

Accommodation Contract for Milaidhoo Maldives 2025 - 2026

Property	Principal		Contract Partner		Information on Reservations & Payment terms		
Resort: Milaidhoo Maldives Address: Baa Atoll Tel: +960 660 7788	Principal Contact Title Address Tel Email	Universal Resorts Management Pvt Ltd Visha Mahir Chief Operating Officer 39, Orchid Magu, Malé 20213 Republic of Maldives +960 3323080 visha.mahir@universalerprises.com	Sales Contact for: Contact Title Address Tel Email	Universal Resorts Management Pvt Ltd Sarah Forster Cluster Director of Sales Milaidhoo Maldives, Baa Atoll Republic of Maldives +960 660 7788 sarah.forster@milaidhoo.com	Contract Partner: Nuba Expediciones SL Contact Title Address Tel Email	Nuba Expediciones SL Silvia García - López Product Manager Calle María de Molina, 46 28006 Madrid, Spain +34 91 745 47 45 silvia@nuba.net	Reservation: reservations@milaidhoo.com Phone: +960 660 7788 Payment Terms : Please refer to Terms and Conditions on Page 6

Contracted Meal Plan	Contract Validity	Basis of Room Rates Indicated	Extra Child Rates
Half Board	From 1-Jan-25 to 10-Jan-26	Per Room Per Night [Currency : USD]	Per child per night valid for children 08 - 11.99 yrs, sharing with minimum of 2 adults

All rates are per room per night on Half Board basis unless and otherwise mentioned.
 All rates are inclusive of 10% service charge and 16% GST from 1 January 2025 till 30 June 2025
 All rates are inclusive of 10% service charge and 17% GST from 1 July 2025 till 10 January 2026
 Accommodation rates are subject to Green Tax.

Room Type & Description	Periods		Allocation	Release days	All rates quoted are INCLUSIVE of GST and Service Charge. All rates are subject to Green Tax			
	From	To			DBL	SGL	Third Adult Per Night	Extra Child Per Night
Water Villa with Private Pool Size: (245 sqm) Unit/s: 29 max 3 adults or 2 adults+1 child (8 yrs to 11.99 yrs). Third person (Adult or child) will be accommodated on an extra rollaway bed.	1-Jan-25	10-Jan-25	Free Sale	Not Applicable	3424.00	3424.00	725.00	415.00
	11-Jan-25	30-Apr-25	Free Sale	Not Applicable	2673.00	2673.00	725.00	415.00
	1-May-25	30-Jun-25	Free Sale	Not Applicable	1666.00	1666.00	725.00	415.00
	1-Jul-25	31-Jul-25	Free Sale	Not Applicable	1681.00	1681.00	731.00	419.00
	1-Aug-25	30-Sep-25	Free Sale	Not Applicable	1876.00	1876.00	731.00	419.00
	1-Oct-25	22-Dec-25	Free Sale	Not Applicable	2322.00	2322.00	731.00	419.00
	23-Dec-25	10-Jan-26	Free Sale	Not Applicable	3454.00	3454.00	731.00	419.00
Beach Villa with Private Pool Size: (290 sqm) Unit/s: 18 max 3 adults or 2 adults+1 child (8 yrs to 11.99 yrs). Third person (Adult or child) will be accommodated on an extra rollaway bed.	1-Jan-25	10-Jan-25	Free Sale	Not Applicable	3876.00	3876.00	725.00	415.00
	11-Jan-25	30-Apr-25	Free Sale	Not Applicable	3085.00	3085.00	725.00	415.00
	1-May-25	30-Jun-25	Free Sale	Not Applicable	1923.00	1923.00	725.00	415.00
	1-Jul-25	31-Jul-25	Free Sale	Not Applicable	1939.00	1939.00	731.00	419.00
	1-Aug-25	30-Sep-25	Free Sale	Not Applicable	2164.00	2164.00	731.00	419.00
	1-Oct-25	22-Dec-25	Free Sale	Not Applicable	2679.00	2679.00	731.00	419.00
	23-Dec-25	10-Jan-26	Free Sale	Not Applicable	3910.00	3910.00	731.00	419.00
Beach Residence with Private Pool Size: (490 sqm) Unit/s: 2 max 3 adults or 2 adults+1 child (8 yrs to 11.99 yrs). Third person (Adult or child) will be accommodated on an extra rollaway bed.	1-Jan-25	10-Jan-25	On Request	Not Applicable	7631.00	7631.00	725.00	415.00
	11-Jan-25	30-Apr-25	On Request	Not Applicable	6276.00	6276.00	725.00	415.00
	1-May-25	30-Jun-25	On Request	Not Applicable	3268.00	3268.00	725.00	415.00
	1-Jul-25	31-Jul-25	On Request	Not Applicable	3296.00	3296.00	731.00	419.00
	1-Aug-25	30-Sep-25	On Request	Not Applicable	3680.00	3680.00	731.00	419.00
	1-Oct-25	22-Dec-25	On Request	Not Applicable	4139.00	4139.00	731.00	419.00
	23-Dec-25	10-Jan-26	On Request	Not Applicable	7696.00	7696.00	731.00	419.00
Two Bedroom Ocean Residence with Private Pool Size: (564 sqm) Unit/s: 1 Standard Occupancy: 4 guest max 6 guest or 4 adults+2 children Extra person (Adult or child) will be accommodated on an extra rollaway bed.	1-Jan-25	10-Jan-25	On Request	Not Applicable	16178.00	16178.00	725.00	415.00
	11-Jan-25	30-Apr-25	On Request	Not Applicable	10772.00	10772.00	725.00	415.00
	1-May-25	30-Jun-25	On Request	Not Applicable	7196.00	7196.00	725.00	415.00
	1-Jul-25	31-Jul-25	On Request	Not Applicable	7258.00	7258.00	731.00	419.00
	1-Aug-25	30-Sep-25	On Request	Not Applicable	7417.00	7417.00	731.00	419.00
	1-Oct-25	22-Dec-25	On Request	Not Applicable	7992.00	7992.00	731.00	419.00
	23-Dec-25	10-Jan-26	On Request	Not Applicable	16318.00	16318.00	731.00	419.00

