



LE SAINT GÉRAN

Mauritius

2025/2026 TOUR OPERATOR NET RATE SCHEDULE
REST OF THE WORLD – NUBA EXPEDICIONES - LUXURY SPECIAL TOUR OPERATOR (LSTO)
Valid from 09 January 2025 to 10 January 2026

Table with 6 columns: ONE&ONLY LE SAINT GERAN, HIGH 1, HIGH 2, LOW, SHOULDER, FESTIVE. Rows include accommodation categories and rates for various room types like Lagoon Room, Ocean Balcony Room, etc.

Handwritten signature: Dessejude Girard

Signature of Partner

Date 4 November 2024

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One&Only Le Saint Géran, Point de Flacq, Poste de Flacq, 41518, Mauritius Telephone +230 401 1688, Email reservations@oneandonlysaintgeran.com

These Contracted Net Rates, Terms and Conditions are valid for 30 days from the date of issue and are to be understood as part of the broader Kerzner Net Rate Partner Agreement, which is incorporated herein by reference and available at https://kerzner.com/net-rate-partner-agreement.

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RATE TERMS AND CONDITIONS

- Rates are per room, per night, quoted in USD, and are non-commissionable.
- Rates are inclusive of breakfast daily and 15% Governmental taxes. The resort reserves the right to amend taxes and fees in accordance with increases imposed by the Mauritian government, without prior notice.
- Any additional services, activities, private touring, spa treatments, will be charged directly to the guest's account.
- Rates must be packaged with at least 2 other components i.e., ground operator and airline.
- Rates are valid for FIT (individual) bookings up to 9 rooms per booking. Rates for group, conference, incentive, or event business are available upon request.
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GENERAL POLICIES

CHECK-IN/CHECK-OUT

Check-in time for all guests is 14.00hrs (2 pm) local time and check-out time is 12.00hrs (12 noon) local time. For guaranteed earlier access to guest rooms, 50% of the contracted rate will be charged from 10.00hrs (10 am) and 100% charges for the night prior, subject to availability. Late check-out until 18.00hrs (6 pm) will be charged at 50% of the contracted rate and 100% charges for late check-out after 18.00hrs (6 pm) onwards, subject to availability. Flight details or estimated arrival time of the guest must be given at the time of booking.

During the Low Season – Complimentary Early Check-in at 10h00 and Complimentary Late check-out until 18h00, subject to availability. 100% of the room rate applies for early check-in/ late check-out during the Festive Season (21 Dec 2025 – 10 Jan 2026).

CHILD POLICY

Infants 0-3.99 years of age inclusive, stay and dine when sharing the room with adult(s) on a bed and breakfast basis.
Children 4 years of age and above are subject to supplement charges when sharing the room with adult(s) on a bed and breakfast basis during festive season.

RESERVATIONS

Please direct all reservations, amendments and cancellations to +230 401 1688 and email to reservations@oneandonlysaintgeran.com.

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MINIMUM LENGTH OF STAY (MLOS)					
SEASONALITY	HIGH 1	HIGH 2	LOW	SHOULDER	FESTIVE
	09 Jan 2025 – 13 Feb 2025 23 Feb 2025 – 11 April 2025 27 April 2025 – 10 May 2025 01 Oct 2025 – 17 Oct 2025 03 Nov 2025 – 20 Dec 2025	14 Feb 2025 – 22 Feb 2025 12 Apr 2025 – 26 Apr 2025 18 Oct 2025 – 02 Nov 2025	11 May 2025 – 25 Jul 2025 01 Sep 2025 – 30 Sep 2025	26 Jul 2025 – 31 Aug 2025	21 Dec 2025 – 10 Jan 2026
Rooms and Suites	3 Nights	5 Nights	3 Nights	3 Nights	3-Nights (21-26 Dec 2025 and 4-10 Jan 2026)
					5-Nights (27 Dec 2025-3 Jan 2026)
Villa One	5 Nights	5 Nights	3 Nights	3 Nights	7 Nights

