

Singita

CONTRACT

Entered into between

Singita Management Company Proprietary Limited

Herein referred to as "Singita"

and

NUBA EXPEDICIONES

Herein referred to as "the Company"

1. DURATION OF AGREEMENT

- 1.1. This agreement shall be valid in perpetuity, subject to Singita's rights to terminate this agreement, as provided for in clause 4.5 below.
- 1.2. This agreement becomes valid only when a completed and signed copy of the last page of this document is received by Singita via DocuSign or emailed to sales@singita.com, whereafter Singita will notify the Company of the Singita general terms and conditions, including the rates, applicable to the Company's guests from time to time.
- 1.3. The Singita general terms and conditions, from time to time, are set out in Annexure A hereto. It is hereby expressly recorded and irrevocably and unconditionally agreed that Singita shall be entitled to unilaterally amend the Singita general terms and conditions from time to time, by effecting updates to Annexure A, in writing, and shall as soon as practically possible thereafter provide the updated Annexure A to the Company for their records. Automatically by this process, the relevant portion of Annexure A shall be amended and/or deemed to be amended accordingly.

2. COMPANY'S OBLIGATIONS

- 2.1. The Company is obliged to inform its travel partners, and/or guests that they are required to take out comprehensive travel insurance covering themselves for, inter alia, the loss of personal effects, personal injury, medical emergencies as well as any expenses relating to emergency travel arrangements, cancellations and/or the curtailment of travel plans. Such insurance must cover all force majeure events and other events beyond Singita's control that may result in the cancellation of travel.
- 2.2. The Company is obliged to inform its travel partners that all guests are required to comply with the necessary and applicable visa and/or

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health requirements to cover all countries and dates applicable to their guests' visits to a Singita lodge or camp.

- 2.3. The Company shall market Singita lodges and camps subject to the general terms and conditions of this agreement attached hereto as Annexure A and Singita will not be liable for any damages suffered by any guest due to a misrepresentation by the Company and/or an employee, agent, contractor, director and/or advisor of the Company, from time to time, irrespective of whether such misrepresentation was made intentionally or negligently by such person.
- 2.4. The Company is obliged to ensure that they themselves and/or their travel partners, market Singita lodges and camps to the client at a rate equal to, or above Singita's retail rates as prescribed by Singita annually, in accordance with the general terms and conditions attached hereto as Annexure A. Singita shall be entitled to immediately cancel this agreement in the event of the company breaching this obligation.

3. CONFIDENTIALITY AND DATA PRIVACY

- 3.1. Definitions applicable to this clause 3:

- 3.1.1. **"Applicable Laws"** means all laws, regulations, orders, directives, statutes, subordinate legislation, common law and civil codes of any applicable jurisdiction relating to data protection and the processing or transfer of Personal Information, including, without limitation, the South African Protection of Personal Information Act, No. 4 of 2013 and the regulations promulgated thereunder and the General Data Protection Regulation (EU) 2016/679;

- 3.1.2. **"Confidential Information"** means confidential information generally relating to the reservation at Singita-operated lodges and camps, including, without limitation, all

customer, guest and travel partner/agent information, dates, rates, commission structures, information concerning guest preferences and dietary requirements, marketing and sourcing/channel information, business and operational information generally, and other related data of whatever description in which the disclosing Party has an interest in being kept confidential;

3.1.3. **“Commencement Date”** means the date of signature of this agreement by the last Party to sign. Any reference to “person” or “entity” in this agreement includes any natural or juristic person, association, business, close corporation, company, concern, enterprise, firm, partnership, joint venture, trust, undertaking, voluntary association, body corporate, and any similar entity, in any jurisdiction, and is to be given its widest interpretation possible;

3.1.4. **“Data Subject”** means a natural or juristic person to whom Personal Information relates;

3.1.5. **“Personal Information”** means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to:

3.1.5.1. information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person;

3.1.5.2. information relating to the education or the medical, financial, criminal or employment history of the person;

- 3.1.5.3. any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignment to the person;
- 3.1.5.4. the biometric information of the person;
- 3.1.5.5. personal opinions, views or preferences of the person;
- 3.1.5.6. correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;
- 3.1.5.7. views or opinions of another individual about the person; and
- 3.1.5.8. name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person;
- 3.1.5.9. **“Process”** means any operation or activity or any set of operations, whether or not by automatic means, concerning personal information, including:
- 3.1.5.10. the collection, receipt, recording, organisation, collation, storage, updating or modification, retrieval, alteration, consultation or use;
- 3.1.5.11. dissemination by means of transmission, distribution or making available in any other form; or

3.1.5.12. merging, linking, as well as restriction, degradation, erasure or destruction of information;

3.1.6. **“Regulator”** means the South African Information Regulator; and

3.1.7. **“Responsible Party”** means a public or private body or any other person which, alone or in conjunction with others, determines the purpose of and means for Processing Personal Information.