Signed on behalf of
 Name: Universal Resorts Management Pvt Ltd
 Title: Visha Mahir
 Date: 19/Nov/2024
 Chief Operating Officer

Signed on behalf of
 Name: Nuba Expediciones SL
 Title: Silvia García - López
 Date:
 Product Manager

Principal : Universal Resorts Management Pvt Ltd For Milaidhoo Maldives	Contract Partner : Nuba Expediciones SL
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Mandatory Festive Season Dinner Supplements (Including Service Charge & GST)	Adult	Child (08-11.99 yrs)
Compulsory Christmas Gala Dinner on HB/The Milaidhoo Gourmet (24-Dec) - per person per stay	630.00	50% discount
Compulsory New Year Gala Dinner on HB/The Milaidhoo Gourmet (31-Dec) - per person per stay	731.00	50% discount

The Milaidhoo Gourmet Supplement from 1 January 2025 till 30 June 2025 (Including Service Charge & GST)	Adult	Child (08-11.99 yrs)
Milaidhoo Gourmet - Dine Around meal plan offering outstanding dining & unlimited selected drinks throughout the stay - Supplement Applicable on top of Half Board rate	365.00	50% discount

The Milaidhoo Gourmet Supplement from 1 July 2025 till 10 January 2026 (Including Service Charge & GST)	Adult	Child (08-11.99 yrs)
Milaidhoo Gourmet - Dine Around meal plan offering outstanding dining & unlimited selected drinks throughout the stay - Supplement Applicable on top of Half Board rate	368.00	50% discount

Mandatory Transfer Rate from 1 January 2025 till 30 June 2025 (Including Service Charge & GST)	Adult	Child (08-11.99 yrs)
Return combined airport transfer: per person per stay by seaplane	830.00	50% discount
Return combined airport transfer: per person per stay by domestic flight	830.00	50% discount

Mandatory Transfer Rate from 1 July 2025 till 10 January 2026 (Including Service Charge & GST)	Adult	Child (08-11.99 yrs)
Return combined airport transfer: per person per stay by seaplane	837.00	50% discount
Return combined airport transfer: per person per stay by domestic flight	837.00	50% discount