FREE SALE AND CUT-OFF POLICY			
	HIGH 1 / HIGH 2	LOW / SHOULDER	FESTIVE
Room Categories	Free Sale	Free Sale	Free Sale
Suite Categories	Free Sale	Free Sale	On Request
Villa One	On Request	On Request	On Request

SELL & REPORT AND STOP SELL POLICY
<ul style="list-style-type: none"> It is the responsibility of the Partner to ensure that their availability records are updated accordingly. Any change in inventory as defined in the Inventory Availability Report must be processed within 24 hours of receipt. It is the responsibility of the Partner to ensure that the Resort has the correct email address for Inventory Availability Reports to be sent to. All reservations, amendments and cancellations must be reported to the Resort within twenty-four (24) hours by e-mail to reservations@oneandonlysaintgeran.com. Please refer to your Kerzner Net Rate Partner Agreement for additional terms that may be applicable for Free Sale. Suite Categories on Free Sale in High 1 & High 2, excludes our 2 -Bedroom Suites & 3-Bedroom Suites which will remain on a request basis.

CONTRACTED RATES ISSUED 2 August 2024

Signature of Partner *dessepe de grant* Date 4 November 2024

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ROOM OCCUPANCY AND BEDDING CONFIGURATION				
ROOM CATEGORY	BEDDING	STANDARD OCCUPANCY	MAXIMUM PERMITTED OCCUPANCY	INTERCONNECTING ROOM POSSIBILITIES
<ul style="list-style-type: none"> Lagoon Room Ocean Room Beach Front Room 	1 x king bed and 1 x sofa bed OR 2 x single Queen beds	2 Adults	2 Adults + 2 Children Or 3 adults	<ul style="list-style-type: none"> Lagoon Room connects to Lagoon Room Ocean Room connects to Ocean Room Beach Front Room connects to Beach Front Room
<ul style="list-style-type: none"> Junior Suite Ocean Suite Beach Front Suite 	1 x king bed and 1 x sofa bed	2 Adults	2 Adults + 2 Children Or 3 adults	<ul style="list-style-type: none"> Ocean Suite connects to Ocean Room Beach Front Suite connects to Beach Front Room
<ul style="list-style-type: none"> 2 Bedroom Ocean Suite 2 Bedroom Beach Front Suite 	1 x king bed + 2 x Queen beds	4 adults	4 adults Or 2 adults + 3 children Or 4 adults + 2 children	N/A
<ul style="list-style-type: none"> 3-Bedroom Beach Front Suite 	2 x king beds + 2 x Queen beds	6 adults	6 adults Or 4 adults + 6 children Or 6 adults + 4 children	N/A
<ul style="list-style-type: none"> Villa One (2-Bedroom)-622m² 	1 x king bed + 2 x Master Queen beds	4 adults	4 adults + 4 children Or 6 Adults + 2 Children	N/A

Note:

- 3rd Adult Supplement and Child Supplement will be applicable for Festive Season.
- For Maximum permitted occupancies, 3rd adult supplement is applicable.

