



SINA HOTELS

## DYNAMIC CONTRACT BAR TOUR OPERATOR

Validity: 31 December 2026

### Tour Operator (TO): NUBA

Address: Calle Serrano 165 – 28002 Madrid – Spain

Phone: +34 917454745

E-mail: [alessandra.girardi@nuba.com](mailto:alessandra.girardi@nuba.com)

Contact: Alessandra Girardi

### SINA SPA

**SINA BRUFANI** - Piazza Italia, 12 – 06121 Perugia Ph. +39 075 5732541 – CIN IT054039A101005913

**SINA PALAZZO SANT'ANGELO** - San Marco, 3878B – 30124 Venezia Ph. +39 041 2411452 – CIN IT027042A1RMEKQMTW

**SINA CENTURION PALACE** - Dorsoduro, 173 – 30123 Venezia Ph. +39 041 34281 – CIN IT027042A1IPOK7PYN

**SINA DE LA VILLE** - Via Hoepli, 6 – 20121 Milano Ph. +39 02 8791311 – CIN IT015146A18MNYVT4J

**SINA THE GRAY** - Via San Raffaele, 6 – 20121 Milano Ph. +39 02 7208951 – CIN IT015146A1GXYW3Z38

**SINA VILLA MEDICI** – Via il Prato, 42 – 50123 Firenze Ph. +39 055 277171 – Email [reservationsbb@sinahotels.com](mailto:reservationsbb@sinahotels.com)

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**SINA BERNINI BRISTOL** – Piazza Barberini, 23 – 00187 Roma Ph. +39 06 488931 – Email [sinavillamedici@sinahotels.com](mailto:sinavillamedici@sinahotels.com)

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### GENERAL TERMS AND CONDITIONS

This agreement is entered and executed by **SINA SPA** and **NUBA** and is intended to supersede any previous agreement. At time of signature, SINA Spa will provide the Tour Operator with a confidential code and the procedure for accessing the rates provided for in this agreement.

#### 1. FLEXIBLE RATES

The present agreement guarantees the 20% discount on the Flexible rates, available at time of reservation exclusively on SINA Hotels official website [www.sinahotels.com](http://www.sinahotels.com). Special offers, promotions, packages, member deals available on SINA official website have to be considered excluded from the agreement.

#### 2. PRICING

All rates are net of discounts and commissions. Rates are quoted in EURO per room, including VAT and service charges. City tax is not included in the rates and will be paid by the guest upon departure, if applicable. The contracted rates are valid for individual bookings. For all SINA Group hotels mentioned in this agreement, except Sina The Gray and Sina Palazzo Sant'Angelo, reservations of more than 5 rooms, on the same dates of stay, even if booked individually, may be subject to different terms and additional charges at the discretion of the Hotel. For Sina The Gray and Sina Palazzo Sant'Angelo, reservations of more than 3 rooms, on the same dates of stay, may be subject to different terms and additional charges. The contracted rates may not be used for business travel. The Tour Operator is not authorised to disclose the reserved rates or the terms of this agreement to any third party.

#### 3. BOOKING PROCEDURE

All reservations have to be entered through the official website of the group SINA: [www.sinahotels.com](http://www.sinahotels.com).

SINA SPA will provide the Tour Operator, at time of signature of the present agreement, the booking procedure and the confidential code to access to the negotiated rates.

#### 4. LAST ROOM AVAILABILITY (LRA)

All rates are not subject to Last Room Availability.

SINA SPA  
Via Il Prato, 42  
50123 Firenze  
P.IVA: IT00381330489



## 5. DISTRIBUTION

The distribution on any channel B2C channel online is forbidden. The net rates are to be considered as strictly confidential and are exclusively dedicated to BtoB off line distribution.

## 6. PENALIES

In case of lack of observance of the previous clause, for the Tour Operator (directly or indirectly responsible for the breach), the following procedures will be applied:

1<sup>st</sup> breach – the Hotel will be off sale for 30 days

2<sup>nd</sup> warning in the same hotel - the off sale period will be 60 days

3<sup>rd</sup> warning in the same hotel - will imply the immediate unilateral termination of the agreement for the specific hotel.

