



ROCCO FORTE
KNIGHTS



HOW TO BOOK

Rocco Forte Knights benefits apply only to direct bookings with our hotels. Rocco Forte Knights amenities are available on all packages and promotions excluding Advance Purchase Rates or packages with prepay/non-refundable requirements.

UPDATE: AS OF FEBRUARY 8TH 2023, ROCCO FORTE KNIGHTS AMENITIES AND INCREASED COMMISSION WILL ONLY APPLY TO RESERVATIONS BOOKED ON ROCCO FORTE KNIGHTS RATES!

Please find below the best ways to book Rocco Forte Hotels to receive your preferred partner benefits:

Eligible Rates:

There are four types of rates loaded for the Rocco Forte Knights programme. These rates are pre-loaded with the Rocco Forte Knights amenities and enhanced commission settings:

- Rocco Forte Knights (fundamental flexible rates, all including breakfast)
- Rocco Forte Knights Promotions (local hotel offers or exclusive offers for Rocco Forte Knights)
- Rocco Forte Knights Forte Escapes (seasonal room and suite promotions running across the Rocco Forte Hotel brand)
- Rocco Forte Knights - In Love with... (discounted promotions running throughout the Italian hotels, based on sharing the love for the respective cities)

GDS:

- Rates for the Rocco Forte Knights programme are loaded on to all the GDS systems
- The rate access code is RQ5 (the rate category on Sabre is N)
- To view the Rocco Forte Knights rates on the GDS, your agency PCC must be loaded to the viewership tables
- If your agency has not been set up with access via the GDS, please send a list of your IATA, PCC code(s) and the applicable GDS system to vbrito@roccofortehotels.com so we can give you access to the rates.



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WEBSITE:

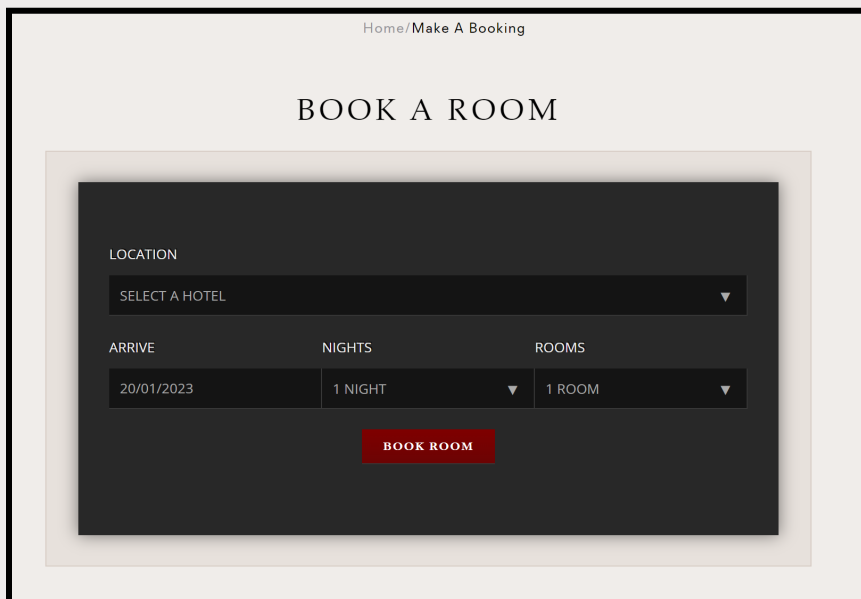
Rates for the Rocco Forte Knights programme can be accessed online in two different ways, either through the Rocco Forte Knights dedicated website www.roccoforteknights.com or through the main hotel website www.roccofortehotels.com

To make a booking from the **Rocco Forte Knights** website:

- Log in
- Click the red BOOK button at the top right corner of the website



- Fill out the fields (Select A Hotel; Arrival Date; # of nights; # of rooms)
- Click the BOOK ROOM button on our “Make A Booking” page.



This will take you through to the availability page on the Rocco Forte Hotels booking engine.

NOTE: Your IATA does not pull through from your profile to the booking Engine.