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MEALS AND SUPPLEMENTS				
	Half-Board Dinner Supplement	Hotel Anniversary Gala Dinner Compulsory Supplement (Monday 20 Oct 2025)	Christmas Dinner Compulsory Supplement (Wednesday 24 Dec 2025)	New Year's Eve Dinner Compulsory Supplement (Wednesday 31 Dec 2025)
Per adult (12 years old & above) per day	\$ 125	\$ 280	\$ 365	\$ 640
Per child (4 - 11.99 years old) per day	\$ 65	\$ 140	\$ 185	\$ 320
Per infant (0 - 3.99 years old) per day	Free of charge	Free of charge	Free of charge	Free of charge
HALF BOARD (ALL SEASONS)				
La Terrasse	Inclusive			
Prime / Tapasake	Food Credit of \$ 125per adult/day, excluding beverages Food Credit of \$ 65 per child/day, excluding beverages			
<p>TERMS AND CONDITIONS</p> <ul style="list-style-type: none"> • Complimentary upgrade to Half Board is offered as from 11th May 2025 – 30th September 2025. • The Half Board supplement should be booked for the <u>duration of the whole stay</u>. • Meal Plan supplements are Net, Non-commissionable. Tactical offers should not be applied on Meal Plan supplements. • All Meal Plan supplements are excluding beverages. • Half-Board dinner supplement is not applicable with compulsory Gala dinner surcharge. (20th October Hotel Anniversary Gala Dinner, 24th Christmas Dinner and 31st December New Year's Dinner). • Half-Board does not apply to In-room Dining and Special Events. • Please note the following Dress Code Policy in our various outlets. <ul style="list-style-type: none"> ○ La Terrasse – Smart Casual dress code is recommended for your comfort. No swimwear allowed. Age Policy: All ages are welcome. ○ Prime – Smart Elegant dress code is recommended for your comfort. Gentlemen are requested to wear long trousers, a minimum of shirts with a collar and closed shoes. Age Policy: 2 years and above. Parents with infants under 2 years are required to come for dinner at 18h30. ○ Tapasake – A smart casual dress code is recommended for your comfort. Minimum of tailored shorts, shirts, and closed shoes. Age Policy: 2 years and above. Parents with infants under 2 years are required to come for dinner at 18h30. ○ La Pointe (Lunch) – Resort Casual (no swim wear). ○ Le Badamier (Lunch) – Resort Casual (no swim wear). ○ L'Artisian (Lunch) – Resort Casual (no swim wear). 				

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CANCELLATION AND DEPOSIT POLICY			
HIGH 1 / HIGH 2	LOW	SHOULDER	FESTIVE
09 Jan 2025 – 10 May 2025 01 Oct 2025 – 20 Dec 2025	11 May 2025 – 25 Jul 2025 01 Sept 2025 – 30 Sept 2025	26 Jul 2025 – 31 Aug 2025	21 Dec 2025 – 10 Jan 2026
ROOMS AND SUITES			
<ul style="list-style-type: none"> Cancellations made <u>30 days or less</u> prior to arrival will be subject to a penalty charge of the full Tour Operator rate for the entire duration of the stay. A fee equivalent to 100% per night plus taxes for early departure applies. In the event of a no-show (i.e., if you neither use nor cancel your reservation), a fee equivalent to the value of the entire stay will be incurred. Early departures or cancellations due to inclement weather are fully chargeable. 	<ul style="list-style-type: none"> Cancellations made <u>7 days or less</u> prior to arrival will be subject to a penalty charge of the full Tour Operator rate for the entire duration of the stay. A fee equivalent to 100% per night plus taxes for early departure applies. In the event of a no-show (i.e., if you neither use nor cancel your reservation), a fee equivalent to the value of the entire stay will be incurred. Early departures or cancellations due to inclement weather are fully chargeable. 	<ul style="list-style-type: none"> Cancellations made <u>7 days or less</u> prior to arrival will be subject to a penalty charge of the full Tour Operator rate for the entire duration of the stay. A fee equivalent to 100% per night plus taxes for early departure applies. In the event of a no-show (i.e., if you neither use nor cancel your reservation), a fee equivalent to the value of the entire stay will be incurred. Early departures or cancellations due to inclement weather are fully chargeable. 	<ul style="list-style-type: none"> Cancellations made 60 days or less prior to arrival will be subject to a penalty charge of the full Tour Operator rate for the entire duration of the stay. 50% down-payment is required at time of confirmation and the remaining 50% by 20 October 2025. A fee equivalent to 100% per night plus taxes for early departure applies. In the event of a no-show (i.e., if you neither use nor cancel your reservation), a fee equivalent to the value of the entire stay will be incurred. Early departures or cancellations due to inclement weather are fully chargeable.
VILLA ONE			
<ul style="list-style-type: none"> If booked more than 60 days before arrival, 50% non-refundable down-payment is required at the time of confirmation and the remaining 50%, 60 days before arrival. If booked within 60 days before arrival, 100% non-refundable down-payment is required at the time of confirmation. If cancelled more than 60 days before arrival, 50% of booked room will be charged. If cancelled within 60 days before arrival, 100% of booked room will be charged. 	<ul style="list-style-type: none"> If booked more than 30 days before arrival, 50% down-payment is required and the remaining 50% at 30 days before arrival. If booked within 30 days before arrival, 100% down-payment is required. If cancelled more than 30 days before arrival, 50% of booked room will be charged. If cancelled within 30 days before arrival, 100% of booked room will be charged. 	<ul style="list-style-type: none"> If booked more than 30 days before arrival, 50% down-payment is required and the remaining 50% at 30 days before arrival. If booked within 30 days before arrival, 100% down-payment is required. If cancelled more than 30 days before arrival, 50% of booked room will be charged. If cancelled within 30 days before arrival, 100% of booked room will be charged. 	<ul style="list-style-type: none"> If booked before 30 September 2025, 50% non-refundable down-payment is required and the remaining 50% by 01 October 2025. If booked after 30 September 2025, 100% non-refundable down-payment is required. If cancelled before 30 September 2025, 50% of booked room will be charged. If cancelled after 30 September 2025, 100% of booked room will be charged.