The Milaidhoo Gourmet Entitlements:
<p>At Milaidhoo we offer meaningful and memorable experiences where our guests can truly belong. As part of that, The Milaidhoo Gourmet is a dine around meal plan offering outstanding dining and unlimited selected drinks throughout the stay:</p> <ul style="list-style-type: none"> • Daily breakfast in Ocean Restaurant (our all-day dining) • a relaxed 3 course a la carte lunch at Compass Pool bar or Azure Lounge • dinner at the choice of Ocean Restaurant or Shoreline Grill • a 3 course dinner, once every 5 nights at Chef's table (live cooking) • a 3 course a la carte dinner once every 5 nights at Ba'theli (Signature) • International and premium brands of spirits, beers and cocktails from our selection. • fresh juices, soft drinks, mineral water, teas, coffees, milkshakes and smoothies from our selection. • A premium selection of wines hand-picked by our sommelier. • USD 65 per person per night dinner credit (food-only) from destination dining menu. • USD 60 per person per night dinner credit (beverage-only) from destination dining menu.
<p>Terms and conditions:</p> <ul style="list-style-type: none"> • The Milaidhoo Gourmet does not include mini bar, special events or in-villa dining. • All restaurants offer a la carte dining experiences Ocean restaurant offers a la carte dinner and occasional themed buffets. • The Milaidhoo Gourmet supplement is charged in addition to the half board supplement • All guests staying in the same villa must book the same meal plan for the duration of the stay.

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 Name: Universal Resorts Management Pvt Ltd
 Title: Visha Mahir
 Date: Chief Operating Officer
 19/Nov/2024

Signed on behalf of
 Name: Nuba Expediciones SL
 Title: Silvia García - López
 Date: Product Manager

Principal : Universal Resorts Management Pvt Ltd For Milaidhoo Maldives	Contract Partner : Nuba Expediciones SL
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1. OFFERS & DISCOUNTS

WINTER EARLY BIRD DISCOUNT OFFER
Stay period: 11 January 2025 to 26 April 2025
Booking Window: Valid for all bookings made by 31 October 2024
Offer details: Receive 15% discount: Applicable to all room categories.
Stay period: 01 November 2025 to 22 December 2025
Booking Window: Valid for all bookings made by 31 July 2025
Offer details: Receive 15% discount: Applicable to all room categories
Conditions: All bookings must be marked as Winter Early Bird Discount Offer Discount is applicable on HB accommodation rate (applicable to Sgl / Dbl / Trpl / Quadruple & extra child) Combinable with all offers unless and otherwise mentioned. Discount not applicable on Green Tax

SUMMER EARLY BIRD DISCOUNT OFFER
Stay period: 27 April 2025 to 31 October 2025
Booking Window: Valid for all bookings made by 31 January 2025
Offer details: Receive 15% discount: Applicable to all room categories
Conditions: All bookings must be marked as Summer Early Bird Discount Offer Discount is applicable on HB accommodation rate (applicable to Sgl / Dbl / Trpl / Quadruple & extra child) Combinable with all offers unless and otherwise mentioned. Discount not applicable on Green Tax

HONEYMOON BENEFITS - per couple per stay
<ul style="list-style-type: none"> • One private and romantic three-course candlelit dinner on the deck of the villa • Naming a star after the couple with souvenir certificate of the star • A signature cake • Romantic bath with exotic flowers and candles with a bottle of champagne and chocolates once during stay • One 60 minutes couple's spa treatment at serenity spa (Swedish/Balinese/Thai massage)
<ul style="list-style-type: none"> - Applicable for Honeymooners only. - The above special benefits are per couple per stay and are applicable in all villa/residence categories. - Benefits are applicable for clients traveling within 12 months from the date of their wedding. - All guests celebrating their honeymoon must be advised at time of room reservation - A copy of the wedding certificate must be presented to the resort on request. - Some of the activities mentioned above may be weather dependent. - Applicable for minimum 4 night stays only

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Visha Mahir
Title: Chief Operating Officer
Date: 19/Nov/2024

Signed on behalf of
Name: Nuba Expediciones SL
Silvia García - López
Title: Product Manager
Date:

