



LE SAINT GÉRAN

Mauritius

2024/2025 TOUR OPERATOR NET RATE SCHEDULE

NUBA

Valid from 09 January 2024 to 08 January 2025

ONE&ONLY LE SAINT GERAN MAURITIUS	HIGH - 1	HIGH - 2	LOW	SHOULDER	FESTIVE
ACCOMMODATION CATEGORY AND RATES	09 Jan 2024 – 22 Mar 2024 14 Apr 2024 – 11 May 2024 01 Oct 2024 – 18 Oct 2024 01 Dec 2024 – 20 Dec 2024	23 Mar 2024 – 13 Apr 2024 19 Oct 2024 – 30 Nov 2024	12 May 2024 – 27 Jul 2024 01 Sept 2024 – 30 Sept 2024	28 Jul 2024 – 31 Aug 2024	21 Dec 2024 – 08 Jan 2025
Lagoon Room – 65m ²	\$ 970	\$ 1,020	\$ 840	\$ 880	\$ 2,870
Ocean Balcony Room – 65m ²	\$ 1,110	\$ 1,160	\$ 870	\$ 940	\$ 3,290
Ocean Room – 65m ²	\$ 1,180	\$ 1,240	\$ 910	\$ 980	\$ 3,490
Beach Front Balcony Room – 65m ²	\$ 1,190	\$ 1,250	\$ 940	\$ 1,020	\$ 3,560
Beach Front Room – 65m ²	\$ 1,300	\$ 1,370	\$ 1,010	\$ 1,080	\$ 3,760
Beach Front Balcony Junior Suite – 110m ²	\$ 1,720	\$ 1,810	\$ 1,250	\$ 1,320	\$ 5,160
Beach Front Junior Suite – 110m ²	\$ 1,900	\$ 2,000	\$ 1,370	\$ 1,480	\$ 5,860
Ocean Balcony Suite – 150m ²	\$ 2,150	\$ 2,260	\$ 1,590	\$ 1,730	\$ 6,330
Ocean Suite – 150m ²	\$ 2,310	\$ 2,420	\$ 1,640	\$ 1,790	\$ 6,720
Beach Front Balcony Suite – 150m ²	\$ 2,350	\$ 2,470	\$ 1,740	\$ 1,860	\$ 6,730
Beach Front Suite – 150m ²	\$ 2,500	\$ 2,620	\$ 1,800	\$ 1,930	\$ 7,230
2-Bedroom Ocean Balcony Suite – 195m ²	\$ 3,290	\$ 3,460	\$ 2,170	\$ 2,270	\$ 8,780
2-Bedroom Ocean Suite – 215m ²	\$ 3,620	\$ 3,800	\$ 2,340	\$ 2,420	\$ 9,420
2-Bedroom Beach Front Suite – 215m ²	\$ 3,820	\$ 4,010	\$ 2,530	\$ 2,610	\$ 10,020
3-Bedroom Beach Front Balcony Suite 260m ²	\$ 4,670	\$ 4,900	\$ 2,760	\$ 2,880	\$ 11,190
3-Bedroom Beach Front Suite – 280m ²	\$ 5,060	\$ 5,320	\$ 2,880	\$ 3,020	\$ 13,370
Villa One (2-Bedroom) – 622m ²	\$ 10,840	\$ 11,380	\$ 6,520	\$ 6,600	\$ 23,130
Additional Adult sharing	\$ 145	\$ 145	\$ 145	\$ 145	\$ 145
Infant 0 - 3.99 years sharing with parents'	Free of Charge	Free of Charge	Free of charge	Free of charge	Free of charge
Child 4 – 11.99 years sharing with parents'	Free of charge	Free of charge	Free of charge	Free of charge	\$ 145