ROCCO FORTE
KNIGHTS

Once you are on the Rocco Forte Hotels booking platform, please use the following steps to ensure your Rocco Forte Knights rates display correctly, and that the booking you make gets placed on your agency profile:

1. Enter the number of GUESTS (add all adults and children with ages)
2. Check ARRIVAL & DEPARTURE dates
3. Expand "Optional Fields" by clicking on the arrow
4. Enter PROMO CODE **RQ5** in CORPORATE / PROMOTION CODE field to access your Rocco Forte Knights rates
5. Enter IATA in IATA/TIDS/ABTA field
6. Click APPLY

BROWN'S HOTEL

FIND RESERVATIONS 44-2

Guests
2 Adults, 0 Children

Arrival
Fri, Jan 20, 2023

Departure
Tue, Jan 24, 2023

[Optional Fields ^](#)

Corporate / Promotion Code ▼ Enter Code

IATA / TIDS / ABTA

Cancel APPLY

7. Review and select rates and complete the booking:

Your requested rates are applied to the following rooms.
Prices shown include promotional rates.

View Results By Rooms Sort By Recommended Show Filters

Executive Room
Sleeps 2 | 1 King | 28 to 30 m²
• 1 King bed (which can be twinned)
• up to 30 sq m / 323 sq ft
• Complimentary High Speed WiFi
[More about this room](#)

Rocco Forte Knights - Forte Escapes £812 Per Night Including VAT **BOOK NOW**

Stay for xxxx nights and save xx%. Rate stated already includes the discount. Guest will receive the Rocco Forte Knights programme benefits which include:

Rocco Forte Knights £955 Per Night Including VAT **BOOK NOW**

Guest will receive the Rocco Forte Knights programme benefits which include:

Your Stay
Check-in After 3:00 PM Check-out Before 12:00 PM
Wed, Feb 1, 2023 - Fri, Feb 3, 2023
2 Adults
Total: £0

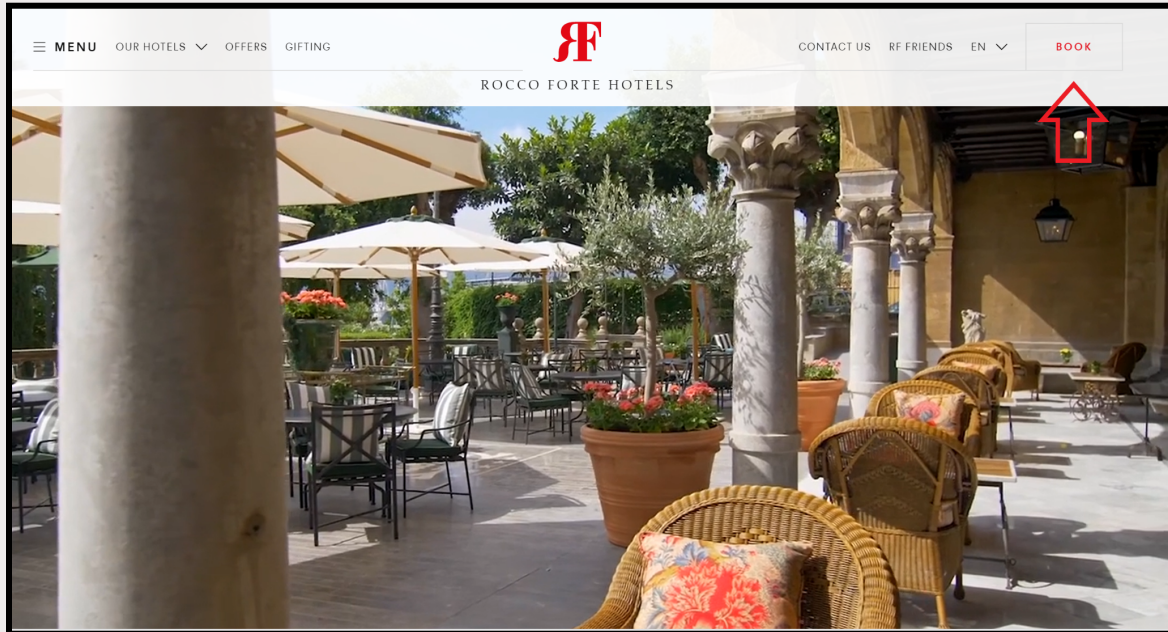
Become a Rocco Forte Friend
Make your stay extra special

- Guaranteed late check-out and early check-in where possible
- Complimentary high-speed WiFi
- 15% off drinking and dining experiences
- 15% off selected wellness experiences
- Bespoke Cultural experiences and offers

JOIN NOW

To make a booking from the **Rocco Forte Hotels** website:

- Click the BOOK button at the top right side of our website



- Fill out the fields (Find your destination; Check in - Check out dates; # of Rooms; # of guests & age of children if applicable)
- Expand ADDITIONAL INFO
- Enter PROMO CODE **RQ5** in CORPORATE / PROMOTION CODE field to access your Rocco Forte Knights rates
- Enter IATA in IATA/TIDS/ABTA field
- Click PROCEED



This will take you through to the availability page on the Rocco Forte Hotels booking engine.