Principal : Universal Resorts Management Pvt Ltd For Milaidhoo Maldives

Contract Partner : Nuba Expediciones SL

2. GENERAL TERMS

Transfer Terms and Conditions:
Seaplane Transfer:
<ul style="list-style-type: none"> • 35-minute seaplane flight • Seaplane transfers only operate during daylight hours (06.00 to 17.00). The latest international flight arrival at Male Airport for a guaranteed seaplane transfer is 15:30. The earliest guaranteed international departure is 09.00. • All guests travelling by seaplane enjoy complimentary airport car transfer and refreshments at seaplane lounge before flying to Milaidhoo. • Luggage is limited to 25kg per passenger plus 5kg hand luggage. Excess baggage fees may be charged by the operator. • Prices are subject to change without notice subject to changes imposed on us by the seaplane operator.
Domestic Transfer:
<ul style="list-style-type: none"> • 20-minute domestic flight + 15-minute speedboat transfers from Dharavandhoo Airport • Luggage is limited to 25kg per passenger plus 5kg hand luggage. Excess baggage fees may be charged by the operator. • Domestic transfers are available until 22.50 subject to the flight operator's scheduled timetable.
General Transfer Conditions:
<ul style="list-style-type: none"> • Guests joining the domestic and seaplane transfers will be combined with other guests traveling on the same flight. • Transfers are not operated by Milaidhoo and we accept no responsibility for errors or delays in transfers. • Transfers must be booked a minimum of 5 days before guest arrival. <p>Please contact our reservations team to book: reservations@milaidhoo.com</p>

The Residences entitlements:
<ul style="list-style-type: none"> • All the entitlements mentioned on Complimentary service • a dedicated butler (full butler service) • a personal dedicated chef to customize all meals to guest preference • private outdoor cinema on the deck once during the stay • full laundry services (excluding dry cleaning) • one bespoke 3 hours Cruise on a luxury boat once during the stay • one private Beach Dinner once during the stay • a personalized departure gift

CANCELLATION & NO SHOW POLICY:				
Throughout the contract period except 23-Dec to 10-Jan				
<table border="0"> <tr> <td>Within 15 to 30 days prior to arrival:</td> <td>50% of total cost for the stay will be charged</td> </tr> <tr> <td>Within 0 to 14 days prior to arrival:</td> <td>100% of total cost for the stay will be charged</td> </tr> </table>	Within 15 to 30 days prior to arrival:	50% of total cost for the stay will be charged	Within 0 to 14 days prior to arrival:	100% of total cost for the stay will be charged
Within 15 to 30 days prior to arrival:	50% of total cost for the stay will be charged			
Within 0 to 14 days prior to arrival:	100% of total cost for the stay will be charged			
Applicable from 23-Dec to 10-Jan				
All Cancellations must be informed in writing to Baros Maldives				
<table border="0"> <tr> <td>Within 30 to 45 days prior to arrival:</td> <td>50% of total cost for the stay will be charged</td> </tr> <tr> <td>Within 0 to 29 days prior to arrival:</td> <td>100% of total cost for the stay will be charged</td> </tr> </table>	Within 30 to 45 days prior to arrival:	50% of total cost for the stay will be charged	Within 0 to 29 days prior to arrival:	100% of total cost for the stay will be charged
Within 30 to 45 days prior to arrival:	50% of total cost for the stay will be charged			
Within 0 to 29 days prior to arrival:	100% of total cost for the stay will be charged			
Throughout the contract period.				
Early check out charges and No Show Policy: Full cost as per the original reservation will be charged				

MINIMUM STAY REQUIREMENTS
Minimum Stay 5 nights
Validity - for all arrivals and departures from 27 Dec to 05-Jan

Complimentary service included in the rate:
<ul style="list-style-type: none"> • Breakfast and dinner at Ocean restaurant (all-day dining) • a dedicated 24-hour island host service • Wi-Fi internet in all villas and public areas • bottle of champagne in-villa on arrival • personalized welcome gift and welcome fruits. • use of snorkeling equipment during stay • premium teas and coffees, daily fresh fruits and water • gourmet in-villa turndown service every evening. • use of seaplane airport lounges for arrivals and departures • early check in and late checkout subject to availability • USD 65 per person per night dinner credit (food-only) in other restaurants.

Signed on behalf of
 Name: Universal Resorts Management Pvt Ltd
 Title: Visha Mahir
 Chief Operating Officer
 Date: 19/Nov/2024

Signed on behalf of
 Name: Nuba Expediciones SL
 Title: Silvia García - López
 Product Manager
 Date:

Principal : Universal Resorts Management Pvt Ltd For Milaidhoo Maldives

Contract Partner : Nuba Expediciones SL

3. ADDITIONAL CONTRACT REMARKS

REMARKS:

- a) Mandatory Christmas/New Year Gala dinner supplement is applicable on all rate plans in a venue chosen by the resort.
- b) Room rates includes, breakfast and dinner at Ocean Restaurant (all-day dining restaurant)
- c) Half board is limited to the all-day dining restaurant on a la carte basis. Guests on half board who wish to dine at other restaurants are entitled to USD 65 per person per night credit on the food bill for dinner.

