



Wholesale FIT Contract Rate Agreement

Nuba Lafayette 100, Anzures, Ciudad de Mexico 11590 Mexico	“COMO Shambhala Estate” c/o “PT. Begawan Giri Estate” Banjar Begawan, Desa Melinggih Kelod, Payangan, Gianyar, Bali, 80571, Indonesia
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This agreement is entered into by and between “PT. Begawan Giri Estate” trading under the name of “**COMO Shambhala Estate**”, hereinafter referred to as “**the Hotel**”, and “**Nuba**”, hereinafter referred to as “**the Client**” for the period from **01 April 2026 until 31 March 2027**.

Room Rates

Room Type	Season 1 (LOW)	Season 2 (SHOULDER)	Season 3 (HIGH)	Season 4 (PEAK)
	21 Oct to 20 Dec 2026; 05 Jan to 31 Mar 2027	01 Apr to 24 June; 01 Sep to 20 Oct 2026	25 June to 31 Aug 2026	21 Dec 2026 to 04 Jan 2027
Terrace Suite	USD 865	USD 880	USD 935	USD 1,010
Estate Suite	USD 965	USD 980	USD 1,030	USD 1,110
COMO Shambhala Suite	USD 1,225	USD 1,240	USD 1,295	USD 1,370
One Bedroom Pool Villa	USD 1,425	USD 1,445	USD 1,575	USD 1,840
Two Bedroom Garden Pool Villa	USD 1,730	USD 1,750	USD 1,880	USD 2,145
Two Bedroom Pool Villa	USD 1,885	USD 1,905	USD 2,035	USD 2,300
Three Bedroom Pool Villa	USD 2,085	USD 2,110	USD 2,235	USD 2,500
COMO Suite (two bedroom)	USD 3,860	USD 3,885	USD 4,010	USD 4,280
Four Bedroom Bayugita Residence	USD 3,920	USD 3,980	USD 4,195	USD 4,500
Four Bedroom Tirta Ening Residence	USD 3,820	USD 3,880	USD 4,100	USD 4,400
Four Bedroom Tejasuara Residence	USD 3,820	USD 3,880	USD 4,100	USD 4,400
Five Bedroom Wanakasa Residence	USD 4,885	USD 4,960	USD 5,225	USD 5,610
Five Bedroom Umabona Residence	USD 6,455	USD 6,525	USD 6,815	USD 7,310

Services included in the room rates

- Daily breakfast for:
 - two guests in Terrace Suite, Estate Suite, COMO Shambhala Suite and One Bedroom Pool Villa
 - four guests in Two Bedroom Pool Villa and COMO Suite
 - six guests in Three Bedroom Pool Villa
 - eight guests in four bedroom residences
 - ten guests in five bedroom residences



- Welcome drink and welcome amenity
- Local bottled water – replenished daily
- In-room minibar, coffee and tea, replenished daily
- Wi-Fi in rooms and dedicated public areas of the hotel
- Services of a Personal Assistant
- Use of the steam room, sauna, gym and three natural spring-fed pools
- Access to **selected** daily wellbeing activities to support/boost immunity systems, such as: yoga, Pilates, functional fitness and hydrotherapy (as per the weekly schedule of activities). Example of weekly schedule of activities is below (please note, activities and charges are subject to change without prior notice; for the latest update please contact the Hotel):

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
8.00am to 9.00am	8.00am to 9.00am	8.00am to 9.00am	8.00am to 9.00am	8.00am to 9.00am	8.00am to 9.00am	8.00am to 9.00am
Deep Flow Yoga ♡ Yoga Pavilion	Meridian Stretch Qi Gong ◉ Yoga Pavilion	Village and Rice Field Walk ♡ ◉ Activity Office	Revitalising Yoga ♡ Yoga Pavilion	Village and Rice Field Biking * ♡ ◉ Activity Office	Estate Walk ♡ ◉ Activity Office	Wake Up Yoga Flow ♡ Yoga Pavilion
11.00am to 12.00pm	11.00am to 12.00pm	11.00am to 12.00pm	11.00am to 12.00pm	11.00am to 12.00pm	11.00am to 12.00pm	11.00am to 12.00pm
Therapeutic Hydrotherapy * ♡ ◉ Vitality Pool	Pilates Mat ♡ Yoga Pavilion	COMO Circuit Training ♡ Gym	Therapeutic Hydrotherapy * ♡ ◉ Vitality Pool	Core Work ♡ Yoga Pavilion	Pilates Mat: Legs and Core ♡ Yoga Pavilion	Functional Fitness Training ♡ Gym
2.30pm to 3.30pm	2.30pm to 3.30pm	2.30pm to 3.30pm	2.30pm to 3.30pm	2.30pm to 3.30pm	2.30pm to 3.30pm	2.30pm to 3.30pm
Restorative Pilates ◉ Yoga Pavilion	Balinese Gratitude Ceremony ◉ Activity Office	Therapeutic Hydrotherapy * ♡ ◉ Vitality Pool	Pilates with Props ♡ Yoga Pavilion	Balinese Gratitude Ceremony ◉ Activity Office	Therapeutic Hydrotherapy * ♡ ◉ Vitality Pool	Breathwork Workshop ◉ Yoga Bale
4.15pm to 5.15pm	4.15pm to 5.15pm	4.15pm to 5.15pm	4.15pm to 5.15pm	4.15pm to 5.15pm	4.15pm to 5.15pm	4.15pm to 5.15pm
Estate Walk ♡ ◉ Activity Office	Village and Rice Field Biking * ♡ ◉ Activity Office	Yoga Nidra Meditation ◉ Pilates Studio	Meridian Stretch Qi Gong ◉ Yoga Pavilion	Easy Flow Yoga ◉ Yoga Pavilion	Better Life Yoga ♡ Yoga Pavilion	Village and Rice Field Biking * ♡ ◉ Activity Office