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KNIGHTS

Once you are on the Rocco Forte Hotels booking platform, please use the following steps to ensure your Rocco Forte Knights rates display correctly, and that the booking you make gets placed on your agency profile:

1. Check all information is correct under Guests (add all adults and children with ages) and Arrival & Departure dates
2. Expand "Optional Fields"
3. Check that PROMO CODE **RQ5** was applied and IATA is in IATA/TIDS/ABTA field
4. Click APPLY

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[Optional Fields ^](#)

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VIP RESERVATIONS (The Americas):

Vivian Brito, VIP Reservations Agent

Phone: 1-866-660-9122

E-mail: vbrito@roccofortehotels.com

Hours: Monday - Friday from 9:00 AM - 5:00 PM ET

As your dedicated Rocco Forte Knights VIP Agent, Vivian can fulfill all your reservations needs, including advising you on the latest offers and rates, booking connecting rooms and recording VIP special requests.

Vivian is also fluent in Spanish.

Please include your IATA** in your email to VIP reservations

Please note requests sent over the weekend will be addressed on the following Monday.

DIRECT WITH HOTELS:

Identify yourself as a member of Rocco Forte Knights

Include your IATA** in your email to on property reservations

***There are many agencies with similar or near identical names, and agencies with multiple branch offices. This will ensure the bookings get placed on the correct profile, ensure all Knights benefits are applied, and ensure your commission is paid correctly to the right office.*

Contact info for our on property reservations teams:

Hotel Amigo, Brussels: reservations.amigo@roccofortehotels.com

Hotel de Rome, Berlin: reservations.derome@roccofortehotels.com

The Charles Hotel, Munich: reservations.charles@roccofortehotels.com

Hotel de Russie, Rome: reservations.derussie@roccofortehotels.com

Hotel de la Ville, Rome: reservations.delaville@roccofortehotels.com

Rocco Forte House, Rome: reservations.romahouse@roccofortehotels.com

Hotel Savoy, Florence: reservations.savoy@roccofortehotels.com

Villa Igiea, Palermo: reservations.villaigiea@roccofortehotels.com

Masseria Torre Maizza, Puglia: reservations.torremaizza@roccofortehotels.com

Verdura Resort, Sicily: reservations.verdura@roccofortehotels.com

Rocco Forte Private Villas, Sicily: reservations.sicilyvillas@roccofortehotels.com

The Balmoral, Edinburgh: reservations.balmoral@roccofortehotels.com

Brown's Hotel, London: reservations.browns@roccofortehotels.com

Hotel Astoria, St Petersburg: reservations.astoria@roccofortehotels.com

Reservation Hours (local time):

The Balmoral (GMT):

Monday - Friday 8:30 am - 6:00 pm

Saturday - Sunday 9:00 am - 5:30 pm



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Brown's Hotel (GMT):

Monday to Friday: 9:00 am - 5.30 pm

Saturday and Sunday: Closed

Hotel Amigo (CET):

Monday - Friday from 9:00 am - 5.30 pm

Hotel de Rome & The Charles Hotel (CET):

Monday - Friday from 8:00 am - 6:30 pm

Italy Reservations (CET):

Bespoke Reservations Services Office (for Suites, Apartments and Villas)

Monday - Friday from 8:00 am - 10:30 pm

Central Reservations

Monday - Friday from 8:00 am - 7:00 pm

Saturday - Sunday from 9:00 am - 5.30 pm

TOLL FREE RESERVATIONS:

USA and Canada 1-888-667-9477

To see the toll free reservation numbers for you region vist:

<https://www.roccofortehotels.com/the-finer-details/travel-trade/how-to-book/>

Identify yourself as a member of Rocco Forte Knights and provide your IATA to the Reservation Agent. They can then provide you with the available Rocco Forte Knights rates and book them for you.