Rates are per room per night and include continental breakfast at our Don Pasquale restaurant, Wi-Fi internet connection, local and international newspapers, an exclusive courtesy kit, VAT, a free soft minibar, and free access to the gym.

Commission is applicable to the rates gross of VAT.



Payment & Cancellation Policies

Allotment	On request
Extra-person	The third bed is available in specific room categories at the cost of € 160.00 for guests from age 4. Non-commissionable.
Crib	Free of charge (children from 0 to 3 years old), where applicable.
Amenities	Welcome Amenity Honeymoon, VIP amenity in room upon arrival. Consortia amenities extension for members' reservations
Payment Policy	To follow the rate plan booked Payment policies may be subject to changes during the season
Cancellation policy	<p>Cancellation by the Tour Operator: A booking may be cancelled by the tour operator by notifying the Hotelier by email, liable for the following cancellation charges, during different times of the year.</p> <p>Cancellation Policy: No penalty for written cancellations received at least 7 days before arrival. In case of cancellation after the deadline, the penalty will be equal to 100% of the reservation.</p> <p>No show and early departures: 100% of the stay in penalty.</p> <p>Causes of force majeure (pandemic, adverse weather conditions): based on the severity of the event and the relevant government provisions, the possibility of cancellation will be evaluated.</p> <p>Cancellation by the Hotelier: the hotelier may cancel any booking by notifying the tour operator by email if payment has not been received by the payment terms.</p> <p>The Hotelier may at its discretion cancel a booking in exceptional circumstances including acts of God, strike, or other circumstances beyond his control. The hotelier may also terminate a booking at his discretion in the event of a guest behaving in an offensive or highly improper way and making significantly adverse use of the rooms.</p> <p>If the completion of the booking becomes impossible due to force majeure (acts of God, strike, lockout, war, official orders, etc.), the Hotelier may terminate the booking at any time without giving prior notice. Any claims for damages by the tour operator shall be excluded.</p>
Source Disclosure Clause	<p>All the reservations confirmed in b2b with a travel agency involved must show the agency and the travel agent reference on the booking confirmation letter.</p> <p>If this information is missing, the commission applied will be automatically decreased to 10% gross of VAT.</p>
Parity clause	The Supplier hereby warrants and undertakes to maintain a parity rate guarantee, meaning that the commercial terms (pricing, cancellation policies and payment terms) offered to the Buyer shall be equal to those offered to any partner operating under similar conditions.



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Bank and company details:	<p>GESTIONI MURATTE HOTEL SRL: Via Nazionale, 200 - 00184 Rome P.IVA/CF 13401111003 - A4707H7 - gmhotel@pec.itMonte dei Paschi Agenzia 53</p> <p>Banca Popolare di Sondrio - IBAN: IT42 F056 9603 2110 0001 1346 X01 BIC/SWIFT POSOIT22ROM</p>
Pets	Accepted only small-size pets. Terms and conditions apply.
Reservation procedure	<p>Booking Requirements: All bookings must be named to be valid and unnamed bookings will not be accepted. Name changes will have to be notified to the Hotelier at least 24 hours before arrival, otherwise, the hotelier reserves the right to cancel the booking, charging a penalty equivalent to 100% of the reservation.</p> <p>It will be necessary that the number of guests corresponds to that communicated during booking. If this is not the case, the hotel reserves the right to charge additional costs and possibly cancel the reservation, charging a penalty equal to 100% of its value.</p> <p>Option: a reservation may be made and will be held in option for a maximum of 48 hours (2 days). After that time limit, if a credit card will not be provided, the Hotel reserves the right to release the room/rooms blocked.</p>
Group reservations	The above rates are valid only for individual guests up to 4 rooms. For groups of 5 or more rooms don't hesitate to get in touch with our sales dept. at sales@shedircollection.com.
Hotel contacts	Hotel Manager: Jonida Hazizi hotelmanager@hotelmaalot.com Reservations: reservations@hotelmaalot.com

UMILTÀ 36	
ROOM TYPES	YEAR 2025-26 1 November – 31 October
Penthouse Apartment	20%
Terrace Apartment	20%
Terrace Suite	20%
Deluxe Apartment	20%
Superior Apartment	20%
Studio Apartment	20%
Prestige Room	20%
Superior Room	20%

Rates are per room per night and include buffet breakfast served in our lounge area Dandy Café, VAT, soft drink minibar, high-speed Wi-Fi connection, local and international newspapers, exclusive courtesy kit, and free access to the gym area.

Commission is applicable to the rates gross of VAT.