ROOM ALLOCATION

- a) Room allocation (if granted) are mentioned on page 1 & 2 of this contract and all allocated rooms are on Sell & Report basis.
- b) Any unsold rooms within allocation will be released back to the Principal as per the contracted release period unless and otherwise an amendment to the release period is communicated to the Contract Partner in writing.
- c) A stop sale notification will be sent out for sold out periods. All allocations in such cases should be closed immediately. If an acknowledgement is not received within 24 hours, the Principal will assume that the Stop Sale message has been received by the Contract Partner.
- d) 24 hours will be given to report any unconfirmed bookings within allocation. Any booking list that includes all arrivals (confirmed existing bookings and new unconfirmed bookings) will not be accepted.)
- e) The Stop Sale notification will be sent out to the email address provided on the contract unless and otherwise an alternative email address is provided.
- f) If rooms are on request, all rooms will be confirmed based on availability.

GENERAL REMARKS

- a) **All rates are non-commissionable and quoted in USD**
- b) All rates are per room per night on Breakfast and Dinner basis unless and otherwise mentioned.
- c) Check-in 1400 hrs, check-out 1200 hrs.
- d) All Late Check-out and early arrivals will be subject to availability.
- e) Children 8 - 11.99 yrs of age are not recommended in Over Water room categories and in case a child is accommodated, parents/guardians must take full responsibility and must sign a disclaimer form.
- f) Children below 18 years, accommodated in Over Water Room Categories & must share room with minimum 1 adult.
- g) In the interest of maintaining tranquility and balance, families with children below 8 years old are not accepted at Milaidhoo Maldives.
- h) Child accommodation rates are applicable only when sharing room with minimum 2 adult rate paying persons.
- i) Child discount for contracted meal and transfer rates can be applied without any restrictions on room occupancy.
- j) Child rates/discounts are applicable for children aged between 8 to 11.99 years only.
- k) Brochure page/web page or any other communication on Milaidhoo Maldives should be sent to the principal for proof reading and approval before it is published or released.
- l) This contract supersedes any previous versions of contracts given for the validity of this contract.
- m) Parents/guardians must take full responsibility and must sign a disclaimer form for all children, 8-11.99 years of age.

TAX AND SERVICE CHARGE:

- a) **All rates (accommodation rates, meals, transfers, gala dinners...etc) are inclusive of 10% service charge, plus 16% GST from 1 January 2025 till 30 June 2025. GST is calculated after adding the service charge to invoice value.**
- b) **All rates (accommodation rates, meals, transfers, gala dinners...etc) are inclusive of 10% service charge, plus 17% GST from 1 July 2025 till 10 January 2026. GST is calculated after adding the service charge to invoice value.**
- c) **In addition to above taxes, all accommodation rates are subject to Green Tax of USD 12 per person per day from 1 January 2025. This will be invoiced to the contract partner as per the Tourism Regulation of Maldives.**
- d) Any changes in Government imposed taxes (Green Tax, GST or any other taxes) will be applicable for all new bookings with effect from the time the 'amendment to the government imposed tax' notification is sent out by the Principal.
- e) A period of seven calendar days (the notice period) will be given to the Contract Partner to inform Universal Resorts all existing bookings, confirmed before the amendment notification is sent out. The new tax rates will be applicable for all bookings that are NOT informed within the given notice period. Contract Partner will bear any increments arising out of changes in any Government taxes.

Signed on behalf of
 Name: Visha Mahir
 Title: Chief Operating Officer
 Date: 19/Nov/2024

Signed on behalf of
 Name: Sílvia García - López
 Title: Product Manager
 Date:

Principal : Universal Resorts Management Pvt Ltd For Milaidhoo Maldives	Contract Partner : Nuba Expediciones SL
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4. Payment Terms and Conditions

