



Wednesday, July 16, 2025

**AGREEMENT**

**To:** **Ms. Alessandra Girardi**  
Global Product Director  
**NUBA EXPEDICIONES**  
Calle Serrano 96,  
28006 Madrid, Spain

**Phone:** +34 917454745

**Email:** [alessandra.girardi@nuba.com](mailto:alessandra.girardi@nuba.com)



**From:** **Ms. Jacilyn Sim**  
Director of Sales - Leisure  
Capella Singapore  
1 The Knolls,  
Sentosa Island  
Singapore 098297

**Phone:** +65 6591 5092

**Email:** [jacilyn.sim@capellahotels.com](mailto:jacilyn.sim@capellahotels.com)

**Validity:** 1 April 2026 to 31 March 2027

**Market:** Europe and USA

Hotel	Client
	



## 1. Validity Period

Effective from: 1 April 2026 through 31 March 2027

**Room Rates (per room per night) – Room INCLUSIVE of buffet breakfast**



Room Type	Room Rate - FIT
	Single / Double
Premier Garden Room (King / Twin)	S\$950nett
Premier Seaview Room (King / Twin)	S\$1,150nett
One Bedroom Garden Villa (King)	S\$1,400nett
Sofa Bed (Applicable for all room categories)	S\$190nett
Rollaway Bed (Applicable for One Bedroom Garden Villa Only)	S\$190nett

### RATE INCLUSIONS FOR ALL ROOM TYPES

Below guests' benefits are offered to all room categories:

- Welcome amenities upon arrival
- Complimentary wireless Internet access in-room and across the hotel
- Complimentary in-room refreshments inclusive of bottled water, juices and soft drinks
- Complimentary light snacks and refreshments served through the day in The Living Room
- Complimentary access to The Living Room which carries a vast collection of reading materials, board games
- Complimentary 5 pieces pressing per stay
- Capella Culturist service
- A selection of newspaper delivered daily
- 24-hour access to Fitness Centre – exclusively for Hotel guests
- Usage of the 3 outdoor cascading infinity pools that overlooks the South China Sea
- Complimentary admission charge to Sentosa for guests in residence
- Preferred tee-off time given to Capella guests to Sentosa Golf Club, one of Asia's Top Championship Golf Destinations. Service is available at an extra charge

Rates are for **new bookings only** and subject to black-out dates as stated in our contractual agreement. Any additional black out period may apply, which the hotel will inform one week in advance.

Hotel	Client
	



## 2. BREAKFAST RATES (PER PERSON)

Meal Type	Meal Rate	
	Adult	Child (Complimentary for children under 6 years old)
Buffet Breakfast	\$60nett	\$30nett

## 3. PEAK PERIOD SURCHARGE (ALL DATES INCLUSIVE)

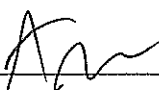

Event	Dates (Inclusive)	Surcharge
Festive Season 2026	24 to 25 December 2026	S\$250nett per night
New Year's Eve and New Year	31 December 2026 to 1 January 2027	S\$250nett per night
Chinese New Year 2027	6 to 14 February 2027	S\$250nett per night

\*Additional Peak Period will be advised

## 4. CLOSED OUT DATES (ALL DATES INCLUSIVE)

Contractual room rates and rooms allotment are not applicable during the following close-out dates (dates inclusive) below. Rates will be based on Best Available Rates (BAR) with 10% commissionable on room rates and based on non-cancellation or non-amendable policy.

Event	Dates (Inclusive)	Surcharge
Singapore Formula 1 Grand Prix	1 to 7 October 2026	BAR

Hotel	Client
	



## 5. ALLOTMENTS

<b>Room Type</b>	<b>Allotment</b>	<b>Cut Off</b>
Premier Garden Room	1	14 Days
Premier Seaview Room	NA	NA
One Bedroom Garden Villa	1	14 Days

## 6. VALUE ADDED BENEFITS

### 6.1 Early Bird Promotion – Book 90 days prior to arrival

<b>Benefits</b>	<b>Minimum Stay</b>
A) S\$50nett Resort Credit per room per stay	2-night
B) Book Premier Seaview Room and get complimentary upgrade to One Bedroom Garden Villa (Combinable with benefits A)	2-night