Payment & Cancellation Policies

Allotment	On request
Extra-person	The third bed is available in specific room categories at the cost of € 160.00 (Penthouse Apart) of €120.00 (Superior, Deluxe, Terrace Apart) for guests from age 7. Non-commissionable.
Crib	Free of charge (children from 0 to 3 years old), where applicable.
Amenities	Welcome Amenity Honeymoon, VIP amenity in room upon arrival. Consortia amenities extension for members' reservations
Payment Policy	To follow the rate plan booked Payment policies may be subject to changes during the season
Cancellation policy	Cancellation by the Tour Operator: A booking may be cancelled by the tour operator by notifying the Hotelier by email, liable for the following cancellation charges, during different times of the year. Cancellation Policy: No penalty for written cancellations received at least 7 days before arrival. In case of cancellation after the deadline, the penalty will be equal to 100% of the reservation.

	<p>No show and early departures: 100% of the stay in penalty.</p> <p>Causes of force majeure (pandemic, adverse weather conditions): based on the severity of the event and the relevant government provisions, the possibility of cancellation will be evaluated.</p> <p>Cancellation by the Hotelier: the hotelier may cancel any booking by notifying the tour operator by email if payment has not been received by the payment terms.</p> <p>The Hotelier may at its discretion cancel a booking in exceptional circumstances including acts of God, strike, or other circumstances beyond his control. The hotelier may also terminate a booking at his discretion in the event of a guest behaving in an offensive or highly improper way and making significantly adverse use of the rooms.</p> <p>If the completion of the booking becomes impossible due to force majeure (acts of God, strike, lockout, war, official orders, etc.), the Hotelier may terminate the booking at any time without giving prior notice. Any claims for damages by the tour operator shall be excluded.</p>
<p>Source Disclosure Clause</p>	<p>All the reservations confirmed in b2b with a travel agency involved must show the agency and the travel agent reference on the booking confirmation letter.</p> <p>If this information is missing, the commission applied will be automatically decreased to 10% gross of VAT.</p>
<p>Parity clause</p>	<p>The Supplier hereby warrants and undertakes to maintain a parity rate guarantee, meaning that the commercial terms (pricing, cancellation policies and payment terms) offered to the Buyer shall be equal to those offered to any partner operating under similar conditions.</p> <p>When SPECIAL OFFERS rates apply, payment and cancellation policy may vary accordingly.</p> <p>The Buyer is hereby authorized to offer the best available rate publicly advertised online for the same or comparable products and under similar commercial conditions. In order to exercise this right, the Buyer shall provide the Supplier with appropriate evidence, such as a dated screenshot or other verifiable documentation, clearly showing the competing offer.</p> <p>This provision applies exclusively to publicly available rates and expressly excludes any rates restricted to members of loyalty programs, subscription services, closed user groups, or other membership-based pricing schemes not accessible to the general public.</p>
<p>Bank and company details:</p>	<p>VIA DELL'UMILTA' 36 SRL - Via Nazionale, 200 - 00184 Roma P.IVA/CF 14560671001 - A4707H7</p> <p>Banca Popolare di Sondrio - IBAN IT32 0056 9603 2110 0001 1430 X85 BIC/SWIFT POSOIT22</p>
<p>Pets</p>	<p>Accepted only small-size pets. Terms and conditions apply.</p>



Reservation procedure	<p>Booking Requirements: All bookings must be named to be valid and unnamed bookings will not be accepted. Name changes will have to be notified to the Hotelier at least 24 hours before arrival, otherwise, the hotelier reserves the right to cancel the booking, charging a penalty equivalent to 100% of the reservation.</p> <p>It will be necessary that the number of guests corresponds to that communicated during booking. If this is not the case, the hotel reserves the right to charge additional costs and possibly cancel the reservation, charging a penalty equal to 100% of its value.</p> <p>Option: a reservation may be made and will be held in option for a maximum of 48 hours (2 days). After that time limit, if a credit card will not be provided, the Hotel reserves the right to release the room/rooms blocked.</p>
Group reservations	<p>The above rates are valid only for individual guests up to 4 rooms. For groups of 5 or more rooms don't hesitate to get in touch with our sales dept. at sales@shedircollection.com.</p>
Hotel contacts	<p>Front of the House Director: Simone Valestra simone.valestra@umilta36.com Reservations: reservations@umilta36.com</p>

PALAZZO SHEDIR	
ROOM TYPES	YEAR 2025-26 1 November – 31 October
Palazzo Shedir Exclusive Use	20%
The Borghese Suite	20%
The Cembalo Junior Suite	20%
Deluxe Chapel Room	20%

The rates are per room, per night, for a maximum occupancy of 1 or 2 people. VAT is included. The rates include breakfast served in our lounge area or the room, a soft drink minibar, high-speed Wi-Fi connection, local and international newspapers, an exclusive courtesy kit, access to the fitness area, sauna, Turkish bath, swimming pool, and butler service.

