



LIMOUSINE & CHAUFFEUR 2024

In light of the Olympic and Paralympic Games, we will be implementing a temporary, exceptional price increase of 50% in France from July 12th to September 22nd.



Mercedes-Benz



E Class
3 pax



V Class
6 pax



S Class
3 pax



Sprinter
19 pax

Transfer CDG/ORY/Versailles - Paris	190€	200€	250€	550€
Transfer Paris - Paris	150€	160€	190€	400€
Transfer CDG/ORY - Disneyland	270€	280€	350€	680€
France/Europe/Worldwide	On request	On request	On request	On request
Disposal: price per hour (minimum 4h)	110€	120€	150€	250€
Extra Kilometer	3,5€	4€	5€	7€



YOUR **WORLDWIDE**
AIRPORT VIP SERVICE

TERMS & CONDITIONS

● Booking policies

In the event of the customer's absence at the time of transfer and without any communication from the customer within the specified timeframes, the transfer will be fully charged:

Upon Arrival, Free waiting time of 60 minutes at Paris Train Station and Airport (public flight) – The customer must have previously informed WELL'COM AIR of the train or flight number for tracking delays and organization;

Upon Departure, Free waiting time of 15 minutes from the pick-up time at the pick-up location.
Over this Free waiting time upon arrival or departure, we are subject to charge at least 1 hour hire rate.

Once the waiting period has elapsed, the driver will attempt to contact the customer using their mobile phone number. If the driver successfully reaches the customer, and the customer agrees to pay an additional fee, the driver will wait on-site until the customer arrives; otherwise, the driver will leave the location, and the service will be fully charged.

To ensure the best care for the customer, it is essential to provide all reservation information (train/flight number, full name of the referring customer, number of passengers, number of luggage pieces, date and time, and the referring customer's mobile phone number) and to remain at the meeting point until the driver arrives and/or contacts the customer.

If the customer provides false or missing booking information (including additional or oversized luggage, incorrect or incomplete phone number, or no mobile phone number) at the time of booking, no refund will be granted.

The driver has many reservations scheduled for the day and cannot wait beyond the indicated free waiting time, which is why WELL'COM AIR cannot guarantee a refund of the service if the customer is not at the meeting point at the agreed time, uses alternative transportation, or has not provided a customer phone number.

The driver's phone number can be provided to the customer if requested via email or phone less than 24 hours before the scheduled departure.

In the event that a customer who has booked and/or paid for a service does not show up at the location and times indicated by themselves, resulting in the carrier being unable to provide the service, WELL'COM AIR shall not be held responsible, and no refund or compensation shall be due, and/or the full service will be owed.

WELL'COM AIR reserves the right to refuse a ride if one or more of the transported persons are intoxicated, under the influence of drugs, or if their disruptive and/or violent behavior may jeopardize the safety of the transported persons and/or the driver.

● Amendment policies

Any changes to a booking made by the customer must be communicated via email to WELL'COM AIR at least 48 hours prior to the date and time of the service. In all cases, changes can only be made subject to availability. If the alternatives proposed by WELL'COM AIR are rejected by the customer, the customer will have the choice to either maintain the original reservation or cancel it according to the conditions below.

● Cancellation policies

In the event of a cancellation by the customer, WELL'COM AIR will retain a cancellation fee based on the total VAT-inclusive amount.

Cancellations must be made via email.

In the case of customer withdrawal outside of Events in France:

All cancellations must reach us no later than 72 hours before the start of the service; it is your duty to promptly inform WELL'COM AIR

Worldwide in case of any issues.

For airport, train station, and city transfers:

48 hours: no fees

Between 48 hours and 24 hours: 50% retained

< 24 hours: 100% retained

For Transfers > 100km & Disposals:

72 hours: no fees

Between 72 hours and 48 hours: 50% retained

< 48 hours: 100% retained

For any emergency:
Please contact our 24/7 hotline: +33 1 39 93 91 14



WELL'COM GROUP
17 Rue du Colisée, 75008 Paris - France
Intra-Community VAT: FR39 530839687



info@wellcomairservices.com



www.wellcomairservices.com

