



## RESERVATION PROCESS BY DYNAMIC CODE ACCESS BANYAN TREE MAYAKOBA WEBSITE

- 1) Enter <https://www.banyantree.com/mexico/mayakoba>
- 2) Click in Book Now



- 3) Choose special codes or rates

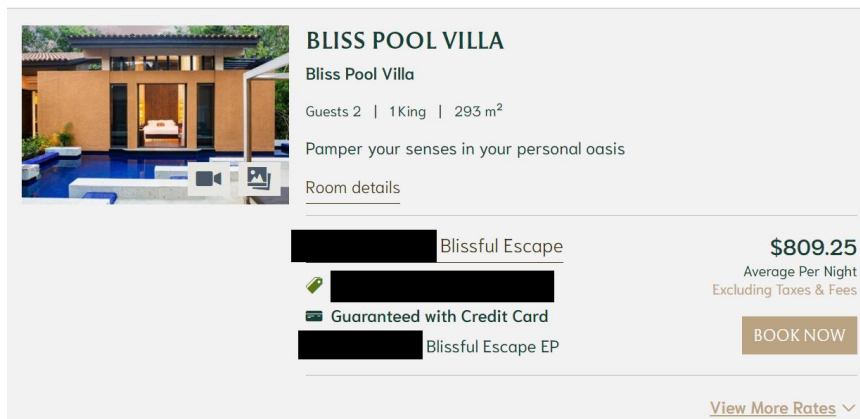
<b>Guests</b> 2 Adults, 0 Children	<b>Check-in</b> Thu, Jan 6, 2022	<b>Check-out</b> Sat, Jan 8, 2022
<a href="#">Special Codes or Rates</a> ▾		

## SELECT A ROOM

- 4) In Promo code enter code & Apply

<b>Guests</b> 2 Adults, 0 Children	<b>Check-in</b> Thu, Jan 6, 2022	<b>Check-out</b> Sat, Jan 8, 2022
<a href="#">Special Codes or Rates</a> ^		
<b>Promo Code</b> ▾	<input type="text" value="Enter Code"/> PROVIDED CODE	<b>Special Rate Options</b> ▾
<input type="text" value="Agent ID"/>	<input type="text" value="Sanctuary Code"/>	
		<a href="#">Cancel</a> <b>APPLY</b>

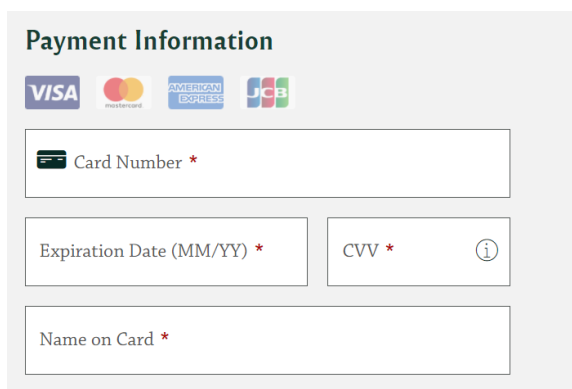
5) Now you will see availability and **net rates** for all the applicable promotions for contracted TTOO.



The screenshot shows a hotel listing for 'BLISS POOL VILLA'. It includes a photo of the villa, the name 'BLISS POOL VILLA', and the subtitle 'Bliss Pool Villa'. Below this, it lists 'Guests 2 | 1 King | 293 m²' and a description: 'Pamper your senses in your personal oasis'. There is a 'Room details' link. The pricing section shows a rate of '\$809.25 Average Per Night Excluding Taxes & Fees' for a 'Blissful Escape' package. A 'Guaranteed with Credit Card' badge is visible. A 'BOOK NOW' button is present. At the bottom right, there is a 'View More Rates' link with a dropdown arrow. Several areas are redacted with black squares, including the account name and the specific room type 'Blissful Escape EP'.

In the black squares you will see the name of your account. **\* Rates include Room only**

6) Once you enter the guests details in the payment information, the TTOO will need to enter a Credit Card just to guarantee the reservation (**no charge will be done**).



The screenshot shows the 'Payment Information' section of a booking form. It features logos for VISA, Mastercard, AMERICAN EXPRESS, and JCB. Below the logos are three input fields: 'Card Number \*', 'Expiration Date (MM/YY) \*', and 'CVV \*'. The 'CVV \*' field includes an information icon. At the bottom, there is a 'Name on Card \*' field.

7) Once you have the complete booking, the system will give you a confirmation number.

8) In order to pay the reservations please refer **to contracted policies** and send a print screen of the confirmation to our reservations department at: [reservations-mayakoba@banyantree.com](mailto:reservations-mayakoba@banyantree.com). The reservation department will send you the corresponding invoice and will let you know the due date.

9) The options for payment are wire transfer and credit card by a link. In case of choosing payment by a link, our reservations department will provide this by e-mail and charge will be made immediately. In case of wire transfer please send this to our reservations department at least 15 days before the guest's arrival.

10) In case that you need to add breakfast or any culinary complements please send the request to our reservations department as well so they may add the package to the reservation and invoice.