\*Not applicable during closed out dates stated in Point 4 of this agreement

### 6.2 Incentive

Every 25 paid room nights, get a complimentary 1-night room voucher at Premier Garden Room with buffet breakfast for two persons

### 6.3 Honeymoon / Anniversary Privileges

A complimentary bottle of Sparkling Wine and Cake per stay per room

Hotel	Client



## 7. Acknowledgement

To acknowledge acceptance of the proposed contract, the Hotel requires that this Agreement be signed and returned to the Hotel on or before **Wednesday, 23 July 2025**. After this date, the Hotel reserves the right to revoke or change the terms and conditions based on the availability of guest rooms, guest room types and rates. It is understood that the contents of this Agreement shall apply. The following signatories are authorized representatives of both parties to confirm and bind the respective parties to this Agreement.

Meanwhile, please do not hesitate to contact us should you require any assistance. It is always a pleasure to be of service and we thank you for your support.

**Prepared for and on behalf of:  
Capella Singapore**

Jacilyn Sim (Ms)  
Director of Sales - Leisure

Jessica Koh (Ms)  
Director of Sales and Marketing

**Accepted by and on behalf of:  
NUBA**

Authorized Signature  
Name: Alessandra Girardi  
Title: Product Director  
Date: 28/07/2025  
Company Stamp:



## CONTRACT TERMS AND CONDITIONS

### 1. RATES & TAXES

- All contract rates are quoted **NETT** and **non-commissionable**. All government taxes and prevailing service charge are included
- Rates may increase without notice due to any changes in, or imposition of government charges, taxes or levies
- Rates are valid for inbound individual leisure guests only. Rates for groups from **05** rooms, meetings, incentives, conventions or exhibitions may vary and are subject to availability
- Rates are not valid until a signed copy of this contract is returned to the hotel, so as to have your rates loaded into the hotel's reservation system
- Contract rates are applicable on the Tour Operator's account against an official authorized voucher
- Should guests pay by personal account or extend their stay, best public rates will apply
- Rates are not guaranteed for last room availability. In this case, best public rates will apply

### 2. DISTRIBUTION OF CONTRACT RATES

- Rates are valid for bundled, packaged or brochure international leisure business only and cannot be offered in Singapore
- Contract Rates are only valid for bona fide Tour Operators
- Contract Rates cannot be offered by the Tour Operator direct to the consumer via the Internet, or by any other internet channels, through owned, affiliated or subsidiary companies, without prior written approval from Capella Hotels and Resorts (to be given or withheld in Capella Singapore's absolute discretion)
- Internet rates are available by contacting Capella Singapore
- ***The Contract Rates are not to be offered, knowingly or unknowingly, to any party that distributes or retails via the Internet, or to any party that causes to distribution or retailing via the Internet***
- ***Should the contract rates contained in this agreement for FITs to be sold direct to the public and not through package programs or authorized travel companies, the contract herein will be void***

### 3. RESERVATIONS

- Reservation requests must be sent in writing by e-mail to [reservations.singapore@capellahotels.com](mailto:reservations.singapore@capellahotels.com) with all necessary details
- Reservations will not be considered as confirmed until the Tour Operator receives confirmation in writing from the Hotel. In case no prior reservations are made, best public rates will apply
- Telephone availability checks are not considered as a commitment for the reservation. The Hotel is not required to provide verbal confirmation of availability

### 4. ARRIVAL / DEPARTURE TIME

- Check-in at 15:00 on arrival date. For guaranteed early check-in prior to 15:00, the room/s must be reserved from the night before the arrival date. Complimentary early check in is to be confirmed by the Hotel upon its occupancy on arrival date. Arrival flight details should be provided to the Hotel in advance. Breakfast is not included in early check-in
- Check-out at 12:00 on departure date. Late check-out up to 15:00 is at the applicable half day charge and check out after 15:00 is at a full day charge. Complimentary late check-out is to be confirmed by the Hotel upon its occupancy on the day of departure. Departure flight details should be provided to the Hotel in advance