Commission is applicable to the rates gross of VAT.

Payment & Cancellation Policies

Allotment	On request
Extra-person	The third bed is available in specific room categories at the cost of € 160.00 for guests from age 4. Non-commissionable.
Crib	Free of charge (children from 0 to 3 years old), where applicable.
Amenities	Welcome Amenity Honeymoon, VIP amenity in room upon arrival. Consortia amenities extension for members' reservations
Payment policy	To follow the rate plan booked Payment policies may be subject to changes during the season
Cancellation policy	<p>Cancellation by the Tour Operator: A booking may be cancelled by the tour operator by notifying the Hotelier by email, liable for the following cancellation charges, during different times of the year.</p> <p>Cancellation Policy: No penalty for written cancellations received at least 7 days before arrival. In case of cancellation after the deadline, the penalty will be equal to 100% of the reservation.</p> <p>No show and early departures: 100% of the stay in penalty.</p> <p>Causes of force majeure (pandemic, adverse weather conditions): based on the severity of the event and the relevant government provisions, the possibility of cancellation will be evaluated.</p> <p>Cancellation by the Hotelier: the hotelier may cancel any booking by notifying the tour operator by email if payment has not been received by the payment terms.</p> <p>The Hotelier may at its discretion cancel a booking in exceptional circumstances including acts of God, strike, or other circumstances beyond his control. The hotelier may also terminate a booking at his discretion in the event of a guest behaving in an offensive or highly improper way and making significantly adverse use of the rooms.</p> <p>If the completion of the booking becomes impossible due to force majeure (acts of God, strike, lockout, war, official orders, etc.), the Hotelier may terminate the booking at any time without giving prior notice. Any claims for damages by the tour operator shall be excluded.</p>
Cancellation and payment policy Palazzo Shedir exclusive use	<p>Cancellation Policy for the exclusive use: All reservations must be guaranteed with a valid credit card and full prepayment beforehand will be required.</p> <p>Payment and cancellation policies will be applied on a case-by-case basis.</p>
Source Disclosure Clause	<p>All the reservations confirmed in b2b with a travel agency involved must show the agency and the travel agent reference on the booking confirmation letter.</p> <p>If this information is missing, the commission applied will be automatically decreased to 10% gross of VAT.</p>



Parity clause	<p>The Supplier hereby warrants and undertakes to maintain a parity rate guarantee, meaning that the commercial terms (pricing, cancellation policies and payment terms) offered to the Buyer shall be equal to those offered to any partner operating under similar conditions.</p> <p>When SPECIAL OFFERS rates apply, payment and cancellation policy may vary accordingly.</p> <p>The Buyer is hereby authorized to offer the best available rate publicly advertised online for the same or comparable products and under similar commercial conditions. In order to exercise this right, the Buyer shall provide the Supplier with appropriate evidence, such as a dated screenshot or other verifiable documentation, clearly showing the competing offer.</p> <p>This provision applies exclusively to publicly available rates and expressly excludes any rates restricted to members of loyalty programs, subscription services, closed user groups, or other membership-based pricing schemes not accessible to the general public.</p>
Bank and company details:	<p>VILON S.R.L. Via Nazionale 200, Roma CF e P.IVA: 14160441003 - A4707H7 – PEC: vilon srl@pec.it</p> <p>UNICREDIT - PIAZZA BARBERINI, 40 Roma IBAN: IT43 Z 02008 05075 000105682796 – SWIFT CODE: UNCRITM1037</p>
Pets	<p>Accepted only small-size pets. Terms and conditions apply.</p>
Reservation procedure	<p>Booking Requirements: All bookings must be named to be valid and unnamed bookings will not be accepted. Name changes will have to be notified to the Hotelier at least 24 hours before arrival, otherwise, the hotelier reserves the right to cancel the booking, charging a penalty equivalent to 100% of the reservation.</p> <p>It will be necessary that the number of guests corresponds to that communicated during booking. If this is not the case, the hotel reserves the right to charge additional costs and possibly cancel the reservation, charging a penalty equal to 100% of its value.</p> <p>Option: a reservation may be made and will be held in option for a maximum of 48 hours (2 days). After that time limit, if a credit card will not be provided, the Hotel reserves the right to release the room/rooms blocked.</p>
Hotel contacts	<p>Hotel Manager: Samuele Florio samuele.florio@palazzoshedir.com Reservations: reservations@palazzoshedir.com</p>

PALAZZO ROMA	
ROOM TYPES	YEAR 2025-26 1 November – 31 October
Executive Suite	20%
Roof Terrace Suite	20%
Suite	20%
Junior Suite	20%
Premium	20%
Roof Prestige Room	20%
Deluxe Room	20%
Superior Room	20%

The rates are per room, per night, for a maximum occupancy of 1 or 2 people. VAT is included. The rates include breakfast served in our lounge area or the room, a soft drink minibar, high-speed Wi-Fi connection, local and international newspapers, and an exclusive courtesy kit.

