

**2023-2025 CONTRACTED NET RATE SCHEDULE**  
**Applicable to All Markets excluding GCC & Middle East**  
**Valid from 15 October 2023 to 7 January 2025**

Season	Start Date	End Date	Cxl Policy (days)	The Palace								Arabian Court					Residence & Spa				Extra Adult per night 12+ yrs	Extra Child per night 4-11.99 yrs	Half Board (HB)		
				Palace Superior Deluxe Room	Palace Gold Club Room	Palace One Bedroom Executive Suite	Palace One Bedroom Gold Club Suite	Palace Two Bedroom Executive Suite	Palace Two Bedroom Gold Club Suite	Palace Two Bedroom Royal Suite	Arabian Court Deluxe Room	Arabian Court Two Deluxe Rooms Family	Arabian Court One Bedroom Executive Suite	Arabian Court Two Bedroom Executive Suite	Arabian Court One Bedroom Prince Suite	Residence Prestige Room	Residence Junior Suite	Residence Executive Suite	Residence Garden Beach Villa	HB Supplement per night per Adult 12+ yrs			HB Supplement per night per Child 4-11 yrs	HB Supplement per night per Child 0-3 yrs	
				Bed and Breakfast Contracted Rates																					
High	15-Oct-23	18-Oct-23	21	3,100	3,700	5,700	6,700	7,900	9,300	30,000	3,200	6,400	6,800	9,400	9,200	4,400	6,270	8,800	40,000	350	175	300	150	0	
Peak	19-Oct-23	6-Nov-23	21	4,500	5,170	9,140	10,570	12,070	14,070	40,000	4,700	9,870	10,970	14,270	13,120	6,080	9,070	11,800	55,000	350	175	300	150	0	
High	7-Nov-23	25-Nov-23	21	3,630	4,220	7,200	8,000	9,500	11,000	35,000	3,800	7,600	8,620	12,170	10,170	5,100	7,200	9,800	50,000	350	175	300	150	0	
High	26-Nov-23	3-Dec-23	21	3,100	3,700	5,700	6,700	7,900	9,300	30,000	3,200	6,400	6,800	9,400	9,200	4,400	6,270	8,800	50,000	350	175	300	150	0	
Shoulder	4-Dec-23	15-Dec-23	7	2,100	2,600	4,070	5,070	5,670	7,010	20,000	2,230	4,240	5,200	6,700	6,500	3,180	4,700	5,400	30,000	350	175	300	150	0	
High	16-Dec-23	22-Dec-23	21	3,100	3,700	5,700	6,700	7,900	9,300	30,000	3,200	6,400	6,800	9,400	9,200	4,400	6,270	8,800	40,000	350	175	300	150	0	
Festive	23-Dec-23	7-Jan-24	45	5,100	5,900	9,700	11,000	14,000	16,600	30,000	5,100	10,200	11,750	16,850	14,100	6,700	10,000	12,750	60,000	350	175	300	150	0	
High	8-Jan-24	22-Jan-24	21	3,630	4,220	7,200	8,000	9,500	11,000	35,000	3,800	7,600	8,620	12,170	10,170	5,100	7,200	9,800	50,000	350	175	300	150	0	
High	23-Jan-24	9-Feb-24	21	3,100	3,700	5,700	6,700	7,900	9,300	30,000	3,200	6,400	6,800	9,400	9,200	4,400	6,270	8,800	40,000	350	175	300	150	0	
High	10-Feb-24	22-Mar-24	21	3,630	4,220	7,200	8,000	9,500	11,000	35,000	3,800	7,600	8,620	12,170	10,170	5,100	7,200	9,800	50,000	350	175	300	150	0	
Peak	23-Mar-24	13-Apr-24	21	4,500	5,170	9,140	10,570	12,070	14,070	40,000	4,700	9,870	10,970	14,270	13,120	6,080	9,070	11,800	55,000	350	175	300	150	0	
High	14-Apr-24	26-Apr-24	21	3,630	4,220	7,200	8,000	9,500	11,000	35,000	3,800	7,600	8,620	12,170	10,170	5,100	7,200	9,800	50,000	350	175	300	150	0	
Peak	27-Apr-24	11-May-24	21	4,500	5,170	9,140	10,570	12,070	14,070	40,000	4,700	9,870	10,970	14,270	13,120	6,080	9,070	11,800	55,000	350	175	300	150	0	
Shoulder	12-May-24	1-Jun-24	7	2,100	2,600	4,070	5,070	5,670	7,010	20,000	2,230	4,240	5,200	6,700	6,500	3,180	4,700	5,400	30,000	350	175	300	150	0	
Low	2-Jun-24	13-Sep-24	7	1,800	2,300	3,400	4,100	4,750	5,850	20,000	1,900	3,610	4,200	5,800	5,600	2,800	3,750	4,900	30,000	350	175	300	150	0	
Shoulder	14-Sep-24	27-Sep-24	7	2,100	2,600	4,070	5,070	5,670	7,010	20,000	2,230	4,240	5,200	6,700	6,500	3,180	4,700	5,400	30,000	350	175	300	150	0	
High	28-Sep-24	11-Oct-24	21	3,100	3,700	5,700	6,700	7,900	9,300	30,000	3,200	6,400	6,800	9,400	9,200	4,400	6,270	8,800	40,000	350	175	300	150	0	
High	12-Oct-24	18-Oct-24	21	3,630	4,220	7,200	8,000	9,500	11,000	35,000	3,800	7,600	8,620	12,170	10,170	5,100	7,200	9,800	50,000	350	175	300	150	0	
Peak	19-Oct-24	8-Nov-24	21	4,500	5,170	9,140	10,570	12,070	14,070	40,000	4,700	9,870	10,970	14,270	13,120	6,080	9,070	11,800	55,000	350	175	300	150	0	
High	9-Nov-24	3-Dec-24	21	3,630	4,220	7,200	8,000	9,500	11,000	35,000	3,800	7,600	8,620	12,170	10,170	5,100	7,200	9,800	50,000	350	175	300	150	0	
Shoulder	4-Dec-24	13-Dec-24	7	2,100	2,600	4,070	5,070	5,670	7,010	20,000	2,230	4,240	5,200	6,700	6,500	3,180	4,700	5,400	30,000	350	175	300	150	0	
High	14-Dec-24	22-Dec-24	21	3,100	3,700	5,700	6,700	7,900	9,300	30,000	3,200	6,400	6,800	9,400	9,200	4,400	6,270	8,800	40,000	350	175	300	150	0	
Festive	23-Dec-24	7-Jan-25	45	5,300	6,100	9,900	11,200	14,200	16,800	45,000	5,500	11,550	12,150	17,250	14,500	6,700	10,000	12,750	60,000	350	175	300	150	0	