♡ Active ◉ Gentle ◊ Weather permitting outdoor activities

* Additional charge IDR 350,000 per guest and subject to 21 per cent government tax and service charge

Special Benefits

1. Book Now Stay Later
 - Book **before** 1st March 2026 and receive 20% discount on room rates and extra bed charge. Not applicable on transfers, meal plans and Wellness programme supplement.
 - The offer is combinable with “Twin Center bookings” offer
 - **Valid for all Seasons**
2. Advance Purchase bookings:
 - Book minimum 30 days in advance and receive 15% discount on room rates and extra bed charge. Not applicable on transfers, meal plans and Wellness programme supplement.
 - Book 7 to 29 days in advance and receive 10% discount on room rates and extra bed charge. Not applicable on transfers and meal plans.
 - The offer is combinable with “Twin Center bookings” offer
 - **Valid for Season 1 and 2 only**



3. Twin Center bookings:

- Book and stay minimum 2 consecutive nights at COMO Shambhala Estate in conjunction with minimum 2 consecutive nights at either COMO Uma Canggu or COMO Uma Ubud and receive: **Complimentary one way transfer between COMO hotels in Bali**

Wellness Paths

Introducing COMO Shambhala's Wellness Paths: where we redefine wellness by focusing on 'un-ease' instead of 'dis-ease,' and on prevention over cure. We believe in listening before leading, guiding you through a dynamic journey from expert diagnostics to sustainable wellness, harmonising mind, body, and soul. Start your wellness journey to a more balanced, fulfilled life with us.

Wellness Path	Rate, per person, per night	Minimum length of stay
Integrated Wellness Path	USD 390	5 nights
Fit to Perform	USD 340	3 nights
Detox to Restore	USD 340	3 nights
Nourish to Glow	USD 340	3 nights
Connect to Rebalance	USD 290	3 nights
Ayurveda	USD 390	5 nights

'Integrated Wellness path'

Our most detailed Path, starting with expert diagnostics and leading to sustainable wellness. Gain an intricate understanding of the cause of any unease, and build a personalised plan around your fitness, nutrition and well-being for a complete body and mind reset. Our diagnostic process incorporates an Inbody scan and full wellness lifestyle consultations with our residential Chinese medicine and/or Ayurvedic consultants.

Indulge in a truly restorative experience with a tailored eating plan, diverse fitness activities and cutting-edge therapies. Our holistic approach combines rejuvenating treatments with advanced therapeutic techniques, from ice baths and hydrotherapy, to hyperbaric oxygen chambers and sleep aid technology.

Recommended for: stressed professionals, those with digestive complaints, weight management seekers, and more.

Benefits: Body and mind reset; Enhanced immunity and energy levels; Improved digestion; Reduced inflammation (lowering risk to disease); Increased vitality; Building a healthy relationship with food; Boosted nutrient absorption; Strengthened mental health; Improved self-confidence and overall wellbeing.



- **Minimum of five (5) consecutive nights**, inclusive of:
 - Daily Full Board meals with personalised eating plan from COMO Shambhala Kitchen
 - In-depth wellness lifestyle consultation with our residential COMO Shambhala wellness expert (upon arrival and every seven nights thereafter) with body composition analysis scan by Inbody, to create an individual treatment plan and wellness activities schedule for the duration of the stay
 - Daily 30 min private Personal Training, Hydro session, Pilates, Yoga class, private guided meditation or breath work session
 - Hot and cold contrast therapy sessions (two with five nights stay, three with seven nights stay, four with 10 nights stay)
 - Daily 120 min of wellness therapies (can be split into two therapies - 90 and 30 or 60 and 60)
 - Access to sleep aid technology – Cambridge Sleep Sciences SleepHub®
 - Wellness Journal
 - All daily group wellness activities

Wellness path – ‘Fit to Perform’

Unleash your potential with our 'Fit to Perform' Wellness Path – your opportunity to refine fitness goals and achieve peak performance. One-on-one guidance from a personal fitness trainer or yoga instructor sets the stage for this transformative journey.