Signature of Contracting Partner

dessejuda Girard

Date 5 March 2024

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TERMS AND CONDITIONS

- **RATES:** All rates are per room, per night, net and non-commissionable quoted in **USD** and include 15% Governmental taxes. The hotel reserves the right in the event of new taxes being imposed or increase these in accordance with the Mauritian law and it will be communicated via an addendum.
- **NIGHTLY INCLUSIONS:** nightly rates include breakfast daily. Any additional services, activities, private touring, spa treatments, will be charged directly to the guest's account.
- **OFFERS:** Promotional offers are not applicable on Additional Adult and Child Supplement.
- **CHECK-IN/CHECK-OUT:** Check in time is 2:00 PM local time and check out time is 12:00 PM local time. Early check-in and late check-out are subject to availability and charges will apply as follows:
 - **50%** of the room rate for early check-in if the room is needed from 10:00 AM local time or for late check-out if the room is needed from 12:00 to 18:00 PM local time.
 - **100%** of the room rate for early check-in if the room is required before 10:00 AM local time or for late check-out beyond 18:00 PM local time.
- **During the Low Season – Complimentary Early Check-in at 10h00 and Complimentary Late check-out until 18h00, subject to availability.**
- 100% of the room rate applies for early check-in/ late check-out during the **Festive Season (21 Dec 2024 – 08 Jan 2025)**.
- **ROOM ALLOCATION:** Resort is unable to guarantee any request for a specific room number at time of booking. Resort will do the utmost to accommodate such requests, however, will only be able to advise at the time of the guest's arrival.
- **OCCUPANCY AND NUMBERS OF GUESTS:** Upon guest arrival, should there be any discrepancies from the confirmed reservation details (room type, number of people, age of children etc.) the Resort reserves the right to charge the guest directly for any applicable supplements. The Resort's bedding policy will strictly apply. The hotel will not allow any name changes on bookings already reported. Misuse of the rates will cause termination of the contract immediately.
- **RESERVATIONS:** Please direct all reservations, amendments, and cancellations to reservations@oneandonlysaintgeran.com, Telephone number: +230 401 1688.
- **ARRIVAL INFORMATION:** Arrival and departure time (Flight Details) are to be provided to One&Only Le Saint Geran Reservations 10 days prior to arrival.
- **KERZNER NET RATE PARTNER AGREEMENT:** Please refer to your signed evergreen Kerzner Net Rate Partner Agreement for full and complete terms and conditions.
- **SMOKING** - All indoor areas, public areas and restaurants are strictly non-smoking. Smoking is only permitted at the outdoor terrace of a guest accommodation and in designated areas.
- **MINIMUM AGE** - There must be at least one guest of minimum 18 years of age, with a valid credit card in their name, present upon check-in. This guest must be holding the payment for the travelling party against this credit card.
- **RATE CHANGES** - Please be advised that service charges, fees and taxes are subject to change at any time without prior notice and One&Only Le Saint Geran reserves the right to introduce these in accordance with Mauritian Law. The prevailing tax rates at the time of stay will be charged, along with the introduction of any new fees or taxes.
- **GROUPS** – Net Rates not applicable to groups (consisting of 10 rooms or more). Please contact the sales department for any queries.

Signature of Contracting Partner _____

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MINIMUM LENGTH OF STAY (MLOS)				
HIGH - 1	HIGH - 2	LOW	SHOULDER	FESTIVE
09 Jan 2024 – 22 Mar 2024 14 Apr 2024 – 11 May 2024 01 Oct 2024 – 18 Oct 2024 01 Dec 2024 – 20 Dec 2024	23 Mar 2024 – 13 Apr 2024 19 Oct 2024 – 30 Nov 2024	12 May 2024 – 27 Jul 2024 01 Sept 2024 – 30 Sept 2024	28 Jul 2024 – 31 Aug 2024	21 Dec 2024 – 08 Jan 2025
3-Nights MLOS for all Rooms & Suites 5-Nights MLOS for Villa One	6-Nights MLOS for all Rooms & Suites 6-Nights MLOS for Villa One	3-Nights MLOS for all Rooms & Suites 3-Nights MLOS for Villa One	3-Nights MLOS for all Rooms & Suites 3-Nights MLOS for Villa One	7-Nights MLOS through for all Rooms & Suites 10-Nights MLOS through for Villa One
FREE SALE AND CUT OFF POLICY				
	HIGH - 1 HIGH - 2	LOW / SHOULDER	FESTIVE	
Room Categories	Freesale	Freesale	Freesale	
Suite Categories	On Request	Freesale	On Request	
2Bedroom / 3Bedroom Suites	On Request	Freesale	On Request	
Villa One	On Request	On Request	On Request	
SELL & REPORT AND STOP SELL POLICY				
<ul style="list-style-type: none"> • It is the responsibility of the Partner to ensure that their availability records are updated accordingly. • Any change in inventory as defined in the Inventory Availability Report must be processed within 24 hours of receipt. • It is the responsibility of the Partner to ensure that the Resort has the correct email address for Inventory Availability Reports to be sent to. • All reservations, amendments and cancellations must be reported to the Resort within twenty-four (24) hours by e-mail to Reservations@oneandonlylesaintgeran.com • Please refer to your Kerzner Net Rate Partner Agreement for additional terms which may be applicable for Free Sale. 				