Hotel	Client



**5. BEDDING AND CHILDREN POLICIES**

- Child is defined as less than 11 years old, infant as less than 02 years old
- Children 5 years old and below stay free of charge with parents using existing bedding and sofa according to maximum bedding capacity inclusive breakfast at Fiamma
- Children 6-11 years old, an extra bed charge of S\$190nett per bed per night is recommended, applicable for all room categories. This charge includes breakfast at Fiamma
- Baby cot for infant is provided free of charge
- Extra rollaway bed (Applicable for One Bedroom Garden Villa Only) for 3<sup>rd</sup> adult is mandatory
- Please refer to the below bedding capacity

Room Category	Bedding Capacity
Premier Garden / Seaview Room	2A1C / 3A
One Bedroom Garden Villa	2A2C / 3A1C

**6. ALLOTMENTS**

- Allotments negotiated must materialize at a ratio higher than 80%. If this level is not achieved, the hotel reserves the right to reduce allotment size to match allotment materialization criteria
- Evaluation will take place each three (03) months
- Hotel automatically releases negotiated room allotment space at agreed release dates. Reservations after release date are on request only basis, via the Hotel reservations department only

**7. BROCHURE INCLUSION**

When Capella Singapore is included in an overseas Tour Operator/Travel Agent's brochure, a pre-copy must be signed off by the Hotel prior to printing. Otherwise, incorrect information will be the responsibility of the Tour Operator/ Travel Agent and not of Capella Singapore.

**8. CANCELLATION / AMENDMENT / NO-SHOW POLICIES**

Deadline for cancellation without charge	10 days prior to arrival date
Late cancellation	01 night room charge
Cancellation made on arrival date	100% cancellation charges
No-show	100% cancellation charges
Full name list	To be provided at moment of booking
Amendment upon booking confirmation	All bookings are non-transferable. A request of change of guest name or stay date will deemed that the booking is cancelled and full duration charge will be applicable
Flight Details, Visa and Passport data	Should be provided to the Hotel at least 02 days for best arrangements

Hotel	Client



**9. PAYMENT**

To be referred to credit application result in a separate document. Should there be no credit facilities, pre-payment to be settled to hotel 10 days prior to arrival date.

**10. BANK DETAILS**

Bank Name	United Overseas Bank Limited
Swift Code	UOVBSGSG
Bank Code	7375
Branch Code	001
Bank Address	80 Raffles Place UOB Plaza 1 Singapore 048624
Current Account Number	301-301-986-8
Account Name	Capella Hotel, Singapore

**11. AMENDMENTS**

- Amendments to this contract shall only be valid if made in writing and signed by the Hotel. Telephone changes are not accepted
- The waiver of any terms and conditions for one particular occasion shall not be deemed a waiver of such terms and conditions on any future occasions

**12. CONFIDENTIALITY**

- The Tour Operator/ Travel Agent confirm and agree that this Agreement is confidential
- The Tour Operator/ Travel Agent shall not in any circumstance divulge or permit to be divulged the contents of this agreement
- Contracts may not be transferred from one company to another without specific authorization of the Hotel

**13. DISCLOSURE**

- The Client warrants that it has the authority to disclose to the Hotel any information relating to the Client, the Client's members, the stay, and other details (collectively, the "Information") and hereby grants to the Hotel the right to use and/or release the Information to any third party for any administrative, business and/or promotion purpose, including any entity within the Capella Hotel, reservation and sales and catering database management systems, service providers and vendors
- The Client hereby agrees to indemnify, defend and hold harmless the Hotel from and against any liabilities, claims, proceedings, fees, costs and expenses (including legal fees on an indemnity basis) arising from or in connection with the Hotel's use or disclosure of the Information, in Singapore or in any other country

Hotel	Client



**14. RIGHT TO TERMINATE**

If either the Tour Operator or Hotel fails or neglects to perform or observe the covenants it is required to perform or observe under this Agreement ("the defaulting party") and such failure continues for a period of 07 days after service of a notice from the other of them ("the non-defaulting party") calling upon the defaulting party to remedy the failure, then the non-defaulting party can terminate this Agreement without prejudice to any rights of the parties arising prior to such termination and any rights of action or remedies of the non-defaulting party in respect of the breach, non-performance or non-observance of a covenant or term of this Agreement.

**15. ACT OF GOD**

In the event of an Act of God or of unpredictable events against which it is powerless or which are beyond reasonable control, the party concerned (the hotel or the Tour Operator/Travel Agent) shall be released from its obligations without compensation.

Hotel	Client