Whether you're starting a new regime, recovering from injury, or aiming for competitive success, this path is tailored to elevate your athletic prowess. Enhance your endurance and resilience to stress, whilst establishing a fitness routine that aligns with your goals. Your tailored fitness plan combines gym and outdoor activities alongside yoga and Pilates, as well as innovative treatment techniques.

Our diagnostic process incorporates an Inbody scan and full wellness lifestyle consultations with our residential Chinese medicine and/or Ayurvedic consultants.

Recommended for: fitness novices, enthusiasts, athletes and adventurers alike. Those looking to get back on a wellness regime / Beginner/Habitual/Experienced sports persons - surfers / cyclists / runners / swimmers etc / athletes pre and post competition / gym and fitness enthusiasts / rehabilitation / adventurers / those wanting a personalized fitness program.

Benefits: Established fitness routine; Body and postural awareness; Reducing potential musculoskeletal issues; Improve knowledge of exercise techniques, nutrition and healthier lifestyle choices; Increased cardiovascular health, reducing the risk of heart diseases; Optimised blood pressure and cholesterol levels; Enhanced endurance and increased resilience to stress; Increased mind-body connection.

- Minimum of three (3) consecutive nights, inclusive of:
 - Daily Full Board meals
 - In-depth wellness lifestyle consultation with our residential COMO Shambhala wellness expert (upon arrival and every seven nights thereafter) with body composition analysis scan by Inbody, to create an individual treatment plan and wellness activities schedule for the duration of the stay
 - Daily 30 min private Personal Training, Hydro session, Pilates, Yoga class, private guided meditation or breath work session



- 60 min personal training session, or private Pilates or yoga class (one with three nights stay, two with five nights stay, three with seven nights stay, four with 10 nights stay)
- Hot and cold contrast therapy (one with three nights stay, three with five nights stay, four with seven nights stay, five with 10 nights stay)
- 120-minute body treatment or Guided outdoor activity (such as Mt Batur hike) (one with three and five nights stay, two with seven and 10 nights stay)
- Daily 60 min therapy treatment (includes hyperbaric chamber)
- All daily group wellness activities
- Wellness Journal

Wellness path - 'Detox to Restore'

Rediscover wellbeing from within with our 'Detox to Restore' Wellness Path – a transformative journey beginning with gut health and mental well-being, focusing on cleansing dietary and environmental toxins. Immerse yourself in a therapeutic programme that includes a personalised eating plan inspired by COMO Shambhala Kitchen, as well as meditation, breath work (Pranayama), yoga, fitness and more.

This guided cleanse rejuvenates your body from within; benefits include increased awareness and an enhanced relationship with sleep. This path is for those seeking digestive balance, mind-body connection, and relief from fatigue or digital overload.

From innovative treatments – including hyperbaric oxygen therapy and SleepHub[®] from Cambridge Sleep Sciences – to alternative creative therapies such as journaling, our holistic approach fosters deeper mind-body connection. Our diagnostic process incorporates an Inbody scan and full wellness lifestyle consultations with our residential Chinese medicine and/or Ayurvedic consultants.

Recommended for: those seeking mind-body connection, improved mental and digestive health, and relief from fatigue or digital overload.

Benefits: Improved digestive health; Increased radiance; Boosting focus and mental clarity; Resetting health habits; Increased vitality and energy; Promotion of optimal cell function and longevity; Improved mental health; Increased support for organ function; General health improvement; Sustainable self-care practises

- Minimum of three (3) consecutive nights, inclusive of:
 - Daily Full Board meals
 - In-depth wellness lifestyle consultation with our residential COMO Shambhala wellness expert (upon arrival and every seven nights thereafter) to create an individual treatment plan and wellness activities schedule for the duration of the stay
 - Daily 30 min private Personal Training, Hydro session, Pilates, Yoga class, private guided meditation or breath work session
 - Colonic treatment (one with three and five nights stay, two with seven and 10 nights stay)
 - Daily 60 min therapy treatment (includes lymphatic drainage, COMO Shambhala My Microbiome facial, Hyperbaric oxygen chamber, and massage therapies)
 - 120-minute body treatment (one with three and five nights stay, two with seven and 10 nights stay)
 - Access to sleep aid technology – Cambridge Sleep Sciences SleepHub[®]
 - Wellness Journal
 - All daily group wellness activities



Wellness path - 'Nourish to Glow'

Revitalise from within with 'Nourish to Glow' – your opportunity to recalibrate eating habits in a sustainable way.