**2023-2025 CONTRACTED NET RATE SCHEDULE**  
**Applicable to All Markets excluding GCC & Middle East**  
**Valid from 15 October 2023 to 7 January 2025**

**RATE TERMS AND CONDITIONS**

- Rates are per room per night, quoted in Arab Emirates Dirham (AED), and are non-commissionable.
- Rates are inclusive of restaurant breakfast, 7% Dubai Municipality Fees, 10% Service Charge, and 5% Value Added Tax (VAT). Service Charge is subject to change. The resort reserves the right to amend taxes and fees in accordance with increases imposed by the UAE government, without prior notice.
- Rates are exclusive of the AED 20 Tourism Dirham Fee which is calculated on a per room per night basis and payable by the guest upon check-out. The Tourism Dirham Fee applies for all stays including but not limited to commercial, complimentary, promotional, upgrades, and short stays, but excludes late check-out.
- Rates are inclusive of daily access to "Atlantis Aquaventure Waterpark".
- Rates must be packaged with at least 2 other components i.e., ground operator and airline.
- Rates are valid for FIT (individual) bookings up to 9 rooms per booking in The Palace and Arabian Court, and a maximum of 5 rooms per booking in Residence & Spa. Rates for group, conference, incentive, or event business are available upon request.
- Please refer to your signed evergreen Kerzner Net Rate Partner Agreement for full and complete terms and conditions.
- One&Only Royal Mirage reserves the right to modify or withdraw these rates at any time during the term of the agreement upon notice to the Contracting Partner. One&Only Royal Mirage may terminate this agreement on 30 days' written notice to the Contracting Partner. This agreement shall be governed by the laws of Dubai and the applicable Federal laws of the United Arab Emirates and in the event of dispute, the courts of Dubai shall have exclusive jurisdiction.

