



Nuba x Aero Booking Guide

In order for commissions to be properly tracked and processed, please be sure to book through the dedicated Aero commission link below.

Dedicated Booking URL for commissionable Aero flights - <https://your.aero.com/Nuba>

Program Highlights -

- A 10% commission applies once flown, all scheduled routes apply. *(signed agreement required)*
- A \$300 savings opportunity for Aero guests.
 - Use the code **NUBA300** to redeem.
 - Book by June 5, 2028.

How to Book Aero:

1. Book via the dedicated link: <https://your.aero.com/Nuba>
2. It is strongly recommended to bookmark this link for ease of future bookings.
3. Choose the origin and destination and the number of adults, infants (under the age of 2), and small pets (under 20 lbs including carrier).
4. Pick "Round Trip" or "One Way".
5. Click the orange arrow →.
6. Select your date and scheduled flight option.
7. Click on the fare class "Select".
8. From the Trip Summary Page Click "Continue to Guest List Info"
9. Ensure you are logged in, if prompted enter your profile email and password
10. Choose the origin and destination and the number of adults, infants (under the age of 2), and small pets (under 20 lbs including carrier).
11. Click "Continue To Checkout" and enter CC details (and promo code if applicable) at checkout and click "Confirm & Pay".
12. For all international flights, a copy of the guest's passport must be sent to passports@aero.com (must be submitted at least 72 hours prior to departure).

Please follow the steps above and book through your dedicated commission URL. If you mistakenly forget to use the dedicated commission link, please contact traveladvisors@aero.com to secure a manual tracking solution, this must occur before the guest has flown any portion of the trip.

It is the travel advisors responsibility to communicate any flight information received from Aero (via email, call, text, etc.) to their client.



With regards to the commission invoicing process, once the trip is flown, please include the agency URL and the applicable flown booking confirmations to the invoice for each invoice period.

Please address all invoices to Aero Technologies Inc. 16233 Vanowen St, Van Nuys, CA 91406, and send an invoice via email to invoices@aero.com, with CC to dan.jorgensen@aero.com. Please include your name and the branch office on the invoice.

\$300 Savings for Aero First Time Guests

- Clients must be Aero first-timers.
- Commission applies.
- Enter promo code **NUBA300** in the coupon box upon checkout.
- Book by June 5, 2028.

Group Bookings

When booking seven or more guests, special commissionable rates apply, reach out to traveladvisors@aero.com for more information.

Aero Private Charters

Aero offers commissionable rates on jet charters, mark-up is allowed. Reach out to traveladvisors@aero.com to request a charter quote.

Aero Fare Types and Fare Rules

As of March 20th, 2025 all new ticket purchases under the "Select" Fare type will now have the following change and cancellation policy:

- Complimentary changes and cancellations 15 days or more prior to departure time.
 - Cancellations during this period receive a 100% refund to the original form of payment.
- Cancellations or changes within 14 days up to 72 hours prior to departure incur a 15% fee.
- Cancellations or changes within 72 hours up to 1 hour prior to departure incur a 50% fee.
- No refunds issued within 1 hour of departure time



- Any remaining balance for cancellations or changes within 14 days is refunded in the form of Aero Credit (valid for 12 months)
- Complimentary ticket transfers are permitted up to 48 hours prior to departure.

Time Frame to Departure	Fee	Refund Method
15 + days (337 hours)	No Fee	Refund to OFP
14 days (336 hours) - 72 hours	15% Fee	Refund to Aero Credit
72 hours - 1 hour	50% Fee	Refund to Aero Credit
Less than 1 hour	Total Forfeiture	N/A

*Please note: Days leading up to departure are calculated by the hour, rather than by calendar day.

Aero Support Resources

Aero Concierge Team
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P: 323 745 2376

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