Signature of Contracting Partner _____

Alessandra Grant

Date 5 March 2024

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MEAL PLANS AND SUPPLEMENTS				
	Half-Board Dinner Supplement	Hotel Anniversary - Gala Dinner Supplement - <u>Optional</u> (Sat 26 Oct 2024)	Christmas Dinner Compulsory Supplement (Tuesday 24 Dec 2024)	New Year's Eve Dinner Compulsory Supplement (Tuesday 31 Dec 2024)
Per adult (12 years old & above) per day	\$ 115	\$ 220	\$ 365	\$ 640
Per child (4 - 11.99 years old) per day	\$ 60	\$ 110	\$ 185	\$ 320
Per infant (0 - 3.99 years old) per day	Free of charge	Free of charge	Free of charge	Free of charge
HALF BOARD – ALL SEASONALITY				
LA TERRASSE	Inclusive			
PRIME / TAPASAKE	Food Credit of \$ 115 per adult/day, excluding beverages Food Credit of \$ 60 per child/day, excluding beverages			
TERMS AND CONDITIONS				
<ul style="list-style-type: none"> • Complimentary upgrade to Half Board is offered as from 12th May 2024 – 30th September 2024. • The Half Board supplement should be booked for the <u>duration of the whole stay</u>. • Meal Plan supplements are Net, Non-commissionable. Tactical offers should not be applied on Meal Plan supplements. • All Meal Plan supplements are excluding beverages. • Half-Board dinner supplement is not applicable with compulsory Gala dinner surcharge (24th Christmas Dinner and 31st December New Year's Dinner). • Half-Board is not applicable to In-room Dining and Special Events. • Please note the following Dress Policy in our various outlets. <ul style="list-style-type: none"> ○ La Terrasse – Smart Casual dress code is recommended for your comfort. No swimwear allowed. Age Policy: All ages are welcome. ○ Prime – Smart Elegant dress code is recommended for your comfort. Gentlemen are requested to wear long trousers, minimum of shirts with collar and closed shoes. Age Policy: 2 years and above. Parents with infants under 2 years are required to come for dinner at 18h30. ○ Tapasake – Smart casual dress code is recommended for your comfort. Minimum of tailored shorts, shirts, closed shoes. Age Policy: 2 years and above. Parents with infants under 2 years are required to come for dinner at 18h30. ○ La Pointe (Lunch) – Resort Casual (no swim wear). ○ Le Badamier (Lunch) – Resort Casual (no swim wear). ○ L'Artisian (Lunch) – Resort Casual (no swim wear). 				

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CANCELLATION & DEPOSIT POLICY – VILLA ONE			
High - 1 09 Jan 2024 – 22 Mar 2024 14 Apr 2024 – 11 May 2024 01 Oct 2024 – 18 Oct 2024 01 Dec 2024 – 20 Dec 2024	High – 2 23 Mar 2024 – 13 Apr 2024 19 Oct 2024 – 30 Nov 2024	(Low / Shoulder) 12 May 2024 – 30 Sept 2024	(Festive) 21 Dec 2024 – 08 Jan 2025
<ul style="list-style-type: none"> • If booked more than 60 days before arrival, 50% non-refundable down-payment is required at the time of confirmation and the remaining 50%, 60 days before arrival. • If booked within 60 days before arrival, 100% non-refundable down-payment is required at the time of confirmation. • If cancelled more than 60 days before arrival, 50% of booked room will be charged. If cancelled within 60 days before arrival, 100% of booked room will be charged. 	<ul style="list-style-type: none"> • If booked more than 30 days before arrival, 50% down-payment is required and the remaining 50% at 30 days before arrival. • If booked within 30 days before arrival, 100% down-payment is required. • If cancelled more than 30 days before arrival, 50% of booked room will be charged. • If cancelled within 30 days before arrival, 100% of booked room will be charged. 	<ul style="list-style-type: none"> • If booked before 30 September 2024, 50% non-refundable down-payment is required and the remaining 50% by 01 October 2024. • If booked after 30 September 2024, 100% non-refundable down-payment is required. • If cancelled before 30 September 2024, 50% of booked room will be charged. • If cancelled after 30 September 2024, 100% of booked room will be charged. 	

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CONTRACT PRE-PAYMENT 2024-2025 PAYMENT POLICY

- **High-1, Shoulder & Low Season:** Payments must be settled 30 days prior to arrival.
- **High-2:** One Night deposit is required at time of confirmation to guarantee the reservation and remaining balance must be settled 30 days prior to arrival.
- **Festive:** 50% payment of booked services must be settled upon booking confirmation and the remaining 50% must be settled by 30th September 2024.