**GENERAL POLICIES & INFORMATION**

**CHECK-IN/CHECK-OUT**

Check-in time for all guests is 15.00hrs (3 pm) local time and check-out time is 12.00hrs (12 noon) local time. For guaranteed earlier access to guest rooms, 100% of the contracted rate will be charged for the night prior, subject to availability. Late check-out until 18.00hrs (6 pm) will be charged at 50% of the contracted rate and 100% charges for late check-out after 18.00hrs (6 pm) onwards, subject to availability. Flight details or estimated arrival time of the guest must be given at the time of booking.

**CHILD POLICY**

Infants 0-3.99 years of age inclusive, stay and dine when sharing the room with adult(s) on a bed and breakfast basis.  
Children 4-11.99 years of age inclusive, stay and dine when sharing the room with adult(s) on a bed and breakfast basis.  
Children 12 years of age and above are subject to supplement charges when sharing the room with adult(s) on a bed and breakfast basis.

**CREDIT CARD SURCHARGE**

All rates listed are for payments by cash or bank transfer. A surcharge of 3% will apply for credit card payments. Credit card surcharges are subject to change.

**RESERVATIONS**

Please direct all reservations, amendments, and cancellations to +971 4 399 9999 and email to [reservations@oneandonlyroyalmirage.ae](mailto:reservations@oneandonlyroyalmirage.ae). The Reservation Office is open from Monday to Sunday, 08.00hrs (8 am) to 24.00hrs (12 am) local time.

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<b>THE PALACE ACCOMMODATION CONFIGURATION</b>						
Room Category	Size (sqm)	Free Sale/On Request	Room Rate Occupancy	Maximum Occupancy	Bedding	Interconnecting Room Possibility
Palace Superior Deluxe Room	45sqm + 6sqm balcony	Free Sale	2 adults	2 adults + 1 child up to 11.99 yrs old or 3 adults with supplement charge	1 King Bed or 2 Twin Beds	Palace Superior Deluxe Room
Palace Gold Club Room	45sqm + 6sqm balcony	Free Sale	2 adults	2 adults + 1 child up to 11.99 yrs old or 3 adults with supplement charge	1 King Bed or 2 Twin Beds	Palace Gold Club Room
Palace One Bedroom Executive Suite	100sqm + 12sqm balcony	Free Sale	2 adults	2 adults + 1 child up to 11.99 yrs old or 3 adults with supplement charge	1 King Bed	Palace Superior Deluxe Room
Palace One Bedroom Gold Club Suite	100sqm + 12sqm balcony	Free Sale	2 adults	2 adults + 1 child up to 11.99 yrs old or 3 adults with supplement charge	1 King Bed	Palace Gold Club Room
Palace Two Bedroom Executive Suite	145sqm + 18sqm balcony	Free Sale	4 adults	4 adults + 1 child up to 11.99 yrs old	1 King Bed, 2 Twin Beds	Not applicable
Palace Two Bedroom Gold Club Suite	145sqm + 18sqm balcony	Free Sale	4 adults	4 adults + 1 child up to 11.99 yrs old	1 King Bed, 2 Twin Beds	Not applicable
Palace Two Bedroom Royal Suite	325sqm + 41sqm balcony	On Request	4 adults	4 adults + 1 child up to 11.99 yrs old	1 King Bed, 2 Twin Beds	Palace Gold Club Room
<b>ARABIAN COURT ACCOMMODATION CONFIGURATION</b>						
Room Category	Size (sqm)	Free Sale/On Request	Room Rate Occupancy	Maximum Occupancy	Bedding	Interconnecting Room Possibility
Arabian Court Deluxe Room	50sqm + 6sqm balcony	Free Sale	2 adults	2 adults + 2 children up to 11.99 yrs old or 3 adults with supplement charge + 1 child up to 11.99 yrs old	1 King Bed	Arabian Court Deluxe Room
Arabian Court Two Deluxe Rooms Family	100sqm + 12sqm balcony	Free Sale	4 adults	4 adults + 4 children up to 11.99 yrs old	1 King Bed, 2 Twin Beds	Not applicable
Arabian Court One Bedroom Executive Suite	125sqm + 14sqm balcony	Free Sale	2 adults	2 adults + 2 children up to 11.99 yrs old or 3 adults with supplement charge + 1 child up to 11.99 yrs old	1 King Bed	Arabian Court Deluxe Room
Arabian Court Two Bedroom Executive Suite	150sqm + 20sqm balcony	Free Sale	4 adults	4 adults + 1 child up to 11.99 yrs old	1 King Bed, 2 Twin Beds	Not applicable
Arabian Court Prince Suite	145sqm + 60sqm balcony	On Request	2 adults	2 adults + 2 children up to 11.99 yrs old or 3 adults with supplement charge + 1 child up to 11.99 yrs old	1 King Bed	Arabian Court Deluxe Room
<b>RESIDENCE &amp; SPA ACCOMMODATION CONFIGURATION</b>						
Room Category	Size (sqm)	Free Sale / On Request	Room Rate Occupancy	Maximum Occupancy	Bedding	Interconnecting Room Possibility
Residence Prestige Room	58sqm + 8sqm balcony	Free Sale	2 adults	2 adults	1 King Bed or 2 Twin Beds	Residence Junior Suite
Residence Junior Suite	85sqm + 13sqm balcony	Free Sale	2 adults	2 adults	1 King Bed	Residence Prestige Room
Residence Executive Suite	118sqm + 11sqm balcony	Free Sale	2 adults	2 adults	1 King Bed	Residence Junior Suite
Residence Beach Garden Villa	300 sqm	On Request	4 adults	4 adults	2 King Beds	Not applicable