Status : Profoma Statement Operator	Credit Period 7 days from the date of departure of the guests.
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Credit Limit	<p>Contract Partner's credit limit is Only</p> <p>Please note that the Credit Limit is compared against all open / short paid invoices even though some of them may have not fallen due. In case Contract partner's account balance exceeds the Credit Limit granted for the respective resort, Contract Partner need to make an immediate payment to regularize the account. Contract partner's account will attract 2% interest per month for the overdue invoices as well as for any amount in excess the approved Credit Limit, provided the account not regularize within 3 working days.</p>
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Credit Period	7 days from the date of departure of the guests.
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Booking confirmation	Contract Partner will receive a booking confirmation as far as Contract Partner's account is not in default and within the approved credit limit.
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Invoicing	<p>The Invoice will be based on the contracted rates and contracted offers mentioned herein, together with any applicable tactical or special offers given by the Sales & Marketing team in writing.</p> <p>Contract Partner will not be entitled to claim for a Tactical / Special offer in the case that Contract Partner have not mentioned the details or offer code at the time of Contract Partner's booking.</p> <p>Principal expects Contract Partner to revert on any Invoice discrepancies within 07 days of receiving the same and after such time, the Invoice deemed to have been approved as correct.</p>
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Payments:	<p>The Contract Partner shall make all payments to the following bank account of the Principal: However, the Principal may at its discretion authorize the Contract Partner to make payment using a credit card/ virtual credit card upon request. An administrative fee equivalent to 3% of the invoice amount will be added to the invoice for all such payments. The administrative fee is subject to revision. Any such revision will be notified to the Contract Partner and the revised fees shall be effective from the date stipulated in the notice.</p>
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Bank details	Contract Partner's payment should be made to the below mentioned bank account
Account /Beneficiary name	MILAIIDHOO MALDIVES
Currency	United States Dollar
Bank Account Number	0000391824
Bank Name	The Mauritius Commercial Bank (Maldives) Private Limited
SWIFT Code	MCBLMVMV
Bank Address	H. Sifa Building, Boduthakurufaanu Magu, Male', Republic of Maldives

Contact Details	Invoicing & Credit Control:accounts.receiveable@milaidhoo.com Tel:+960 660 7788
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Remittance details	<p>Contract Partner should ensure to send the details of invoices being settled, together or even prior to Contract Partner's remittance to the attention of Credit Control e-mail ID given in the section "Contact Details". In case Principal does not receive the details within 7 days from the date of Contract Partner's remittance, Principal will apply the funds for longest outstanding invoices as per the records.</p> <p>Contract Partner should always ensure to remit full face value of the invoices. All bank charges are to be borne by Contract Partner. In any unforeseen circumstances where Contract Partner wants to make a deduction, Contract Partner should ensure to communicate with invoicing / credit control department and obtain a Credit / Debit Advice accordingly.</p> <p>However, if Contract Partner has not been able to obtain a Credit / Debit note by the time the invoice(s) become due Contract Partner should ensure the remittance will have sufficient information regarding the difference between the payment and the face value of the invoice.</p>
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In case of payment default	<p>In a remote possibility where Contract Partner fails to adhere to the above payment terms despite of Principal's efforts to reach a mutually acceptable solution, Principal will be compelled to take following steps;</p> <ul style="list-style-type: none"> • Communicate to Contract Partner's Director(s) / Owners explaining the payment issues Principal is facing with Contract Partner's company • Refuse to accept any further bookings • Request to pay in advance for all future arrival until Contract Partner's account is regularized • Cancel the bookings and release the room in case Principal do not receive the funds before the arrival • Use Contract Partner's cash deposit / bank guarantee to recover overdue invoices
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Signed on behalf of	Universal Resorts Management Pvt Ltd	Signed on behalf of	Nuba Expediciones SL
Name:	Visha Mahir	Name:	Silvia García - López
Title	Chief Operating Officer	Title	Product Manager
Date:	19/Nov/2024	Date:	

Principal : Universal Resorts Management Pvt Ltd For Milaidhoo Maldives

Contract Partner : Nuba Expediciones SL

General Terms and Conditions of the Contract:

This Contract is entered into between Universal Resorts Management Pvt Ltd. hereinafter referred to as the "Principal", whose details appear in the "Principal" section, on behalf of the "Property," hereinafter referred to as the "Resort" the details of which appear in the "Property" section, a Resort owned by Universal Enterprises Pvt. Ltd., and the "Operator", hereinafter referred to as the "Contract Partner", whose details appear in the "Contract Partner" section.