## 7. CHECK-IN / CHECK-OUT TIMES

Check-in time is 15:00 hrs, check-out time is 11:00 hrs. Early check-in (08:00 – 15:00 hrs) and late check-out (11:00 – 18:00 hrs) will be charged at 50% of the booked rate valid upon availability. Early check-in before 08:00 hrs and late check-out after 18:00 hrs will be charged 100% of the booked rate valid upon availability.

## 8. STOP SALES AND RELOCATIONS

The hotel reserves the right to stop sale at any time and for any period. In case of overbooking, the hotel reserves the right to rebook guests in a similar hotel of minimum the same category, regardless if the booked hotel is featured in the TO's programme or not.

## INVOICES AND PAYMENTS

### 9. INVOICE

The Hotel will send to the Tour Operator the invoices via email to the address provided below. In case the Tour Operator wishes to receive also the original invoice via paper mail a formal request must be sent to the hotel.

Email address for invoices:.....

VAT/TAX number:.....

### 10. PAYMENT TERMS

The Tour Operator shall supply the hotel prior to the arrival of the clients or the clients upon arrival with a voucher stating the name of the clients, their date of arrival and departure. Any extra service will be collected from the guest by the Property upon departure. The Tour Operator shall make all payments directly to the hotel's bank account, in Euro, providing the hotel with a copy by email, at least 15 days before Client's arrival. The Hotel reserves the right to require to the client a credit card guarantee if the TO has not provided for the regular payment before his arrival.

### 11. DISPUTED INVOICES

This contract is governed by the laws of Italy. Any dispute over an invoice shall be transmitted within 15 days from receipt of the invoice and shall not delay the payment of undisputed invoices or any undisputed amount of the disputed invoice. Any dispute or difference arising out of this agreement shall be settled by litigation before the court of Florence

### 12. SUSPENSION OF OBLIGATIONS

If acts of God or government authorities, natural disasters, or other emergencies beyond a party's reasonable control make it illegal or impossible for such party to perform its obligations under this Agreement, such party may terminate this Agreement upon written notice to the other party without liability.

### 13. TERMINATION OF CONTRACT

In case of either party does not respect the conditions of this contract, the other party has the right to cancel the agreement with immediate effect by giving notice to the other in writing. Upon termination of the Agreement, both parties agree to continue to honour the terms of the Agreement with respect to any booking made prior to the termination date for dates following the termination date, unless termination occurred due to a monetary breach. The undersigned or a delegate representative only may modify the terms and conditions of this contract.



**14. VALIDITY**

This Agreement is subject to all the terms and conditions above indicated and cannot be changed except in writing and signed by both parties. The person who signs below declares to have been authorized by the Tour Operator indicated above and who has the authority to enter into this Agreement. This Agreement will not be valid and enforceable until a signed copy is returned to the Hotel and the term of the Agreement shall be on 31st December 2026.

At all events, this Agreement shall terminate automatically upon the Parties entering into any new agreement that is intended to supersede this Agreement or in the event of a change of marketing brand.

**15. PERSONAL DATA AND SECURITY**

Both Parties shall maintain appropriate technical and organizational measures for the collection, use, treatment, processing and protection of Personal Data, as required by the applicable data security and protection regulations in relevant country including but not limited to GDPR.

**16. FINAL CLAUSES**

This contract supersedes and replaces any other preceding agreement, written or verbal, that might have taken place between the two parties on the subject.

<b>NUBA</b> <i>Alessandra Girardi</i> Signature: ..... Name: <b>Alessandra Girardi</b> Title: <b>Product Director</b> Date: <b>09/10/2025</b>	<b>SINA SPA</b> <i>Valentina Simili</i> Signature: ..... Name: ...Valentina Simili..... Title: ...Director of Sales..... Date: ... <b>09.10.2025</b> .....
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