CONTRACTED RATES ISSUED 13 October 2023

Signature of NUBA *dessejda Grand*

Date 25 October 2023

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**GUEST BENEFITS**

**THE PALACE**

All guests booking the Palace Gold Club Room, Palace One Bedroom Club Suite, or Palace Two Bedroom Club Suite, enjoy the following benefits:

- Choice of light continental breakfast or full buffet breakfast in the restaurant
- Complimentary tea, coffee, juices, and soft drinks throughout the day
- Daily afternoon tea
- Evening drinks from 18.00hrs (6pm) to 20.00hrs (8pm)
- Access to a private entrance and elevator

All Suite guests staying at The Palace have access to a host throughout the stay.

**ARABIAN COURT**

All rooms at the Arabian Court can accommodate 2 adults and 2 children up to 11.99 years old with one extra bed.

The Arabian Court Two Deluxe Rooms Family has guaranteed interconnecting rooms.

All Suite guests staying at the Arabian Court have access to a host throughout the stay.

All Suite guests staying at the Arabian Court have a dedicated cabana/gazebo by the pool or by the beach.

**RESIDENCE & SPA**

All guests staying at the Residence & Spa enjoy the following benefits:

- One complimentary 60-mins spa treatment per person per stay which can be availed at the One&Only Spa. Appointments are subject to availability.
- Daily afternoon tea in the Residence Library.
- A dedicated host throughout the stay.
- Dedicated cabana/gazebo per suite by the pool or by the beach.

All guests staying at One&Only Royal Mirage who have a spa treatment or restaurant reservation at One&Only The Palm have access to a complimentary boat transfer that departs from The Jetty, One&Only Royal Mirage. Subject to availability and weather conditions.