The Principal and the Contract Partner hereby agree to the following terms and conditions:

1. Rates agreed upon are valid for the booking requests received from the office of the Contract Partner mentioned in the Contract.
2. All information and rates offered in this Contract are strictly confidential and shall not be disclosed to any third party for whatsoever reason or purpose.
3. Reservations shall be sent via email reservations@milaidhoo.com by the Contract Partner to the attention of Reservations Manager.
4. All such reservations and any amendments thereto or cancellations, if any shall be confirmed by the principal in writing by email.
5. To ensure proper delivery of services to the clients, all reservation details must be clearly marked on all rooming lists/reservation requests/accommodation vouchers.
6. Should there be any discrepancy between the guest confirmation from the Principal/Resort and the rooming lists/reservation requests/accommodation vouchers provided by the Contract Partner to the resort, the Contract Partner shall take necessary action in consultation with the Principal/Resort to resolve such matter on the day of the guest's arrival or at the earliest.
7. The Resort shall invoice the Contract Partner on the basis of the services mentioned in the rooming lists/reservation requests/accommodation vouchers in accordance with the Contract.
8. Any additional services (extras, meals etc.) rendered by the Resort which have not been indicated in the voucher and those which are not part of this contract, shall be settled by the guest concerned directly to the Resort before his/ her departure.
9. The Resort will make its best endeavors to hold rooms within the Property and reserves the right to use another property of the same if not higher category within the group in the very unlikely situation of an over booking.
10. The Contract Partner shall use the Resort's photographs or any other promotional materials, as issued by the Principal, without any alteration/ addition. For printing of brochures or listing/advertising of the Resort on the Internet, brochure or on any website, Contract Partner shall obtain prior written approval of the relevant material including text and photographs at "proof stage."
11. The Resort has a policy of continual improvement and reserves the right to carry out repairs, renovations or upgrades/preventative maintenance programs or emergency maintenance as it may deem necessary in order to keep the Resort in good condition. Such decisions may be made by the Resort at its absolute discretion. The resort will advise the Contract Partner of any major renovation work on a prolonged basis that may affect the guests' comfort.
12. Claims, if any shall be forwarded to the Principal in writing within 30 (thirty) days of the departure of the client for investigation. Claims received after this period shall not be entertained by the Principal.
13. Neither party shall be liable for any delays or failures in performance resulting from circumstances of force majeure, such as, but not limited to civil unrest, war and war like conditions, strikes, natural catastrophes epidemics, pandemics, acts of terrorism and government ordered measures of closure and restraint that jeopardizes the ability of either party to perform its duties. In such events the Resort and the Contract Partner shall work together to keep the loss to both parties as low as possible.
14. The Contract Partner shall inform the Principal in writing at least 45 (forty five) days prior to the effective date of its change of ownership or management. In such event, The Principal/the Resort has the right to terminate this Contract forthwith or to re-negotiate the existing or agreed contracts, including the rates/offers/terms and conditions.
15. The Contract Partner agrees to indemnify the Resort/ Principal, its owners, directors and employees against any claim, payment for damages, fines or legal costs arising directly or indirectly as a result of breach of contract or negligence of the Contract Partner, its employees agents, or sub-contractors.
16. This Contract may be terminated by either party by giving forty five (45) days' notice in writing to the other. In such a situation, the Principal agrees to honor all confirmed future bookings of the Contract Partner that have been confirmed by the Principal, provided the Contract Partner settles the total value of such future bookings immediately (prior to the effective date of termination of the Contract).
17. The Principal is entitled to terminate this Contract immediately with notice if the Contract Partner is in continuous breach of the terms and conditions aforementioned and/or becomes insolvent, enters into liquidation and/or act to an extent that the Resort cannot be expected to continue working with the Contract Partner in the own justified interest of the owners of the Resort.
18. In the event of termination of this Contract, under clause 17 above, the Contract Partner agrees to pay the Principal all outstanding dues for the services rendered to the clients as per the vouchers issued by the Contract Partner, immediately but in any case within seven (7) calendar days from the notice of termination.
19. Any Alteration or addition to this Contract shall only be made in writing signed by both parties. Should any clause of this contract be invalid, this will not affect the validity of the remaining clauses.
20. It is understood that the signatory is empowered by the Contract Partner to sign this Contract.
21. This Contract shall be governed by construed and enforced in accordance with the laws of the Republic of Maldives. Both parties agree to the jurisdiction of the Court of Maldives

Signed on behalf of
 Name: Universal Resorts Management Pvt Ltd
 Title: Visha Mahir
 Date: Chief Operating Officer
 19/Nov/2024

Signed on behalf of
 Name: Nuba Expediciones SL
 Title: Sílvia García - López
 Date: Product Manager