



HOTEL MAALOT

ROOM TYPES	YEAR 2025-26 1 November – 31 October
Terrace Suite	20%
Donizetti Suite	20%
One Bedroom Suite	20%
Junior Suite	20%
Prestige Room	20%
Deluxe Room	20%
Superior Room	20%

Rates are per room per night and include continental breakfast at our Don Pasquale restaurant, Wi-Fi internet connection, local and international newspapers, an exclusive courtesy kit, VAT, a free soft minibar, and free access to the gym.

Commission is applicable to the rates gross of VAT.



Payment & Cancellation Policies

Allotment	On request
Extra-person	The third bed is available in specific room categories at the cost of € 160.00 for guests from age 4. Non-commissionable.
Crib	Free of charge (children from 0 to 3 years old), where applicable.
Amenities	Welcome Amenity Honeymoon, VIP amenity in room upon arrival. Consortia amenities extension for members' reservations
Payment Policy	To follow the rate plan booked Payment policies may be subject to changes during the season
Cancellation policy	<p>Cancellation by the Tour Operator: A booking may be cancelled by the tour operator by notifying the Hotelier by email, liable for the following cancellation charges, during different times of the year.</p> <p>Cancellation Policy: No penalty for written cancellations received at least 7 days before arrival. In case of cancellation after the deadline, the penalty will be equal to 100% of the reservation.</p> <p>No show and early departures: 100% of the stay in penalty.</p> <p>Causes of force majeure (pandemic, adverse weather conditions): based on the severity of the event and the relevant government provisions, the possibility of cancellation will be evaluated.</p> <p>Cancellation by the Hotelier: the hotelier may cancel any booking by notifying the tour operator by email if payment has not been received by the payment terms.</p> <p>The Hotelier may at its discretion cancel a booking in exceptional circumstances including acts of God, strike, or other circumstances beyond his control. The hotelier may also terminate a booking at his discretion in the event of a guest behaving in an offensive or highly improper way and making significantly adverse use of the rooms.</p> <p>If the completion of the booking becomes impossible due to force majeure (acts of God, strike, lockout, war, official orders, etc.), the Hotelier may terminate the booking at any time without giving prior notice. Any claims for damages by the tour operator shall be excluded.</p>
Source Disclosure Clause	<p>All the reservations confirmed in b2b with a travel agency involved must show the agency and the travel agent reference on the booking confirmation letter.</p> <p>If this information is missing, the commission applied will be automatically decreased to 10% gross of VAT.</p>
Parity clause	The Supplier hereby warrants and undertakes to maintain a parity rate guarantee, meaning that the commercial terms (pricing, cancellation policies and payment terms) offered to the Buyer shall be equal to those offered to any partner operating under similar conditions.



	<p>When SPECIAL OFFERS rates apply, payment and cancellation policy may vary accordingly.</p> <p>The Buyer is hereby authorized to offer the best available rate publicly advertised online for the same or comparable products and under similar commercial conditions. In order to exercise this right, the Buyer shall provide the Supplier with appropriate evidence, such as a dated screenshot or other verifiable documentation, clearly showing the competing offer.</p> <p>This provision applies exclusively to publicly available rates and expressly excludes any rates restricted to members of loyalty programs, subscription services, closed user groups, or other membership-based pricing schemes not accessible to the general public.</p>
Bank and company details:	<p>GESTIONI MURATTE HOTEL SRL: Via Nazionale, 200 - 00184 Rome P.IVA/CF 13401111003 - A4707H7 - gmhotel@pec.itMonte dei Paschi Agenzia 53</p> <p>Banca Popolare di Sondrio - IBAN: IT42 F056 9603 2110 0001 1346 X01 BIC/SWIFT POSOIT22ROM</p>
Pets	<p>Accepted only small-size pets. Terms and conditions apply.</p>
Reservation procedure	<p>Booking Requirements: All bookings must be named to be valid and unnamed bookings will not be accepted. Name changes will have to be notified to the Hotelier at least 24 hours before arrival, otherwise, the hotelier reserves the right to cancel the booking, charging a penalty equivalent to 100% of the reservation.</p> <p>It will be necessary that the number of guests corresponds to that communicated during booking. If this is not the case, the hotel reserves the right to charge additional costs and possibly cancel the reservation, charging a penalty equal to 100% of its value.</p> <p>Option: a reservation may be made and will be held in option for a maximum of 48 hours (2 days). After that time limit, if a credit card will not be provided, the Hotel reserves the right to release the room/rooms blocked.</p>
Group reservations	<p>The above rates are valid only for individual guests up to 4 rooms. For groups of 5 or more rooms don't hesitate to get in touch with our sales dept. at sales@shedircollection.com.</p>
Hotel contacts	<p>Hotel Manager: Jonida Hazizi hotelmanager@hotelmaalot.com Reservations: reservations@hotelmaalot.com</p>