Commission is applicable to the rates gross of VAT.

Payment & Cancellation Policies

Allotment	On request
Extra-person	The third bed is available in specific room categories at the cost of € 160.00 for guests from age 9. Non-commissionable.
Crib	Free of charge (children from 0 to 3 years old), where applicable.
Amenities	Welcome Amenity Honeymoon, VIP amenity in room upon arrival. Consortia amenities extension for members' reservations
Payment Policy	To follow the rate plan booked Payment policies may be subject to changes during the season
Cancellation policy	Cancellation by the Tour Operator: A booking may be cancelled by the tour operator by notifying the Hotelier by email, liable for the following cancellation charges, during different times of the year. Cancellation Policy: No penalty for written cancellations received at least 7 days before arrival. In case of cancellation after the deadline, the penalty will be equal to 100% of the reservation.

	<p>No show and early departures: 100% of the stay in penalty. Causes of force majeure (pandemic, adverse weather conditions): based on the severity of the event and the relevant government provisions, the possibility of cancellation will be evaluated.</p> <p>Cancellation by the Hotelier: the hotelier may cancel any booking by notifying the tour operator by email if payment has not been received by the payment terms.</p> <p>The Hotelier may at its discretion cancel a booking in exceptional circumstances including acts of God, strike, or other circumstances beyond his control. The hotelier may also terminate a booking at his discretion in the event of a guest behaving in an offensive or highly improper way and making significantly adverse use of the rooms.</p> <p>If the completion of the booking becomes impossible due to force majeure (acts of God, strike, lockout, war, official orders, etc.), the Hotelier may terminate the booking at any time without giving prior notice. Any claims for damages by the tour operator shall be excluded.</p>
<p>Source Disclosure Clause</p>	<p>All the reservations confirmed in b2b with a travel agency involved must show the agency and the travel agent reference on the booking confirmation letter.</p> <p>If this information is missing, the commission applied will be automatically decreased to 10% gross of VAT.</p>
<p>Parity clause</p>	<p>The Supplier hereby warrants and undertakes to maintain a parity rate guarantee, meaning that the commercial terms (pricing, cancellation policies and payment terms) offered to the Buyer shall be equal to those offered to any partner operating under similar conditions.</p> <p>When SPECIAL OFFERS rates apply, payment and cancellation policy may vary accordingly.</p> <p>The Buyer is hereby authorized to offer the best available rate publicly advertised online for the same or comparable products and under similar commercial conditions. In order to exercise this right, the Buyer shall provide the Supplier with appropriate evidence, such as a dated screenshot or other verifiable documentation, clearly showing the competing offer.</p> <p>This provision applies exclusively to publicly available rates and expressly excludes any rates restricted to members of loyalty programs, subscription services, closed user groups, or other membership-based pricing schemes not accessible to the general public.</p>
<p>Bank and company details:</p>	<p>PALAZZO SIRI SRL: Via Nazionale 200 - 00184 Roma - P.IVA/C. F: 13916331005 Pec: palazzosiri@pec.it -A4707H7.</p> <p>Banca Popolare di Sondrio - IBAN IT02 F 056 9603 2110 0001 1806X73 BIC/SWIFT POSOIT22</p>
<p>Pets</p>	<p>Accepted only small-size pets. Terms and conditions apply.</p>



Reservation procedure	<p>Booking Requirements: All bookings must be named to be valid and unnamed bookings will not be accepted. Name changes will have to be notified to the Hotelier at least 24 hours before arrival, otherwise, the hotelier reserves the right to cancel the booking, charging a penalty equivalent to 100% of the reservation.</p> <p>It will be necessary that the number of guests corresponds to that communicated during booking. If this is not the case, the hotel reserves the right to charge additional costs and possibly cancel the reservation, charging a penalty equal to 100% of its value.</p> <p>Option: a reservation may be made and will be held in option for a maximum of 48 hours (2 days). After that time limit, if a credit card will not be provided, the Hotel reserves the right to release the room/rooms blocked.</p>
Group reservations	<p>The above rates are valid only for individual guests up to 4 rooms. For groups of 5 or more rooms don't hesitate to get in touch with our sales dept. at sales@shedircollection.com.</p>
Hotel contacts	<p>Front Office Manager: Riccardo Polelli riccardo.polelli@palazzoroma.com Reservations: reservations@palazzoroma.com</p>

Shedir Collection

Luca Giulli
Sales Manager

Name

Alessandra Girardi

Madrid, 10/10/2025

Signature *Alessandra Girardi*