3.2. Preamble

3.2.1. The Parties are confirmed as Singita Management Co Proprietary Limited, acting as Reservation Agent for the various properties operating under licence to Singita, and the Tour Operator and/or Travel Agents supplying the business lead.

3.2.2. The Parties possess valuable Confidential Information and have agreed to exchange aspects of their respective Confidential Information for the reservation at Singita-operated lodges and camps (**“Reservation”**) for the purposes of providing the most bespoke experience possible – to both the traveling guest and Tour Operator.

3.2.3. Any Confidential Information disclosed between the Parties by virtue of such interaction is subject to the terms and conditions of this agreement. The Confidentiality undertakings and provisions contained in this agreement shall come into operation and be of full force and effect on and with effect from the Commencement Date, and shall continue to endure indefinitely and for a period of 5 (five) years after the agreement has been terminated by Singita, in accordance with clause 4.5 below.

3.3. Non-Disclosure

3.3.1. Each of the Parties retains all right, title and interest in and to its Confidential Information and each party acknowledges that it has no claim of any nature in and to the Confidential Information that is proprietary to the other Party. Each of the Parties undertakes to maintain the confidentiality of any sensitive and Confidential Information of the other Party to which it may gain or have gained access, whether before or after the Commencement Date, and whether intentionally disclosed or inadvertently made available or exposed (or be deemed to have been disclosed) by the disclosing Party, its employees, agents, contractors, directors and/or advisors.

3.3.2. The receiving Party may not disclose or permit to be disclosed to any person any aspect of the Confidential Information of the disclosing Party, save as may be:

3.3.2.1. required to be disclosed pursuant to a requirement of a governmental agency or any Applicable Law, provided that the receiving Party provides the disclosing Party with prior notice of such disclosure and with a reasonable opportunity to protect its interests by seeking a protective order or other appropriate remedy; or

3.3.2.2. disclosed with the disclosing Party's prior written consent or as may have been mutually contemplated by the Parties in writing and is necessary for the purpose of the Reservation, in which events such disclosure is subject to the provisions in the "Disclosure to Personnel" section.

3.3.3. Each of the Parties will treat strictly secret and confidential all Confidential Information by applying no lesser security measures and a degree of care than those which the receiving Party applies to its own Confidential Information and shall use its best endeavours to protect and prevent the Confidential Information of the receiving Party from being disclosed to any unauthorised third party.

3.3.4. Any documents and/or material including Confidential Information of the disclosing Party which comes into the possession of the receiving Party or that may be generated by the disclosing Party in the performance of the Reservation will (unless the disclosing Party provides its written consent to the contrary):

3.3.4.1. not be used (or permit anyone else to use), copied, reproduced, published or circulated by the receiving Party other than for those purposes contemplated mutually by the Parties in writing and only insofar as it is necessary for the purpose of the Reservation; and

3.3.4.2. be surrendered to the disclosing Party on demand.

3.4. Disclosure to Personnel

3.4.1. Subject to the provisions of this agreement and any relevant restrictions under Applicable Laws, the receiving Party is entitled to disclose such relevant aspects of the Confidential Information of the disclosing Party as may be strictly necessary to one or more technically qualified employee and/or professional advisor of the receiving Party (collectively referred to as, **“Authorised Personnel”**), provided that the Authorised Personnel:

3.4.1.1. has a legitimate interest therein, and then only to the extent strictly necessary and on a “need to know” basis for the purpose of the Reservation; and

3.4.1.2. is informed in writing by the receiving Party, prior to receiving any of the disclosing Party’s Confidential Information, of the confidential nature of the Confidential Information and the obligations of confidentiality to which such disclosure are subject. The receiving Party will procure that the Authorised Personnel to whom it discloses Confidential Information accepts all related obligations that the receiving Party has accepted in this agreement as if such person had signed this agreement. The receiving Party shall be liable for any damages incurred by the disclosing Party as a result of any unauthorised use or disclosure of the Confidential Information by any of the Authorised Personnel.