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CONTRACT PRE-PAYMENT 2025-2026 PAYMENT POLICY

- High 1, High 2, Shoulder, and Low Season: Payments must be settled 30 days prior to arrival.
- Festive: 50% payment of booked services must be settled upon booking confirmation and the remaining 50% must be settled by 20th of October 2025

GENERAL TERMS & CONDITIONS

- A fee equivalent to 100% per night including taxes for early departures applies. In the event of a no-show (i.e., if you neither use nor cancel your reservation), a fee equivalent to the value of the entire stay will be incurred. Early departures or cancellations due to inclement weather are fully chargeable. In case of a shortened length of stay, or any changes that will reduce the total amount, the above cancellation policy will apply for the cancelled nights.
- One&Only Le Saint Geran reserves the right not to provide exemptions from its cancellation policy for medical or personal matters, inclement weather, or other circumstances.
- The partner should recommend the client to purchase an adequate travel insurance prior to confirmation and acceptance of terms, conditions, and cancellation policy.
- Cancellation procedure: The partner will receive a cancellation number via email confirming the cancellation of the booking. If the partner do not receive a cancellation number or an email, please contact us at Reservations@OneandOnlyLeSaintGeran.com and request a cancellation number. Without a cancellation number no booking is being considered as cancelled. The resort will not take any responsibility for any associated charges thereof.


BANK DETAILS

Account Name	One&Only Le Saint Géran Ltd	Bank Name	SBM Bank Mauritius LTD
Account No	50300000076032	Address	SBM Tower, 1 Queen Elizabeth II Avenue,
SWIFT Code	STCBMUMU		Port Louis Mauritius
IBAN	MU41STCB1170000000076032000USD	Telephone	+230 202 1111

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All terms and conditions stipulated in the Kerzner Net Partner Agreement apply to these rates unless otherwise specified. These rates and conditions are required to be electronically signed on each page and submitted accordingly within 30 days. Alternatively, a signed copy must be scanned and returned via email within this timeframe. A manually or electronically signed copy of this Schedule, delivered by email or other electronic transmission, shall be deemed to have the same legal effect as delivery of an original signed copy of the Agreement.

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RESORT CONTACT SHEET

RESORT DETAILS

One&Only Le Saint Géran
Point de Flacq, Poste de Flacq, 41518
Mauritius
Telephone +230 401 1688
Email reservations@oneandonlysaintgeran.com

RESERVATIONS CONTACT DETAILS

Please direct all Contracted Net Rate and FIT reservations, amendments, and cancellations to +230 401 1688 and email to reservations@oneandonlysaintgeran.com.

GROUP RESERVATION CONTACT DETAILS

Please direct group reservation requests to +230 401 1688 and email to reservations@oneandonlysaintgeran.com.

MARKETING CONTACT DETAILS

Please direct marketing requests and brochure approvals to +230 401 1688 and email to rishi.urjoon@oneandonlysaintgeran.com.

FINANCE CONTACT DETAILS

Please direct finance or payment inquiries to +230 401 1688 and email to dieter.sooben@oneandonlysaintgeran.com.

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