Experience a therapeutic journey that includes a personalised eating plan inspired by COMO Shambhala Kitchen, yoga and fitness activities, microbiome facial and rejuvenating heat treatments such as steam and sauna sessions. This wellness path offers a holistic approach to nourishing your body from within to achieve a radiant glow at all stages of life. This is the ideal path for those seeking balanced and nutritious eating, a spa and beauty reset or a healthy lifestyle change.

Our diagnostic process incorporates an Inbody scan and full wellness lifestyle consultations with our residential Chinese medicine and/or Ayurvedic consultants.

Recommended for: those seeking balanced nutritional choices, individuals with dietary intolerances, people interested in mindful eating practices, or those in search of healthy lifestyle change.

Benefits: Improved digestion; Enhanced gut health; A stronger immune system; Body and skin rejuvenation; Better skin, hair, and nail health, reducing the risk of nutrient deficiencies

- Minimum of three (3) consecutive nights, inclusive of:
 - Daily Full Board meals
 - In-depth wellness lifestyle consultation with our residential COMO Shambhala wellness expert (upon arrival and every seven nights thereafter) with body composition analysis scan by Inbody, to create an individual treatment plan and wellness activities schedule for the duration of the stay
 - Daily 30 min private Personal Training, Hydro session, Pilates, Yoga class, private guided meditation or breath work session
 - Balinese water purification ceremony at Kedara Water Garden followed by a picnic lunch by the river Ayung
 - 60 min COMO Shambhala My Microbiome facial (one with three or five nights stay, two with seven or 10 nights stay)
 - 60 min Hyperbaric session (one with three nights stay, two with five nights stay, three with seven nights stay and four with 10 nights stay)
 - Daily 60 min body treatment
 - Cooking class (once every 7 nights)
 - Wellness Journal
 - All daily group wellness activities

Wellness path – “Connect to Rebalance”

Embark on the 'Connect to Rebalance' Wellness Path – your ideal escape if stress, imbalance, or a lack of clear purpose have taken hold.

This journey encourages you to disengage from the digital world and experience the benefits of reconnecting with yourself in nature. Immerse yourself in yoga, meditation, breath work (Pranayama), and outdoor activities such as hiking and cycling. Re-ground your body and mind, and discover how to cultivate a lasting sense of tranquillity, focus and joy. From heat treatments to a personalised therapy plan inspired by COMO Shambhala treatments, our holistic approach promotes self-reflection, growth and a connection with nature.



Our diagnostic process incorporates an Inbody scan and full wellness lifestyle consultations with our residential Chinese medicine and/or Ayurvedic consultants.

Recommended for: those in need of self-reflection, struggling with digital overload, or seeking a renewed sense of purpose.

Benefits: Reconnect with yourself and cultivate tranquility within; Feel grounded and ready to move forward; Enhance your focus and mind-body balance; Connect with nature; Experience a sense of deeper joy and happiness.

Wellness path - 'Connect to Rebalance' supplement:

- Minimum of three (3) consecutive nights, inclusive of:
 - Daily Full Board meals
 - In-depth wellness lifestyle consultation with our residential COMO Shambhala wellness expert (upon arrival and every seven nights thereafter) with body composition analysis scan by Inbody, to create an individual treatment plan and wellness activities schedule for the duration of the stay
 - Daily 30 min private Personal Training, Hydro session, Pilates, Yoga class, private guided meditation or breath work session
 - Balinese water purification ceremony at Kedara Water Garden followed by a picnic lunch by the river Ayung
 - A guided hike of Mount Batur (with a minimum of seven nights stay)
 - Daily 60 min body treatment
 - Access to sleep aid technology – Cambridge Sleep Sciences SleepHub®
 - Wellness Journal
 - All daily group wellness activities

Wellness path – 'Ayurveda'

The Ayurveda wellness path starts with personalised wellness consultation by our Resident Ayurveda Expert to assess your Ayurvedic constitution in order to design treatments, activities and diet plans to balance your Doshas, enhancing your wellness level. You will gain a deeper understanding of your unique body constitution (Prakriti) and learn actionable ways to enjoy optimal health during and beyond your stay with us.

Ayurveda means the 'science of life' and is an ancient system of Indian holistic healthcare. Our Ayurveda programme aims to restore the body and mind to a natural state of equilibrium by rectifying imbalances in the body's three Doshas -Vata, Pitta, and Kapha that make up one's constitution.

By incorporating traditional practices such as Ayurvedic massages, Marma point therapy, Shirodhara, therapeutic Yoga, Pranayama and Meditation and more, the programme aims to promote physical, mental, and spiritual well-being. This ultimately fosters a life dedicated to natural healing and sustainable health practices.