3.4.2. The receiving Party undertakes that it shall immediately notify the disclosing Party in writing if it becomes aware that there has been an unauthorised disclosure or use of any Confidential Information and undertakes to take all necessary steps to recover such Confidential Information and to prevent any further disclosure of such Confidential Information.

3.5. Protection of Personal Information

3.5.1. Each Party must comply with their obligations under Applicable Laws in relation to Personal Information in respect of which they are the Responsible Party.

- 3.5.2. Clauses 3.5.3.1 to 3.5.12 apply to the extent that the Company Processes Personal Information, of Singita and third parties on behalf of Singita.
- 3.5.3. The Company must:
- 3.5.3.1. only Process Personal Information of Singita and third parties on behalf of Singita with Singita's knowledge or authorisation; and
- 3.5.3.2. treat all such Personal Information which comes to its knowledge as Confidential Information and not disclose it;
- unless otherwise required by law or in the proper performance of the Service Provider's duties under this agreement.
- 3.5.4. The Company must not sub-contract the Processing of the Personal Information or transfer the Personal Information outside of South Africa other than as expressly permitted by this agreement or otherwise with Singita's written authorisation. The Company must impose the same obligations on any authorised sub-contractors.
- 3.5.5. The Company must secure the integrity and confidentiality of Personal Information of Singita and third parties Processed on behalf of Singita by taking appropriate, reasonable technical and organisational measures to prevent its loss, damage, unauthorised destruction and unlawful access or Processing. To do so, the Company must take reasonable measures to:
- 3.5.5.1. identify all reasonably foreseeable internal and external risks to Personal Information in its possession or under its control;

- 3.5.5.2. establish and maintain appropriate safeguards against the risks identified;
- 3.5.5.3. regularly verify that the safeguards are effectively implemented; and
- 3.5.5.4. ensure that the safeguards are continually updated in response to new risks or deficiencies in previously implemented safeguards.
- 3.5.6. The Company must have due regard to generally accepted information security practices and procedures which may apply to it generally or be required in terms of specific industry or professional rules or regulations of Singita.
- 3.5.7. The Company must, at its own cost, assist Singita in responding to any requests received by Singita from Data Subjects for access to, or correction or deletion of, their Personal Information which is being Processed by the Service Provider. If the Company receives such a request from a Data Subject, it must immediately notify Singita in writing and deal with the request only as instructed by Singita.
- 3.5.8. The Company must, at its own cost:
 - 3.5.8.1. notify Singita immediately where there are reasonable grounds to believe that Personal Information has been lost, damaged, accessed or acquired by any unauthorised person or that there has been a compromise of the Service Provider's security safeguards as set out in clause 3.5.5 and 3.5.6; and
 - 3.5.8.2. assist Singita, at Singita's request and direction:

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- 3.5.8.2.1. with any investigation or notice to the Regulator or Data Subjects that Singita may make with regard to a Data Breach; and
 - 3.5.8.2.2. in complying with any directions by the Regulator, including to publicise any Data Breach.
- 3.5.9. The Company must:
 - 3.5.9.1. make available to Singita or its auditors on request all documents and information necessary to show compliance with this clause 3.5; and
 - 3.5.9.2. permit Singita and its auditors access to the Service Providers' premises on reasonable notice for the purpose of auditing and inspecting the Service Provider's Processing operations and verifying its compliance with this clause 3.5.
- 3.5.10. On termination of this agreement, or the request of Singita at any time, the Company will return, destroy or expunge from any storage device all Personal Information Processed on behalf of Singita, provided that if required by law or for purposes of the Services, the Company may retain one copy of the Personal Information for the period so required.
- 3.5.11. Where Singita has required destruction of the media containing Personal Information, the Company must, on request, confirm in writing that it has destroyed all Personal Information and made reasonable efforts to expunge Personal Information stored electronically from any storage device on which it was held.
- 3.5.12. All requests in terms of clauses 3.5.10 and 3.5.11 must be complied with within 5 (five) business days.