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**CANCELLATION AND AMENDMENT POLICIES**

**LOW/SHOULDER SEASON**, Cancellations made within 7 days prior to arrival, 100% charge of total booking.  
**HIGH/PEAK SEASON**, Cancellations made within 21 days prior to arrival, 100% charge of total booking.  
**FESTIVE SEASON**, Cancellations made within 45 days prior to arrival, 100% charge of total booking.  
**NO SHOW**, 100% charge of total booking, applicable for all seasons.  
**EARLY DEPARTURE**, 100% charge of total booking. In case of pre-payment, the amount will be non-refundable.  
**NAME CHANGE REQUEST**, All requests will be treated as cancellations and rebooked based on prevailing rates and availability.  
**DATE CHANGE REQUEST**, All requests will be made based on prevailing rates and availability.  
**REINSTATEMENT REQUEST**, All requests will be treated as a new booking based on prevailing rates and availability.

**BEACH GARDEN VILLA TERMS AND CONDITIONS**

**LOW/SHOULDER SEASON**

A 1-night deposit is required upon reservation and the remaining balance must be paid 30 days prior to arrival. Should the reservation be made within 21 days of arrival, full payment is required upon reservation. Cancellations made 21 days or less prior to arrival, 100% charge of total booking.

**HIGH/PEAK SEASON**, A 10% deposit is required upon reservation and the remaining balance must be paid 30 days prior to arrival. Should the reservation be made within 30 days of arrival, full payment is required upon reservation. Cancellations made 30 days or less prior to arrival, 100% charge of total booking.

**FESTIVE SEASON 2024**, All bookings during the Festive season are subject to a minimum length of stay of 7 nights. A 20% deposit is required upon reservation and the remaining balance must be paid 45 days prior to arrival. Should the reservation be made within 45 days of arrival, full payment is required upon reservation. Cancellations made 45 days or less prior to arrival, 100% charge of total booking.

**FESTIVE TERMS & CONDITIONS**

**FESTIVE SUPPLEMENT**

Festive supplement applies for all guests staying over 31<sup>st</sup> December:

- AED 3,000 per person per Adult, 12 years of age and above
- AED 500 per person per Child, 4-11.99 years of age inclusive
- Complimentary for children 0-3.99 years of age inclusive

**MINIMUM LENGTH OF STAY**

All bookings during the Festive season are subject to a minimum length of stay of 7 nights.

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**HALF BOARD TERMS AND CONDITIONS**

- Guests on Half Board are entitled to breakfast and evening meals during their stay.
- Half Board includes a buffet breakfast at Olives or The Rotisserie.
- Half Board evening meals are available at the following participating restaurants:
  1. Olives, The Palace (buffet dinner)
  2. Tagine, The Palace (half-board menu)
  3. Beach Bar & Grill, The Palace (half-board menu)
  4. The Rotisserie, Arabian Court (buffet dinner)
  5. Eauzone, Arabian Court (half-board menu)
- The above-participating restaurants have a half-board menu for half-board guests, apart from the buffet restaurants, Olives and The Rotisserie.
- Guests on Half Board will receive a 25% discount on the food bill during dinner at Drift, Celebrities and Tresind restaurants at One&Only Royal Mirage, and a 25% discount on the food bill during dinner at One&Only The Palm restaurants.
- Half Board is inclusive of food only. Beverages will be charged on consumption.
- Half Board must be booked for the entire stay and identified on the guest voucher or itinerary.
- Half Board must be booked for all guests staying in the same room.
- No credit is given if the Half Board benefit is not consumed.
- Pre-booking of the restaurants for dinner is required.
- Half Board does not apply for special events in the restaurants and the Festive New Year's Eve Gala Dinner.

**BANK DETAILS**

ACCOUNT NAME	Royal Mirage Hotel	BANK NAME	Emirates NBD
ACCOUNT NO	1011040931901		Main Branch
SWIFT CODE	EBILAEAD	ADDRESS	P.O. Box 2923
BRANCH NUMBER	009714 225 62 56		Dubai U.A.E.

These Contracted Net Rates, Terms and Conditions are valid for 30 days from the date of issue and are required to be electronically signed on each page and submitted accordingly. Alternatively, a signed copy must be scanned and returned via email within 30 days. A manually or electronically signed copy of the Agreement delivered by email or other electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of the Agreement.