Recommended for: stressed professionals, those with digestive complaints, looking for a mind-body reset and more.

Benefits: Optimise energy levels, deep relaxation and enhancement of sleep quality, pain management, enhancement of mental health, address gut and bowel irregularities and more



- **Minimum of five (5) consecutive nights**, inclusive of:
 - Daily Full Board meals with personalised eating plan from COMO Shambhala Kitchen
 - In-depth wellness lifestyle consultation with our residential COMO Shambhala wellness Ayurveda expert (upon arrival and every seven nights thereafter) to create an individual treatment plan and wellness activities schedule for the duration of the stay
 - Daily two 60 min (can be merged into one 120 min) of Ayurveda therapies (such as Abhyanga, Swedana, Shirodhara, Marma therapy, Pizhichil, Nasya Karma and others, based on guest's Dosha type, health conditions, wellness goals, and guest preferences)
 - Once every 4 days - private Therapeutic Yoga or Pranayama or Meditation session
 - Wellness Journal
 - All daily group wellness activities

Honeymoon Amenities

All honeymoon guests staying for minimum 3 consecutive nights will receive with our compliments:

- Special welcome amenity and a honeymoon set up in the room upon arrival

Honeymoon amenities are valid throughout the contracting period and are combinable with all rates and promotions. Proof of marriage within last 6 months must be presented at the time of reservation or at the time of arrival.

Transfers

Private airport transfers from Denpasar International airport are by hotel car and take approximately 90 minutes one way, subject to traffic conditions. Please provide accurate flight arrival and departure details at least 48 hours prior to the arrival/departure time.

Transfer	Capacity	Price	Notes
One way transfer (for scheduled flights only)	Maximum of three adults	USD 75	Rates for larger parties are available on request.

Meal Supplements

Supplement	Rates	Notes
3 course lunch	USD 60	Meals include beverages as follows: one healthy juice or coconut water, coffee and tea. Bottled water, alcoholic beverages and carbonated soft drinks are available at a charge. 50% discount for kids up to 12 years old
3 course dinner	USD 80	
Picnic lunch	USD 90	Experience the magical surrounds of Bali's spiritual jungle as you enjoy a picnic lunch at Kedara – COMO Shambhala Estate's tropical water garden. A choice of either the Refreshing Snacks Basket or Balinese Favourites Basket



Residence details

RESIDENCE	DESCRIPTION	RESIDENCE COMPOSTION
BAYUGITA RESIDENCE	Bayugita Residence is an architectural exercise in simplicity, combining the simple lines of Balinese tradition with details from colonial Java (Victorian antique baths, Venetian and Dutch colonial beds). Cooling breezes move through the interior. There is a dramatic infinity-edge pool stretching towards rice fields	- 1 COMO Shambhala Suite (96m2, features private garden area with bale and jacuzzi) - 1 Estate Suite (88m2) - 2 Terrace Suites (2 x 45m2)
TIRTA ENING RESIDENCE	Tirta Ening Residence is dominated by a 91sq metre principal COMO Shambhala suite with an exquisite Japanese water garden featuring a private waterfall. The entire Residence has a Zen feel. The sound of water can be heard throughout. The dining and living rooms cover some 113 square metres. There is a central floating pavilion constructed from batu kuning (yellow rock) and teak wood with an ironwood shingled roof, reminiscent of old Javanese homes.	- 1 COMO Shambhala Suite (91m2, features Japanese garden with private waterfall, bale and jacuzzi) - 3 Terrace Suites (63m2, 65m2 and 68m2)
TEJASUARA RESIDENCE	Tejasuara Residence is a bold, primitive-style residence, inspired by Sumba Island (1200 tonnes of stone imported from this island were used in its construction). Detailing includes tribal cloth furnishing, black bamboo beds and thatch roofing. A fire pit burns beside the infinity pool, which overlooks fields of lemongrass, a spice also endemic to Sumba.	- 1 COMO Shambhala Suite (70m2, features private garden area with bale and jacuzzi) - 3 Terrace Suites (60m2 and 83m2)
WANAKASA RESIDENCE	Wanakasa Residence is set amongst the trees, the pool's semi-circular edge echoing the bend of the Ayung River that lies 100 metres below. The main living pavilion is supported by huge columns fashioned from the wide trunks of Bingkirai trees. Together with teak floors and the ironwood shingle roofs, literally is like a five-star treehouse. Interiors have a contemporary edge, fashioned from light-speckled tiger bamboo and 150-year-old teak.	- 1 COMO Shambhala Suite (73m2, features private garden area with bale and Jacuzzi) - 2 Estate Suite (62m2 and 88m2) - 2 Terrace Suites (44m2 x 2)
UMABONA RESIDENCE	Umabona Residence boasts COMO Shambhala Estate's grandest accommodation with the COMO Suite, 3 Terrace suites and study all sharing a pool, living and dining room with a wood-fired pizza oven. The aesthetic is inspired by the Majapahit palaces and their formal pleasure gardens.	- 1 COMO Suite (308m2, features 2 master suites, a private Jacuzzi, private infinite pool, living room and dining room) - 3 Terrace Suites (44 m2 and 60m2 x 2)

- All residences are complemented by a swimming pool with spacious deck, a living and dining pavilion as well as a study room and library.