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3.5.13. The Company indemnifies Singita against any losses, damages, costs, claims, fines or penalties arising as a result of the Service Provider's breach of this clause 3.

4. NOTES

- 4.1. This agreement shall be valid and legally binding once signed by both parties hereto.
- 4.2. The laws governing the Republic of South Africa shall govern this agreement and the interpretation thereof.
- 4.3. No indulgence, extension of time, relaxation of latitude shown, granted or allowed by Singita to the Company shall constitute a waiver by Singita of any of its rights, or a novation of any of the terms of this agreement or stop Singita from enforcing strict and punctual compliance with the terms of this agreement.
- 4.4. This agreement contains the entire agreement between the parties and Singita shall not be bound by any representation, warranties, undertakings, promises or the like (whether or not made by Singita or its employees) which are not recorded therein.
- 4.5. Singita reserves the right to cancel this agreement:
- 4.5.1. with immediate effect in the event of the Company breaching any of the terms and conditions stated herein, or in the event of the Company disparaging Singita; or
- 4.5.2. on 30 (thirty) days' notice, in writing to the Company, for any reason other than those detailed in clause 4.5.1 above.
- 4.6. This agreement may be executed in a number of counterparts and by the same parties in difference counterparts but shall only be deemed to have been concluded when each party has executed at least one counterpart. Each counterpart, when executed, shall be an original, but all counterparts together constitute the same document.

Oakdale House The Oval 1 Oakdale Road Newlands Cape Town 7700 PO Box 23367 Claremont 7735 South Africa
Tel +27 21 683 3424 Fax +27 21 683 3502 Email reservations@singita.com Web www.singita.com

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4.7. Subject to clause 1.3 above, no variation of, addition to, consensual cancellation of or waiver of any right arising in terms of this agreement shall be of any force or effect unless it is reduced to writing and signed by each of the Parties or their duly authorised representatives. For the purposes of this agreement, notwithstanding the Electronic Communications and Transactions Act, 2002, “signed” or “executed” shall mean a signature executed by hand on paper containing the document or an advanced electronic signature as defined in the Electronic Communications and Transactions Act, 2002, applied to the document by the signatory.

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SINGITA

Signed at Cape Town on 1 February 2020

Signature:



Print Name:

GREG DOGAN

For Singita Management Company, who warrants that she is duly authorised to do so.

Witness:

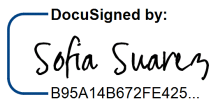


THE COMPANY

By signing this agreement, you hereby acknowledge and accept the general terms and conditions as per this contract.

Print Name of the Company: NUBA EXPEDICIONES

Signed at CIUDAD DE MEXICO on the 3 day of APRIL

Signature: 

Print Name: Sofia Suarez

Email address: sofia.suarez@nuba.com

PLEASE COMPLETE THE BELOW:

Person responsible for rates: sofia Suarez

Email address: sofia.suarez@nuba.com

Annexure A



GENERAL TERMS AND CONDITIONS

6 January 2021 – 5 January 2022

Rates quoted are subject to change and Singita reserves the right to adjust these throughout the contracting period.



GENERAL INCLUSIONS & EXCLUSIONS

INCLUDES

- Accommodation
 - All meals
 - All beverages (except French Champagne)
 - Activities offered by Singita
 - Land transfers between lodges and lodge airstrips
 - Laundry
 - WiFi access where applicable
-

EXCLUDES

- Purchases from the Singita Boutique & Gallery
 - Spa/massage treatments
 - Any activities, community experiences and/or day trips offered by 3rd party suppliers and all associated transfers
 - At Singita Volcanoes National Park: additional permits or costs associated with activities in Volcanoes National Park, including permits for gorilla-trekking
 - All levies and fees (all of which are subject to change without prior notice)
-

PILOT GUIDE

- Rate is nett and non-commissionable
- Rate includes meals & accommodation
- Rate excludes all scheduled safari activities
- Private Field Guides wishing to accompany their guests on safari activities must pre-book a private vehicle at an additional cost
- Rate excludes the Tourism Levy at Singita Pamushana, Singita Volcanoes National Park and Singita Serengeti; the Government of Tanzania Wildlife Fee at Singita Grumeti and the National Park Fee at Singita Lamai, as stipulated



CHECK-IN & CHECK-OUT TIMES

STANDARD

- Guests are welcome to arrive at all Singita lodges from 12pm onwards on their scheduled day of arrival. They are generally able to check in from 1pm onwards (barring any unforeseen circumstances). Check-out is at 11am.