GENERAL TERMS & CONDITIONS

- A fee equivalent to 100% per night including taxes for early departures applies. In the event of a no-show (i.e., if you neither use nor cancel your reservation), a fee equivalent to the value of the entire stay will be incurred. Early departures or cancellations due to inclement weather are fully chargeable. In case of a shortened length of stay, or any changes that will reduce the total amount, the above cancellation policy will apply for the cancelled nights.
- One&Only Le Saint Geran reserves the right not to provide exemptions from its cancellation policy for medical or personal matters, inclement weather, or other circumstances.
- The partner should recommend the client to purchase an adequate travel insurance prior to confirmation and acceptance of terms, conditions, and cancellation policy.
- **Cancellation procedure:** The partner will receive a cancellation number via email confirming the cancellation of the booking. If the partner do not receive a cancellation number or an email, please contact us at Reservations@OneandOnlyLeSaintGeran.com and request a cancellation number. Without a cancellation number no booking is being considered as cancelled. The resort will not take any responsibility for any associated charges thereof.

BANK DETAILS

Account Name	One & Only Le Saint Géran Ltd	Bank Name	SBM Bank Mauritius LTD
Account No	50300000076032	Address	SBM Tower, 1 Queen Elizabeth II Avenue,
SWIFT Code	STCBMUMU		Port Louis Mauritius
IBAN	MU41STCB1170000000076032000USD	Telephone	+230 202 1111

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COMPLIMENTARY SERVICES/FACILITIES	SERVICES/FACILITIES AT A SURCHARGE
<ul style="list-style-type: none"> • Kids Club at Club One – KidsOnly Club for children aged 3-12 years (kids below 3-year-old must be accompanied by parents or babysitter). Open daily from 10h00 to 22h00. • Teens Club at Club One – One Tribe Club for teenagers (13-17 years). Open daily from 10h00 to 22h00 with Ping pong table, Play Stations (PS4 & VR), 5 aside Soccer, Beach Volley, Fitness Classes, Tennis & Padel Initiation, Basketball and 9 Holes Mini Golf. • Fitness Centre at Club One – Fully equipped gym and complimentary group classes; Yoga, Mat-Based Pilates, Boxing Initiation, 5 km Run, Group Cycling, Core Training, Stretch & Release, Aqua Fitness, Outdoor fitness, Open daily 07h00 – 20h00. • Water sports – Hobbie cats, Hobbie cats eclipse, Laser board, kayaks, pedalos, windsurfing, snorkelling trips, water ski, glass bottom boat, stand-up paddle. Open daily. • Land sports – Tennis, padel, football, beach volleyball, badminton, petanque, mini- golf, mountain bike (for Adults & Kids) • Le Carre – Light-filled comfortable lounge with the following facilities: computers, internet, Library, Concierge, elegantly designed changing rooms and shower rooms for early arrival and late departure. • For guests staying in Villa One – 24-hour villa service with private butlers and private chef, reserved Pool Cabana at La Pointe, Golf cart at guest disposal, guaranteed reservation in all restaurants. • Espresso machine, selection of tea and turndown amenities. • Complimentary High-Speed Wi-Fi access throughout the resort. • Complimentary soft drinks for Suites/Villa. • Baby cot with child-size bedding, bathrobes, and welcome infant amenities. • The One&Only Spa premises are reserved for adults only. • Host Service for All Rooms / Suites and Villa One. 	<ul style="list-style-type: none"> • Pool Cabanas - Experience the ultimate outdoor luxury leisure at La Pointe, with private pool cabanas and service, a minimum spend is applicable. • Health & Beauty Spa: One&Only Spa, Pedicure / Manicure by Bastien Gonzalez. • Hair Dressing Salon Open daily. • Personal Trainer: One to one lesson with personal coach. • Specialized Small Group Class: TRX® training, Yoga, Pilates, Group cycling, Boxing and My Equilibria Training. • Youth Fitness: Swimming and boxing training. • Motorized water sports: Parasailing, banana rides, fun tubes, flying fish, sofa tube • Baby-sitting: To be booked 24hrs in advance. • Tennis / Padel Lessons: Available at our Tennis Academy. • Scuba Diving: with PADI certified dive masters. • Kite surfing: Lessons available for beginners and professionals. • Deep Sea Fishing available • Excursions, catamaran trips and any cruises • Wedding services (please refer to our wedding packages) • Retail outlets – Available in our outlets Ready to wear, beach wear, sportswear’s, Exclusive collection. • Preferred Golf package are available at the nearby golf-courses, which are bookable via our concierge team (LsgConcierge@oneandonlylesaintgeran.com)

These Net Tour Operator rates, terms and conditions are valid for 30 days from the date of this issuance and is required to be electronically signed on each page and submitted accordingly. Alternatively, a signed copy must be scanned and returned via email within 30 days.

A manually or electronically signed copy of the Agreement delivered by email, facsimile or other electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of the Agreement.

Signature of Contracting Partner _____

Alessandra Grand

Date 5 March 2024