Activities

For activities booked at the time of room reservation the following special rates will apply:

Activity	Price	Activity description
Water Purification Ceremony	USD 185 for two guests	In the emerald green gardens of COMO Shambhala Estate, you will find an ancient spring of rejuvenating holy water just footsteps from the Ayung River. Dressed in traditional Balinese attire, you will be guided through chanting and offerings by a local priest. You will wash beside a statue of the god Ganesha, allowing the minerals to soak into your skin. While chanting, the priest will splash each participant three times with holy water. With this, you will be considered new – clean in mind and soul.

Pre-booked activities has to be utilized during the stay and are non-refundable

Occupancy Policy

<u>Room Type</u>	<u>Units</u>	<u>Maximum Occupancy</u>	<u>Size (covered / total)</u>
Terrace Suite	13	3 guests	44 to 83 sqm
Estate Suite	3	3 guests	62 to 88 sqm
COMO Shambhala Suite	4	3 guests	70 to 96 sqm
COMO Suite	1	6 guests	308 sqm
One Bedroom Pool Villa	4	3 guests	110 sqm / 235 sqm
Two Bedroom Garden Pool Villa	1	5 guests	180 sqm / 355 sqm
Two Bedroom Pool Villa	3	5 guests	135 sqm / 300 sqm
Three Bedroom Pool Villa	2	8 guests	280 sqm / 620 sqm
Four Bedroom Residence	3	11 to 12 guests	426 to 578 sqm / 842 to 1,273 sqm
Five Bedroom Residence	2	13 to 14 guests	458 to 836 sqm / 880 to 1,447 sqm

Bookings, amendments, cancellations procedures

All reservation/amendment/cancellation requests detailing the full booking information should be made in the form of a phone call to number: +62 361 620 22 18 or an email to res.CSestate@comohotels.com. The reservation/amendment/cancellation number must be received from Hotel acknowledging receipt and confirmation of reservation/amendment/cancellation.

Terms and Conditions

- **Rates**
 - Room rates are quoted in US dollars per room, per night (single or double occupancy) on a room and breakfast basis and are non-commissionable.
 - All rates and supplements in this contract are inclusive of 21% government tax and service charge. Should the Government tax change by the government the Hotel will not absorb additional taxes.



- All room rates are applicable to individual bookings up to five (5) rooms, suites or villas. Reservations for six (6) or more rooms, suites or villas are considered as a group booking and current rates would not be applicable. Instead, group rates will apply, with respective group terms and conditions.
 - In cases, where an unpackaged rate is sold, it should at least equal to the Best Available Rate of the hotel or an appropriate mark-up be applied to maintain integrity.
 - The rates provided by the Hotel are solely for use by the Client that has entered into this agreement, and are non-transferable or assignable to any other company or organization. The Client must bundle and must take commercially reasonable steps to ensure that its B2B partners bundle all guest rooms made available through this agreement in a packaged travel product that is, at a minimum, a combination of room and airfare, an overnight cruise or another meaningful component ("Travel Packages") before the Client and its partners sell such guest rooms to retail customers. Under no circumstance are rates in this contract to be published on the Internet without bundling it with airline tickets and other services as a package. Failure to do so will result the termination of this agreement
- **Extra Person Charge**
 - A fee of USD 100 will be applied for extra bed and breakfast for person from the age of 13, when sharing a room. For children of 12 years and below one extra bed can be provided on complimentary basis, including breakfast.
- **Children's Policy**
 - Individual room/suite reservations with a child aged 16 years old and below are only permitted in a villa or if entire residence is booked.
 - Children must be accompanied by the parents at all times due to the landscaping and the layout of the estate.
 - Babysitting services are available on request at additional charge with prior reservation.
 - Taking into consideration maximum occupancy, children of 12 years and below can share their parent's room free of charge on existing bedding. If sharing a room with their parents the children's breakfast will be free of charge; children of 2 years and below can share their parent's room free of charge and can dine for free (all meals), providing at least one adult is dining. Baby cot will be provided on complimentary basis.
 - Children dining in the Hotel' restaurants, opting for a child size portion, will be charged 50% of the Published Rate. Children of 12 years and under can purchase the Half Board and Full Board Dining Supplements at 50% off the rate
- **Check-in & Check out Times.**
 - Check-in is after 2:00pm on the day of arrival and check out is by 12:00pm on the day of departure.
 - For any reservations requiring the room to be available prior to the official check-in hours, a full night's charge for a guaranteed early check-in will apply, subject to availability at the time of reservation.
 - For a guaranteed extended check out full day charge will apply.
 - **Check-in and check out is not permitted due to Balinese silent day – Nyepi Day:**
 - **between 6:00am on 8th March 2027 and 6:00am on 9th March 2027**
- **Guest Property**
 - The Hotel shall not be liable for any loss or damage to property owned by, or in the custody of, the Client's guests, employees, agents or others. Safe deposits boxes are available for the use.