SINGITA PRIVATE

- Singita Private properties include: Singita Lebombo Villa, Ebony Villa, Castleton, Serengeti House, Explore, Kataza House, & Malilangwe House
- Check-in is from 2pm (barring any unforeseen circumstances) and check-out is at 11am.
- Guests wishing to arrive earlier or depart later from these properties need to pre-arrange this at the time of reservation. This option is subject to availability and an additional charge will be levied.

ROAD & CHARTER

- Guests arriving at or departing from Singita Kruger National Park or Singita Sabi Sand by car, either with their own or with a road transfer company, are requested to be in possession of their confirmation voucher (issued by Singita or the booking agent) at all times. They need to provide a mobile telephone number on which the relevant Singita lodge can contact them while they're in transit.
- Special conditions and restrictions apply for guests arriving and/or departing by private charter. These are available from Singita on request.



SINGLE SUPPLEMENT

- A single supplement of 25% of the adult rate will apply from the third single room onwards when booking 3 single suites or more for the same period at a Singita lodge.



GROUPS AT SINGITA

- A party that occupies more than 60% of the beds at any given lodge on any given night is considered to be a Group.
- For Group bookings, rates, payment and cancellation terms need to be negotiated on an ad hoc basis with your Singita Sales Manager and Reservations Consultant.



SPECIAL REQUESTS

- Singita should be advised of any special requests – such as dietary preferences, birthday celebrations and anniversaries – at least 14 days prior to arrival at a Singita lodge or camp.
-



FESTIVE AND PEAK SEASON SPECIAL TERMS

PEAK

- A minimum of three nights is required for all guests travelling to Singita Boulders Lodge.
-

FESTIVE

- Festive Season is defined as 15th December – 5th January annually.
 - A minimum stay of three nights is required at all Singita lodges, with the exception of Singita Volcanoes National Park, where there is a minimum 2-night stay year-round.
 - Both Singita Ebony Villa and Lebombo Villa will only be bookable as a villa unit. It won't be possible to book the 2 Family Suites or 2 Two-Bedroom Suites as individual units.
 - Arrivals and departures on Christmas Day or New Year's Day at any lodges or camps are on a request basis only.
 - Please refer to our Payment Policy for special conditions during this time.
-



MINIMUM STAY REQUIREMENTS

- At Singita Volcanoes National Park, a minimum stay of 2 nights is required year-round.
 - At Singita Explore, a minimum stay of 2 nights is required year-round, excluding Festive Season.
 - At Singita Boulders, a minimum stay of 3 nights is required during Peak season.
 - At all properties, excluding Singita Volcanoes National Park, a minimum stay of 3 nights is required during Festive Season.
-



HEALTH PRECAUTIONS

MALARIA

- All of Singita's properties are situated in malaria-risk areas. It is therefore essential that guests consult their medical practitioners regarding anti-malaria requirements prior to travel.

YELLOW FEVER

- Yellow Fever certification is required when travelling from, or passing through, yellow fever endemic countries. Kenya and Rwanda are considered to be endemic countries.
- **Please note:** Requirements change from time to time. Although we endeavour to stay updated, Singita cannot be held liable for any incorrect or outdated information and we strongly advise guests to always consult their GP and/or travel clinic regarding the latest requirements prior to departure.

CHILDREN AT SINGITAAGES

- Children are classified 2-16 years of age
- Infants are classified as under the age of 2 years

ACCOMMODATION

- Children must be aged 10 years and older to stay at Singita Boulders, Lebombo Lodge (excluding the Lebombo Two-Bedroom Suites and Villa), Sabora Tented Camp & Mara River Tented Camp.
- Children of all ages are welcome at all other Singita lodges and camps.
- At Singita Ebony Lodge, families with children under the age of 10 years old are required to book a Family Suite in order to guarantee the availability of a private vehicle.

RATE

- Infants under the age of 2 years stay free of charge.
- Children aged 2-16 years stay at 50% of the adult rate when sharing with either one adult or child.
- A single child accommodated in their own suite will attract the full adult rate.

