

**NU
BA
MÉXICO**

Custom Made
Luxury Travel Plan

T E R M S & C O N D I T I O N S

IMPORTANT NOTES:

This Itinerary was designing taking in account the regular flight every Monday from Casablanca to Zagora and the international flight by Air France Attached.

This rates are just indicative ones, for any request please consult us with the specific dates and numbers of guests.

This is not indicated to children's of lower age. From 6 is fine.

The best season is from middle September to middle May.

We are able to have private flights on Day 2 from Casablanca/Zagora or Marrakech/Zagora also from Taroudant/Marrakech on Day 5.

The balloon flight costs in Marrakech is not included.

Private visit of Villa Oasis Yves-Saint Laurent is maximum 8 people.

PAYMENT TERMS:

- A bank deposit of 50% of the total amount is required for the reservation within a maximum of 5 business days. Payment of the remaining balance must be made up to a maximum of 30 days before the start date.
- For bookings less than 30 days prior to the start date of our services, payment of the full amount (100%) is required for the reservation within a maximum of 3 business days.
- Reservations are subject to confirmation of all services by our suppliers.
- An additional 5% fee will be charged for non-compliance with payment deadlines.

PAYMENT METHODS:

The payment is made through bank transfer or credit card directly to MTE or to your travel agent.

Voucher should be issued after your payment has been confirmed.

MTE reserves the right to cancel experiences that have not been paid within the indicated deadline, or in case of suspected fraud.

In case of suspected fraud using credit cards for payment, MTE may request a copy of the credit card used and as well a copy of the identification document.

In a fraud situation, the services are automatically canceled, regardless of whether the travel documents and / or stay have been already started.

CREDIT CARD PAYMENTS:

MTE offers an online payment platform where credit card payments may be completed either with an agency card or client card.

Credit cards are charged in dollars (USD). MTE is not responsible for currency fluctuations and additional charges that credit card companies or countries charge for the use of a credit card.

MTE charges a service fee percentage for credit card payments, which is communicated at time of payment.

Safe and individual links will be created, based on final itinerary price, and shared via email.

CANCELLATION AND REFUND:

- MTE reserves the right to cancel the trip or cancel all reserved services if not received the full payment of 50% within 7 working days of the total amount for booking experiences over 30 days.
- MTE reserves the right to cancel the trip or cancel all the services if not received a full payment of 100% within 4 business days of the total amount for booking experiences less than 30 days.
- MTE reserves the right to cancel all reserved services if not received full payment (100%) up to 30 days before the start of our services.
- For last minute bookings, MTE will wait 4 days from confirmation until the payment is received before cancel any reserved service.
- For a cancellation more than 30 days before the start date of travel: MTE will retain the deposit already paid.
- For a cancellation less than 30 days before the start day of travel: MTE will retain 100% of the total payment.
- MTE is not responsible for any compensation or refund if the experience is forced to be cancel due to reasons of force majeure, such as war, warfare, civil war, territorial disputes, terrorist activities, natural or nuclear disasters, wildfires, adverse weather conditions or any other external factors beyond of the MTE's control.
- After the start of the experience there exists no right to a refund of services provided which the client has not used due to force majeure or for reasons attributable to force majeure.