- **Limitation of Liability**

- Except as expressly set forth in this agreement, neither party makes any warranties, expressed or implied. Except for the indemnification obligations set forth in this agreement, neither party shall be liable for consequential or indirect loss of any kind, even if the other party has been advised of the possibility of such loss occurring.

- **Indemnification**

- Hotel shall, at their expense and at the Client's request, hold harmless, indemnify and defend the Client, any Affiliate, or any of their directors, employees, or agents, against any third-party claim or action brought against any of them, arising from or relating to Hotel's accommodations or services or Hotel's breach of this Agreement.
- The Client shall, at its expense and Hotel's request, as applicable, hold harmless, indemnify and defend Hotel against any third-party claim or action brought against the Hotel, any of their affiliates, or any of their directors, employees, or agents, relating to (i) the booking of reservations through the Client's Systems, or (ii) any breach of this Agreement by the Client. The indemnified party is seeking indemnification ("Indemnification Claim"); the failure to give prompt notice shall not relieve the indemnifying party of its obligations except to the extent that the indemnifying party is damaged as a result. At all times, the indemnified party shall have sole control over the defence and settlement of an Indemnification Claim. Any indemnified party has the right, but not the duty, to participate in the defence and/or settlement of any Indemnification Claim with counsel of its own choosing and at its own expense, provided that the indemnified party and its counsel cooperate with and follow the direction of the indemnifying party in the defence of such Indemnification Claim.

- **Confidentially**

- Without the express written consent of the disclosing party, no party shall disclose or allow the disclosure to any third party, or use other than as specifically permitted in this Agreement, any confidential, proprietary or trade secret information of such disclosing party. A party shall not be liable for the disclosure of any confidential, proprietary or trade secret information if such information (i) becomes publicly available without the receiving party's breach of any obligation owed to the disclosing party, (ii) became known to receiving party prior to disclosing party's disclosure of such information, (iii) became known to receiving party from a source other than disclosing party where such source did not breach an obligation of confidentiality owed to disclosing party, or (iv) is independently developed by the receiving party. If The Client provides Hotel access to an extranet, Hotel shall (a) allow access to such extranet only to its employees who have a legitimate need for such access and to Authorised Third Parties for the sole purpose of fulfilling Hotel's obligations under this Agreement, (b) inform The Client in writing of all employees with access to such extranet, including any changes to such employees, (c) keep confidential, and require Hotel's employees and Authorised Third Parties to keep confidential, all passwords and other security measures necessary to access such extranet, and report any unauthorized access to such extranet, and (d) prevent the use of any automated scripts or software to repetitively query the extranet to gather information. Hotel, as applicable, is responsible for the use of the extranet by anyone using Hotel's password or other access permissions. Any direct connect functionality implemented for the Hotel(s) shall be governed by The Client's then-standard direct connect terms and conditions. "Authorised Third Parties" means a third party hired by Hotel under a written contract, and approved by The Client in writing, to access The Client's extranet and perform online rate and room management services.



- **Force Majeure**

- A Party's failure to perform under this Agreement is excused if the failure results from an unforeseeable cause beyond that party's control, such as war, earthquake, epidemic, accident, explosion, casualty, strike or work stoppage, lockout, civil disturbance, act of public enemy, embargo, terrorist act, fire, weather events, air carrier interruption, or act of government. A party whose performance is impaired as a result of such an unforeseeable cause shall promptly notify the other parties.