SHARING/
TRIPLES

- Families wishing to share are encouraged to book Family Suites, Two- or Three-Bedroom Suites/Cottages, Villas or Private-use lodges.
- Triples are available on request, and requires an additional room being booked.

PRIVATE VEHICLE

- Families travelling with children under the age of 10 years are required to book a private vehicle. (Subject to availability.)
- Families of up to three members, including children under the age of 10 years, will be charged the applicable private vehicle rate. (Subject to availability.)
- Families of four or more members, including children under the age of 10 years old, are guaranteed the complimentary use of a private vehicle. (Subject to availability.)
- At Singita Ebony Lodge, families with children under the age of 10 years old are required to book a Family Suite in order to guarantee the availability of a private vehicle.
- In the interest of safety, children participate in safari activities at the discretion of the Singita guide.



PRIVATE VEHICLES AT SINGITA

- In each region, we have a limited number of private vehicles that can be booked by guests in advance at an additional cost. (Subject to availability.)
- A private vehicle must be booked for the entire stay.
- A private vehicle is never guaranteed, unless there are 6 full-paying guests, or if a vehicle has been booked and paid for.
- At Singita Mara River Tented Camp, it's only possible to request a private vehicle (at an additional charge) when 2 suites (minimum 4 guests) or a Family Suite is booked.
- At Singita Ebony Lodge, it's only possible to request a private vehicle when a Family Suite is booked.
- A private vehicle is included in the daily rate when booking any of the following: Singita Castleton, Malilangwe House, Serengeti House, Explore, Ebony Villa, Lebombo Villa, Sweni Pool Suite, the Sasakwa Four-Bedroom Cottage and Sasakwa Hillside Suite.
- Refer to "Children at Singita" above for more information about vehicles for families with children under the age of 10 years.
- For all private Field Guides (regardless of accommodation type booked) wishing to accompany their guests on safari activities, a private vehicle must be pre-booked (subject to availability) and will be charged at the applicable daily rate.



GORILLA TREKKING

- The minimum age requirement is 15 years.
- Permits are subject to availability at the time of booking.
- If Singita books the permit on behalf of the guest, proof of payment for the permit needs to be received within 24 hours, and the guest's passport details no later than 60 days prior to travel.
- Guests are required to book and pay for a Driver Guide and vehicle for every day of their stay at Singita Volcanoes National Park to facilitate all activities, as well as transfers to Kigali and the Musanze helipad (when applicable or required). Having a Driver Guide and vehicle ensures flexibility, so that guests can plan their days according to preference.
- It's not recommended to participate in any Volcanoes National Park activities on the day of departure as there aren't any day-use facilities at Singita Volcanoes National Park for guests to freshen up after they've checked out. Should guests still wish to participate in a Park activity on their departure day, they need to book their suite for an additional night – or check out of their suite before leaving for the trek/hike.
- Permits are non-refundable



PAYMENT POLICY

GENERAL

- Provisional reservations may be held for 14 days, after which time the space needs to either be released back to Singita for resale or confirmed by paying a non-refundable deposit.
- The deposit is calculated at 25% of the total reservation value.
- Balance of Payment is due 60 days prior to arrival.

FESTIVE SEASON

For the FESTIVE period defined as 15 December – 5 January annually:

- Provisional reservations may be held for 14 days, after which time the space needs to either be released back to Singita for resale or confirmed by paying a non-refundable deposit.
- The deposit is calculated at 50% of the total reservation value.
- Balance of Payment is due 120 days prior to arrival.



CANCELLATION POLICY

In the event of any confirmed reservation being cancelled, the following cancellation fees will be charged:

GENERAL

- Penalty of 25% of total reservation value if cancelled up to 61 days prior to arrival
- Penalty of 100% of total reservation value if cancelled 60 days or less prior to arrival

FESTIVE SEASON

For the FESTIVE period defined as 15 December – 5 January annually:

- Penalty of 50% of total reservation value if cancelled up to 121 days prior to arrival
- Penalty of 100% of total reservation value if cancelled 120 days or less prior to arrival



PAYMENT INFORMATION

- Singita does not accept credit card payments on contracted rates.
- Relevant banking details are provided on booking invoice.