- **Brochure/Website**

- The Client agrees to feature the Hotel in programs and brochures as a "deluxe five star" hotel, including photographs provided by the Hotel when appropriate. Brochure copy and layout must be approved prior to printing. The Hotel will not be responsible for mistakes if approval is not sought. Images can be obtained from the following link <https://www.comohotels.com/media-centre/photo-library>
- Brand Keyword Marketing. The Client and its affiliates agree that they will not bid on any of the Hotel's brand name keywords, The Hotel name and/or permutations thereof, include any pay-per click advertising, without the express written consent of the Hotel. The Hotel will consider that a copyright violation and reserve the right to terminate this agreement immediately.
- Cyber-squatting: The Client and its affiliates agrees not to register any domain names, which might be construed by the user as belonging to or associated with the Hotel or its affiliates, nor will they supply inventory through any affiliate network to any persons operating a domain or URL of the same. Should the Hotel determine that any non-approved URL or portal is gaining access to the Hotel's room inventory through the Client's program, the Client will immediately, at the Hotel's request assist the Hotel in the cease and desist process.
- Predatory Advertising. The Client and its affiliates agree not to use any advertising methods that creates or overlays links or banners on web sites, spawns browser window, or utilizes any other method to generate traffic from a web site without that web site owner's knowledge, permission, and participation. Therefore, the Client and its affiliates should not use and discourage all web sites within their control from using, any predatory advertising methods designed to generate traffic from COMO Brand sites, or any other sites that exclusively promote or mimic COMO Hotels and Resorts brands.

- **Publicity**

- Neither party will release a press release that identifies the other party, via use of the company name or trademarks nor otherwise, without the prior written consent of the identified party, which approval may be granted or withheld in the identified party's sole discretion.

- **Payment Terms and Cancellations**

- All payments have to be settled in the currency indicated on the invoice by bank transfer, net of any bank charges. Cancellations must be received in writing by the hotel or its representative and confirmed by the hotel as received. Late arrivals, no shows and early departures will be charged in full without any exception.

Seasons 1 and 2

- Unless credit facilities have been approved, full payment must be received by the hotel a minimum of 7 days prior to guest arrival or the booking will be subject to cancellation and cancellation charges will apply.
- Bookings cancelled between 7 days and 4 days prior to arrival date will incur cancellation charges equal to one night accommodation cost.
- Bookings cancelled within 3 days of the date of arrival will incur cancellation charges equal to 100% of the total booking.



Season 3 (For Individual Rooms and Suites Reservations Only, except COMO Suite)

- Unless credit facilities have been approved, full payment must be received by the hotel a minimum of 14 days prior to guest arrival or the booking will be subject to cancellation and cancellation charges will apply.
- Bookings cancelled between 14 days and 8 days prior to arrival date will incur cancellation charges equal to one night accommodation cost.
- Bookings cancelled within 7 days of the date of arrival will incur cancellation charges equal to 100% of the total booking.

Season 3 (For Residence/Villa/COMO Suite Reservations Only)

- Unless credit facilities have been approved, full payment must be received by the hotel a minimum of 60 days prior to guest arrival or the booking will be subject to cancellation and cancellation charges will apply.
- Bookings cancelled between 60 days and 45 days prior to arrival date will incur cancellation charges equal to one night accommodation cost.
- Bookings cancelled within 44 days of the date of arrival will incur cancellation charges equal to 100% of the total booking.

Season 4 (For Individual Rooms and Suites Reservations Only, except COMO Suite)

- Unless credit facilities have been approved, full payment must be received by the hotel a minimum of 45 days prior to guest arrival or the booking will be subject to cancellation and cancellation charges will apply.
- Bookings cancelled between 45 days and 31 days prior to arrival date will incur cancellation charges equal to one night accommodation cost.
- Bookings cancelled within 30 days of the date of arrival will incur cancellation charges equal to 100% of the total booking.

Season 4 (For Residence/Villa/COMO Suite Reservations Only)

- Unless credit facilities have been approved, full payment must be received by the hotel a minimum of 60 days prior to guest arrival or the booking will be subject to cancellation and cancellation charges will apply.
- Bookings cancelled between 60 days and 45 days prior to arrival date will incur cancellation charges equal to one night accommodation cost.
- Bookings cancelled within 44 days of the date of arrival will incur cancellation charges equal to 100% of the total booking.

Wiring instructions for payment are as follows:

Account Name:	PT Begawan Giri Estate
Bank Name:	Bank BNI
Bank Address:	Denpasar, Bali
SWIFT:	BNINIDJADPS
USD Account number:	027-4835-244



Please initial each page of this agreement, sign below and return one copy to the signatory below, or this agreement shall not be binding upon the Hotel. Rates may not be used until the Agreement has been signed. Failure to return the Agreement will result in Best Available Rates being offered.

Eugene Feklistov

On behalf of COMO Shambhala Estate:

Eugene Feklistov

Cluster Director of Sales & Marketing – Bali and Maldives

Tel: +62 361 302 22 28

Email: eugene.feklistov@comohotels.com

Date: August 19th 2025

Alessandra Girardi

On behalf of Nuba

Name: Alessandra Girardi

Title: Product Director

Tel:

Email: alessandra.girardi@nuba.com

Date: 19/08/2025